

# Medical travel assistance for New York schools

## Medical assistance — anywhere, anytime



### Help with pre-trip information ... to evacuation

You know where to go for medical needs on campus. But where do you go when you're traveling far from school?

If you get injured or sick, we'll tell you where the nearest hospital is and make sure you get there. If you're hospitalized, we'll send a family member or friend to your bedside. We can also arrange for you and minor children to return to your home country after a medical emergency.

With On Call International, you get medical assistance all around the world, around the clock.



### One phone call, that's all

Whenever and wherever you need us, we're there.

- In the U.S. and Canada, call us toll-free at **1-866-525-1956**.
- From anywhere in the world, call us collect at **1-603-328-1956**.



### Medical assistance\*

#### Count on us for help with:

- Emergency medical evacuation
- Medical transport services to return to your home country for care
- Transportation to join a hospitalized member
- Return of minor children
- Transport of bodily remains back to their home country

\*This is only an outline of some of your plan services. Refer to the Description of Services for full details.

Because you have enrolled in the Aetna Student Health<sup>SM</sup> Insurance Plan, you now have access to Medical Travel Assistance provided by On Call International whenever you travel 100 or more miles away from your primary residence, or whenever you are traveling in a foreign country.



Worldwide Medical Travel Assistance

If you require medical assistance and are more than 100 miles from home or campus, call the On Call Operation Center at:

**1-866-525-1956**  
Within the United States

**00-1-603-382-1956**  
Outside the United States

The holder of this card is a member of On Call International and is entitled to its medical travel assistance. This is not a medical insurance card. All services must be provided by On Call. No claims for reimbursement will be accepted.

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For more detailed information about On Call's services visit: **AetnaStudentHealth.com**

**This is not your health insurance ID card.**

**When you contact On Call's Global Response Center, please have the following information:**

- Your name, telephone and (if possible) fax number and your relationship to patient
- Patient's name, age, gender, school, reference number and description of condition
- Name, location and telephone number of hospital if applicable
- Name of treating doctor and telephone where they can be reached now



Reach On Call International anytime.  
**1-866-525-1956 toll-free** (U.S. and Canada)  
**1-603-328-1956 collect** (anywhere)

Visit  
**AetnaStudentHealth.com**  
to learn more.

This is not your health insurance card and may not be used to confirm or verify medical coverage. Refer to the Certificate of Coverage for full details.

**Student health insurance plans are insured by Aetna Life Insurance Company (Aetna®). Self-insured plans are funded by the school and administered by Aetna Life Insurance Company.**

Medical travel assistance benefits are administered by On Call International, LLC. Your Plan may reimburse you for services provided when care is rendered outside of the United States, subject to the terms of the Master Policy. Whenever coverage provided by any insurance policy is in violation of any U.S., U.N. or EU economic or trade sanctions, such coverage shall be null and void. For example, Aetna companies cannot pay for health care services provided in a country under sanction by the United States unless permitted under a written Office of Foreign Asset Control (OFAC) license. Learn more on the U.S. Treasury's website at: [Treasury.gov/resource-center/sanctions](https://www.treasury.gov/resource-center/sanctions).

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[AetnaStudentHealth.com](https://www.aetna.com/studenthealth)

