

Welcome to Ambassador

Ambassador provides the confidence that help is only a phone call away if the unexpected happens while you are traveling on business or pleasure



Emergency Travel Assistance

Ambassador keeps you on the move. A unique service that is like having a dedicated around-the-clock travel counselor just a phone call away to solve last-minute travel problems or emergencies.

- Flight rebooking
- Hotel rebooking
- Rental vehicle booking
- Emergency return travel arrangements
- Roadside Assistance
- Rental Vehicle Return
- Guaranteed hotel check-in



VIP Concierge Services

You receive the comfort, care, and attention of Ambassador's personal assistance coordinators available 24/7 to respond to virtually any request — large or small.

- Restaurant referrals and reservations
- Event Ticketing
- Ground transportation coordination
- Golf tee time reservations and referrals
- Wireless device assistance
- Latest worldwide weather and ski reports
- Floral Services
- Private air charter assistance
- Cruise charter assistance
- Latest sports scores
- Find, wrap, and deliver one-of-a-kind gifts
- Movie and theater information
- Latest stock quotes
- Special occasion reminders and gift ideas
- Lottery results
- Local activity recommendations



Worldwide Travel Assistance

Travel is never a hassle with this complete suite of travel help. Our assistance coordinators will arrange all your travel affairs and are always connected to the latest travel information.

- Lost baggage search; stolen luggage replacement assistance
- Lost passport/travel documents assistance
- ATM locator
- Emergency cash transfer assistance
- Travel information including visa/passport requirements
- Emergency telephone interpretation assistance
- Urgent message relay to family, friends or business associates
- Up-to-the-minute travel delay reports
- Long-distance calling cards for worldwide telephoning
- Inoculation information
- Embassy or Consulate Referral
- Currency Conversion or purchase
- Up-to-the-minute information on local medical advisories, epidemics, required immunizations and available preventive measures
- Up-to-the-minute travel supplier strike information
- Legal referrals/bail bond assistance
- Worldwide public holiday information



Travel Medical Assistance

From physician referrals to coordination of medical evacuations, we attend to your medical needs anywhere in the world.

- Emergency medical evacuation transportation assistance
- Physician/hospital/dental/ vision referrals
- Repatriation of mortal remains
- Return travel arrangements
- Emergency prescription replacement
- Dispatch of doctor or specialist
- Medical evacuation quote
- In-patient and out-patient medical case management
- Qualified liaison for relaying medical information to family members
- Arrangements of visitor to bedside of hospitalized insured
- Eyeglasses and corrective lens replacement assistance
- Medical Payment Arrangements
- Medical cost containment/expense recovery and overseas investigation
- Medical bill audits
- Shipment of medical records
- Medical equipment rental/replacement



Security Assistance

You can feel safe and secure with Ambassador's Security Assistance at home or while traveling.

SECURITY:

- Security evacuation assistance
- Immediate 24-hour support services
- Security and safety advisories, global risk analysis and consultation specialist
- Urgent message alert and relay
- Confidential storage of personal and medical profile for use in emergency situations

IDENTITY THEFT:*

- Assist Identity theft victim by ordering and reviewing credit bureau records on their behalf
- Investigate financial accounts where identity theft is suspected
- Interact with law enforcement to pursue prosecution of criminals
- Review account activity to identify any suspicious activities
- Review and resolve victim's issues

*Identity theft services are not available for residents in New York

Please detach and carry with you at all times during the course of your trip.

Ambassador PERSONAL VIP ASSISTANCE

A New Strategy for Today's Traveler



GROUP NAME: COLLEGES OF THE FENWAY

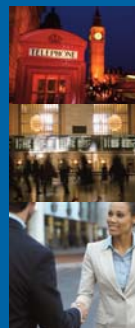
POLICY #: SRG9125100

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OVERSEAS COLLECT: +1 713.260.5592

A Personal Assistant Every Time You Travel

- Emergency Travel Assistance
- VIP Concierge Services
- Worldwide Travel Assistance
- Travel Medical Assistance
- Security Assistance



**TRAVEL
GUARD**
CHARTIS