

# Getting Sick Isn't Convenient. Well Connection Is.

You can see licensed doctors and providers for behavioral health and minor medical care, using live video visits on your favorite device.



## Real Doctors. Real Doctor Visits.

Licensed doctors and providers in the Well Connection network have an average of 15 years of experience. They can look up your medical history, diagnose and treat your symptoms, and prescribe medication, if necessary.<sup>1</sup>



**4.8 out of 5**  
doctor and provider rating  
from our members.<sup>2</sup>

## How It Works

1. Download the Well Connection app, or visit [wellconnection.com](http://wellconnection.com)
2. Create an account and log in
3. Choose the type of service: behavioral or medical
4. Pick an available provider

## Benefits of Well Connection



**Medical**  
24/7



**Behavioral Health**  
by Appointment



**Secure**  
and Confidential



**Low Cost**

Download the app or visit [wellconnection.com](http://wellconnection.com).



1. Some medications, such as controlled substances, can't be prescribed online.

2. Sources: American Well, AmWell TeleHealth Report, February 2018; Patient Satisfaction Survey Data, compiled December 2017–February 2018.

(continued)

# Student Health Care for the Digital Age

With Well Connection, you can visit doctors and providers anytime,<sup>3</sup> anywhere in the United States. All you need is an internet connection and a smartphone, tablet, or computer with a webcam to get convenient medical and behavioral health care, even if you're off-campus. Plus, you'll receive a summary of your Well Connection visit to share with the rest of your health care team.



## Types of Covered Services

### Urgent Care

- Cold & flu
- Bronchitis
- Sinus & respiratory infections
- Sore throat
- Diarrhea
- Gout
- Strep throat
- Urinary tract infections
- Pink eye
- Hypertension
- Migraines
- Pneumonia

### Behavioral Health

- Depression & anxiety
- Sleep disorders
- Substance use disorder
- Trauma
- Child behavior
- Bereavement
- Couples therapy
- Stress
- Divorce

3. Behavioral health visits are by appointment only.

Blue Cross Blue Shield of Massachusetts complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation, or gender identity.

ATTENTION: If you don't speak English, language assistance services, free of charge, are available to you. Call Member Service at the number on your ID card (TTY: 711).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al número de Servicio al Cliente que figura en su tarjeta de identificación (TTY: 711).

ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: 711).



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