

# BENEFITS AT A GLANCE

STUDENT HEALTH INSURANCE PLAN | PLAN YEAR 2022/2023

DESIGNED EXCLUSIVELY FOR THE STUDENTS OF:

## DREW UNIVERSITY GRADUATE STUDENTS

Madison, NJ ("the Policyholder")

## **UNDERWRITTEN BY:**

Wellfleet Insurance Company | Fort Wayne, IN

("the Company")

Policy Number: WI2223NJSHIP142 Group Number: ST0834SH

Effective:

8/15/2022 - 8/14/2023

#### **ADMINISTERED BY:**



NJSHIP142 8.29.22

## Welcome Students...

We are pleased to provide you with this summary of the 2022 – 2023 Student Health Insurance Plan ("Plan"), which is fully compliant with the Affordable Care Act. This is only a brief description of the coverage(s) available under Certificate form NJ SHIP Cert (2022). The Certificate will contain reductions, limitations, exclusions, and termination provisions. Full details of coverage are contained in the Certificate. If there are any conflicts between this document and the Certificate, the Certificate shall govern in all cases.

"Benefits at a Glance" includes effective dates and costs of coverage, as well as other helpful information. For additional details about the Plan, please consult the Plan Certificate and other materials at <u>www.wellfleetstudent.com</u>.

This is not an insurance Policy and your receipt of this document does not constitute the insurance or delivery of a policy of insurance. Any provisions of the Policy, as described in this Summary, that may be in conflict with the laws of the state where the school is located will be administered to conform with the requirements of that state's laws, including those relating to mandated benefits.

The information contained in this Summary is accurate at the time of publication, but may change in accordance with state and federal insurance regulations during the course of the Policy year. The most current version of this document will be posted online at the website listed on the cover. In the case of a discrepancy between two versions of the Summary, the most recent will apply.

## **Important Contact Information & Resources**



### **Contact Us**

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711

## **Plan Administration**

## Enrollment, Eligibility, & Waivers

University Health Plans A Risk Strategies Company 15 Pacella Park Drive Randolph, MA 02368 www.universityhealthplans.com (833) 251-1730

#### Benefits, Claim Status, & ID Cards

Wellfleet Group, LLC	36 M
PO Box 15369	Madi
Springfield, Massachusetts 01115-5369	
(877) 657-5030 <i>,</i> TTY 711	Or vi
www.wellfleetstudent.com	
Monday–Thursday, 8:30 a.m. to 7:00 p	.m.
Eastern Time	
Friday, 9:00 a.m. to 5:00 p.m.	Limit
Eastern Time	LIIIIIL

#### Claims

Cigna PO Box 188061 Chattanooga, Tennessee 37422-8061 Electronic Payor ID: 62308



# PPO Network Cigna.

Cigna www.mycigna.com



## **Pharmacy Benefits Manager**

For information about the Wellfleet Rx/ESI Prescription Drug Program, please visit www.wellfleetstudent.com.

Your plan includes Wellfleet Rx – offering over 40 generics at a \$0 copay. Please ask your health care provider to review our formulary to see if these medications are right for you. Click here <u>http://wellfleetrx.com/students/formularies/</u> for more information.

Member Pharmacy Help (877) 640-7940



## **Student Health Center**

Drew University Health Service 36 Madison Avenue Madison, NJ 07940 (973) 408-3414 <u>health@drew.edu</u> visit our website at <u>www.drew.edu/health</u>

Health Service Hours: (regular semesters) Mon- Thur 9 AM – 8 PM and Fri 9 AM – 5 PM Limited hours during January & summers



## For further information about your plan please use the QR code below.



## **Table of Contents**

۷	Velcome Students	2
h	mportant Contact & Resources	3
	General Information	
	Am I Eligible?	5
	- How Do I Waive/Enroll?	5
	Effective Dates & Costs	6
F	Plan Benefits	6
E	xclusions and Limitations	16
	Value Added Services	20

## **General Information**

## **Am I Eligible**

#### **Graduate Students**

All registered Full time Students are required to have health insurance coverage, either through this Student Health Insurance Plan or through another individual or family plan. Students are automatically enrolled in the Student Health Insurance Plan unless proof of comparable coverage is provided by completing the waiver.

#### Dependents

Dependents are not eligible.

#### How Do I Waive?

#### To Waive:

In order to enroll in or waive the student health insurance you must log into Treehouse, and the form can be found in the My Account section under the Student tab, at :

https://link.zixcentral.com/u/ead559bf/5Kt6Aq-A6hG8h1EEKXgf9A?u=https%3A%2F%2Fwww.drew .edu%2Fhome.

The deadline to waive coverage for Annual coverage is 09/09/2022

## **Effective Dates & Costs**

Coverage Start Date	Coverage End Date	Waiver Deadline Date
08/15/2022	08/14/2023	09/09/2022
01/01/2023	08/14/2023	TBD
	08/15/2022	08/15/2022 08/14/2023

Plan Costs for Graduate Students		
	Annual	Spring (New Student Only)
Student*	\$6,388	\$3,955

\*The above plan costs include an administrative service fee.

## **Plan Benefits**

UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE (IF APPLICABLE) WILL ALWAYS APPLY.

Pre-Certification required for Inpatient Services Care, selected Outpatient Services, and Outpatient Surgery. For a complete list of these services, see the Plan Certificate.

When You receive Emergency Services, or certain non-emergency Treatment by an Out-of-Network Provider at an In-Network Hospital or Ambulatory Surgical Center, You are protected from Surprise Billing. Refer to the Preferred Provider Organization provision in the How The Plan Works And Description Of Benefits section for additional information.

## **Key Plan Benefits**

BENEFIT	IN-NETWORK PROVIDER	OUT-OF-NETWORK PROVIDER
Policy Year Deductible Individual	\$300	\$300
to satisfy the In-Network Deduct		Out-of-Network Deductible will not be applied ical Expenses that is applied to the In-Network tible.
Out-of-Pocket Maximum Individual	\$6,350	No Maximum
Maximum will not be applied to	o satisfy the In-Network Provider Out-of-Pool is applied to the In-Network Provider Out-of-	the Out-of-Network Provider Out-of-Pocket cket Maximum and cost sharing You incur for Pocket Maximum will not be applied to satisfy
Coinsurance	80% of Negotiated Charge (NC)	70% of Usual & Customary (U&C)
Preventive Services	100% of NC Deductible Waived	100% of U&C Deductible, Coinsurance, and any Copayment are not applicable
Physician Office Visits including specialist and consultant visits *Check below for additional copayments if applicable	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Emergency Services	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	Paid the same as In-Network Provider subject to Usual and Customary Charge.
Urgent Care	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses

## **Schedule of Benefits**

THE COVERED MEDICAL EXPENSE FOR AN ISSUED CERTIFICATE WILL BE:

- 1. THOSE LISTED IN THE COVERED MEDICAL EXPENSES PROVISION;
- 2. ACCORDING TO THE FOLLOWING SCHEDULE OF BENEFITS; AND
- 3. DETERMINED BY WHETHER THE SERVICE OR TREATMENT IS PROVIDED BY AN IN-NETWORK OR OUT-OF-NETWORK PROVIDER.
- 4. UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE WILL ALWAYS APPLY.
- 5. UNLESS OTHERWISE SPECIFIED BELOW ANY DAY OR VISIT LIMITS WILL BE APPLIED TO IN-NETWORK AND OUT-OF-NETWORK COMBINED.

BENEFITS FOR COVERED	IN-NETWORK	OUT-OF-NETWORK
INJURY/SICKNESS	INPATIENT SERVICES	
OTHER THAN MENT	TAL HEALTH CONDITIONS AND SUBSTAI	NCE USE DISORDERS
Hospital Care	80% of the Negotiated Charge after	70% of Usual and Customary Charge
Includes hospital room & board	Deductible for Covered Medical	after Deductible for Covered
expenses and miscellaneous	Expenses	Medical Expenses
services and supplies.		
Subject to Semi-Private room rate		
unless intensive care unit is		
required.		
Room and Board includes intensive care.		
Pre-Certification Required		
Preadmission Testing	80% of the Negotiated Charge after	70% of Usual and Customary Charge
	Deductible for Covered Medical	after Deductible for Covered
	Expenses	Medical Expenses
Physician's Visits while Confined	80% of the Negotiated Charge after	70% of Usual and Customary Charge
	Deductible for Covered Medical	after Deductible for Covered
	Expenses	Medical Expenses
Skilled Nursing Facility Benefit	80% of the Negotiated Charge after	70% of Usual and Customary Charge
Pre-Certification required	Deductible for Covered Medical	after Deductible for Covered
Less stient Dababilitation Fasilitat	Expenses	Medical Expenses
Inpatient Rehabilitation Facility	80% of the Negotiated Charge after	70% of Usual and Customary Charge
Expense Benefit	Deductible for Covered Medical	after Deductible for Covered
Pre-Certification Required	Expenses 80% of the Negotiated Charge after	Medical Expenses 70% of Usual and Customary Charge
Physical Therapy while Confined (inpatient)	Deductible for Covered Medical	after Deductible for Covered
	Expenses	Medical Expenses
ΜΕΝΤΔΙ ΗΕΔΙΤΗ	CONDITIONS AND SUBSTANCE USE DIS	
	Health Parity and Addiction Equity Act	
	any Pre-certification requirements that a	
	pre restrictive than those that apply to m	
other Covered Sickness.	· · · · · · · · · · · · · · · · · · ·	,
Inpatient Mental Health Condition	Same Terms and Conditions as apply	Same Terms and Conditions as apply
and Substance Use Disorder Benefit	to other medical or surgical benefits	to other medical or surgical benefits
Pre-Certification Required		
Outpatient Mental Health	Same Terms and Conditions as apply	Same Terms and Conditions as apply
Conditions and Substance Use	to other medical or surgical benefits	to other medical or surgical benefits
Disorders Benefit		to other medical of surgical benefits
Pre-Certification Required except for office visits		
Includes Office Visits and all other Outpatient services and supplies		

		I
With regard to Autism and		
Developmental Disabilities, no visit		
limits apply to behavioral		
intervention services, speech,		
physical, occupational therapy and		
habilitative care. Refer to the		
Autism and Developmental		
Disabilities provision under		
Mandated Benefits.		
PI	ROFESSIONAL AND OUTPATIENT SERVIO	CES
Surgical Expenses		
Inpatient and Outpatient Surgery	80% of the Negotiated Charge after	70% of Usual and Customary Charge
includes:	Deductible for Covered Medical	after Deductible for Covered
Pre-Certification Required	Expenses	Medical Expenses
Surgeon Services		
Anesthetist		
Assistant Surgeon		
Outpatient Surgical Facility and	80% of the Negotiated Charge after	70% of Usual and Customary Charge
Miscellaneous expenses for services	Deductible for Covered Medical	after Deductible for Covered
& supplies, such as cost of	Expenses	Medical Expenses
operating room, therapeutic		
services, oxygen, oxygen tent, and		
blood & plasma		
Bariatric Surgery	80% of the Negotiated Charge after	70% of Usual and Customary Charge
Pre-Certification Required	Deductible for Covered Medical	after Deductible for Covered
Pre-Certification Required	Expenses	Medical Expenses
Organ Transplant Surgany	80% of the Negotiated Charge after	· · · · · · · · · · · · · · · · · · ·
Organ Transplant Surgery		70% of Usual and Customary Charge
travel and lodging expenses a	Deductible for Covered Medical	after Deductible for Covered
maximum of \$500 per Policy	Expenses	Medical Expenses
Year or \$250 per day,		
whichever is less		
Des Castification Descripted		
Pre-Certification Required		
Reconstructive Surgery	80% of the Negotiated Charge after	70% of Usual and Customary Charge
	Deductible for Covered Medical	after Deductible for Covered
Pre-Certification Required	Expenses	Medical Expenses
Other Professional Services		
Gender Transition Benefit	80% of the Negotiated Charge after	70% of Usual and Customary Charge
	Deductible for Covered Medical	after Deductible for Covered
Pre-Certification Required	Expenses	Medical Expenses
Home Health Care Expenses	80% of the Negotiated Charge after	70% of Usual and Customary Charge
Pre-Certification required	Deductible for Covered Medical	after Deductible for Covered
	Expenses	Medical Expenses
Hospice Care Coverage	80% of the Negotiated Charge after	70% of Usual and Customary Charge
	Deductible for Covered Medical	after Deductible for Covered
	Expenses	Medical Expenses
Office Visits		
Office Visits Physician's Office Visits including	80% of the Negotiated Charge after	70% of Usual and Customary Charge
		70% of Usual and Customary Charge after Deductible for Covered
Physician's Office Visits including	80% of the Negotiated Charge after Deductible for Covered Medical	after Deductible for Covered
Physician's Office Visits including	80% of the Negotiated Charge after	

	Deductible for Covered Medical Expenses	after Deductible for Covered Medical Expenses
Allergy Testing	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Chiropractic Care Benefit Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Tuberculosis screening, Titers, Quantiferon B tests including shots (other than covered under preventive services)	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Emergency Services, Ambulance And		
Emergency Services (includes Ambulance and Urgent Care for emergency medical conditions)	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	Paid the same as In-Network Provider subject to Usual and Customary Charge.
Urgent Care Centers for non-life- threatening conditions	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Emergency Ambulance Service ground and/or air, water transportation	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	Paid the same as In-Network Provider subject to Usual and Customary Charge.
Non-Emergency Ambulance Service ground and/or air, water transportation	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Diagnostic Laboratory, Testing and In	maging Services	
Diagnostic Imaging Services Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
CT Scan, MRI and/or PET Scans Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Laboratory Procedures (Outpatient)	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Chemotherapy and Radiation Therapy Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Infusion Therapy Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Rehabilitation and Habilitation Thera	apies	
Cardiac Rehabilitation	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Pulmonony Robabilitation	80% of the Negotiated Charge after	70% of Usual and Customary Charge
Pulmonary Rehabilitation	Deductible for Covered Medical	after Deductible for Covered
	Expenses	Medical Expenses
	-	
Rehabilitation Therapy including,	80% of the Negotiated Charge after	70% of Usual and Customary Charge
Physical Therapy, and Occupational	Deductible for Covered Medical	after Deductible for Covered
Therapy and Speech Therapy and	Expenses	Medical Expenses
Cognitive Therapy		
Pre-Certification Required		
Hebilitettine Comission		
Habilitative Services including, Physical Therapy, and	80% of the Negotiated Charge after Deductible for Covered Medical	70% of Usual and Customary Charge after Deductible for Covered
Occupational Therapy and Speech	Expenses	Medical Expenses
Therapy	Expenses	Medical Expenses
Pre-Certification Required		
	OTHER SERVICES AND SUPPLIES	
Covered Clinical Trials	Same as any other Covered Sickness	
Diabetic services and supplies	Covered the same as any other	Covered the same as any other
(including equipment and training)	Sickness	Sickness
Refer to the Prescription Drug		
provision for diabetic supplies		
covered under the Prescription Drug benefit.		
Dialysis Treatment	80% of the Negotiated Charge after	70% of Usual and Customary Charge
	Deductible for Covered Medical	after Deductible for Covered
	Expenses	Medical Expenses
Durable Medical Equipment	80% of the Negotiated Charge after	70% of Usual and Customary Charge
	Deductible for Covered Medical	after Deductible for Covered
	Expenses	Medical Expenses
Enteral Formulas and Nutritional	80% of the Negotiated Charge after	70% of Usual and Customary Charge
Supplements	Deductible for Covered Medical	after Deductible for Covered
	Expenses	Medical Expenses
See the Prescription Drug section of		
this Schedule when purchased at a		
pharmacy.		
Infertility Treatment	80% of the Negotiated Charge after	70% of Usual and Customary Charge
	Deductible for Covered Medical	after Deductible for Covered
Pre-Certification Required	Expenses	Medical Expenses
Maternity Benefit	-	except home Nurse visitation services
Refer to the Maternity Benefit	are paid at 100%, not subject to Dedu	ctible.
section for home Nurse visitation		
coverage information. Prosthetic and Orthotic Devices	80% of the Negotiated Charge after	70% of Usual and Customary Charge
	Deductible for Covered Medical	after Deductible for Covered
Pre-Certification Required	Expenses	Medical Expenses
Outpatient Private Duty Nursing	80% of the Negotiated Charge after	70% of Usual and Customary Charge
Pre-Certification Required	Deductible for Covered Medical	after Deductible for Covered
- 1	Expenses	Medical Expenses
	expenses	ivieuluai expenses

Student Health	100% of the Usual and Customary Charge for Covered Medical Expenses
Center/Infirmary Expense	
Non-emergency Care While	70% of actual charge after Deductible for Covered Medical Expenses
Traveling Outside of the United	
States	Subject to \$10,000 maximum per Policy Year
Medical Evacuation Expense	100% of actual charge for Covered Medical Expenses Deductible Waived
	Subject to \$50,000 maximum per Policy Year
Repatriation Expense	100% of actual charge for Covered Medical Expenses
	Deductible Waived
	Subject to \$25,000 maximum per Policy Year
Pediatric and Adult Dental and Vision	
Pediatric Dental Care	See the Pediatric Dental Care Benefit description in the Certificate for
Benefit (to the end of the month in	further information.
which the Insured Person turns age	
19)	
Preventive Services	100% of Usual and Customary Charge
Restorative Services	100% of Usual and Customary Charge
Endodontic Services	50% of Usual and Customary Charge
Periodontic Services	50% of Usual and Customary Charge
Prosthodontic Services	50% of Usual and Customary Charge
Oral and Maxillofacial Surgical Services	50% of Usual and Customary Charge
Orthodontic Services	50% of Usual and Customary Charge
Adjunctive General Services	50% of Usual and Customary Charge
Claim forms must be submitted to	
Us as soon as reasonably possible.	
Refer to Proof of Loss provision	
contained in the General Provisions.	
Pediatric Vision Care Benefit (to the	100% of Usual and Customary Charge after Deductible for Covered Medical
end of the month in which the Insured Person turns age 19)	Expenses
insured reison turns age 157	
Limited to 1 visit(s) per Policy Year	
and 1 pair of prescribed lenses and	
frames or contact lenses (in lieu of	
eyeglasses) per Policy Year	
Claim forms must be submitted to	
Us as soon as reasonably possible.	
Refer to Proof of Loss provision	
contained in the General Provisions.	

Adult Vision Care (age 19 and older)	80% of Usual and Customary Charge af Expenses	ter Deductible for Covered Medical
Routine Eye Exam once every 12	Lapenses	
months		
months		
Claim forms must be submitted to		
Us as soon as reasonably possible.		
Refer to Proof of Loss provision		
contained in the General Provisions		
Miscellaneous Dental Services		
Accidental Injury Dental Treatment	80% of the Negotiated Charge after	70% of Usual and Customary Charge
	Deductible for Covered Medical	after Deductible for Covered
	Expenses	Medical Expenses
Sickness Dental Expense for Insured	80% of the Negotiated Charge after	70% of Usual and Customary Charge
Person's over age 18	Deductible for Covered Medical	after Deductible for Covered
	Expenses	Medical Expenses
Treatment for Temporomandibular	80% of the Negotiated Charge after	70% of Usual and Customary Charge
Joint (TMJ) Disorders	Deductible for Covered Medical	after Deductible for Covered
	Expenses	Medical Expenses
	OUTPATIENT PRESCRIPTION DRUGS	
-	gs may appear in any tier of the Formula	
www.wellfleetstudent.com. If a Gen	eric Prescription Drug is in any tier other	than Tier 1, the Tier 1 Copayment per
www.wellfleetstudent.com. If a Gene 30 day supply will apply the Copayme	eric Prescription Drug is in any tier other nt will never be greater than \$25 per 30	than Tier 1, the Tier 1 Copayment per day supply rather than the specified
www.wellfleetstudent.com. If a Gen 30 day supply will apply the Copayme tier Copayment. Refer to the Formula	eric Prescription Drug is in any tier other	than Tier 1, the Tier 1 Copayment per day supply rather than the specified
www.wellfleetstudent.com. If a Gene 30 day supply will apply the Copayme tier Copayment. Refer to the Formula assigned.	eric Prescription Drug is in any tier other nt will never be greater than \$25 per 30 ry to determine which tier the Insured P	than Tier 1, the Tier 1 Copayment per day supply rather than the specified erson's prescription drug has been
www.wellfleetstudent.com. If a Gene 30 day supply will apply the Copayme tier Copayment. Refer to the Formula assigned. Prescription Drugs	eric Prescription Drug is in any tier other nt will never be greater than \$25 per 30 ry to determine which tier the Insured P \$15 Copayment then the plan pays	than Tier 1, the Tier 1 Copayment per day supply rather than the specified erson's prescription drug has been \$15 Copayment then the plan pays
www.wellfleetstudent.com. If a Gene 30 day supply will apply the Copayme tier Copayment. Refer to the Formula assigned. Prescription Drugs TIER 1	eric Prescription Drug is in any tier other nt will never be greater than \$25 per 30 ry to determine which tier the Insured P \$15 Copayment then the plan pays 100% of the Negotiated Charge for	than Tier 1, the Tier 1 Copayment per day supply rather than the specified erson's prescription drug has been \$15 Copayment then the plan pays 100% of Actual Charge after
www.wellfleetstudent.com. If a Gene 30 day supply will apply the Copayme tier Copayment. Refer to the Formula assigned. Prescription Drugs TIER 1 (Including Enteral Formulas)	eric Prescription Drug is in any tier other nt will never be greater than \$25 per 30 ry to determine which tier the Insured P \$15 Copayment then the plan pays	than Tier 1, the Tier 1 Copayment per day supply rather than the specified erson's prescription drug has been \$15 Copayment then the plan pays 100% of Actual Charge after Deductible for Covered Medical
www.wellfleetstudent.com. If a Gene 30 day supply will apply the Copayme tier Copayment. Refer to the Formula assigned. Prescription Drugs TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply	eric Prescription Drug is in any tier other nt will never be greater than \$25 per 30 ry to determine which tier the Insured P \$15 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	than Tier 1, the Tier 1 Copayment per day supply rather than the specified erson's prescription drug has been \$15 Copayment then the plan pays 100% of Actual Charge after
www.wellfleetstudent.com. If a Gene 30 day supply will apply the Copayme tier Copayment. Refer to the Formula assigned. Prescription Drugs TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply	eric Prescription Drug is in any tier other nt will never be greater than \$25 per 30 ry to determine which tier the Insured P \$15 Copayment then the plan pays 100% of the Negotiated Charge for	than Tier 1, the Tier 1 Copayment per day supply rather than the specified erson's prescription drug has been \$15 Copayment then the plan pays 100% of Actual Charge after Deductible for Covered Medical
www.wellfleetstudent.com. If a Gene 30 day supply will apply the Copayme tier Copayment. Refer to the Formula assigned. Prescription Drugs	eric Prescription Drug is in any tier other nt will never be greater than \$25 per 30 ry to determine which tier the Insured P \$15 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	than Tier 1, the Tier 1 Copayment per day supply rather than the specified erson's prescription drug has been \$15 Copayment then the plan pays 100% of Actual Charge after Deductible for Covered Medical
www.wellfleetstudent.com. If a Gene 30 day supply will apply the Copayment tier Copayment. Refer to the Formula assigned. Prescription Drugs TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy	eric Prescription Drug is in any tier other nt will never be greater than \$25 per 30 ry to determine which tier the Insured P \$15 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	than Tier 1, the Tier 1 Copayment per day supply rather than the specified erson's prescription drug has been \$15 Copayment then the plan pays 100% of Actual Charge after Deductible for Covered Medical
www.wellfleetstudent.com. If a Generation 30 day supply will apply the Copayment tier Copayment. Refer to the Formula assigned. Prescription Drugs TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement	eric Prescription Drug is in any tier other nt will never be greater than \$25 per 30 ry to determine which tier the Insured P \$15 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	than Tier 1, the Tier 1 Copayment per day supply rather than the specified erson's prescription drug has been \$15 Copayment then the plan pays 100% of Actual Charge after Deductible for Covered Medical
www.wellfleetstudent.com. If a Gene 30 day supply will apply the Copayme tier Copayment. Refer to the Formula assigned. Prescription Drugs TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be	eric Prescription Drug is in any tier other nt will never be greater than \$25 per 30 ry to determine which tier the Insured P \$15 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	than Tier 1, the Tier 1 Copayment per day supply rather than the specified erson's prescription drug has been \$15 Copayment then the plan pays 100% of Actual Charge after Deductible for Covered Medical
www.wellfleetstudent.com. If a Gene 30 day supply will apply the Copayme tier Copayment. Refer to the Formula assigned. Prescription Drugs TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as	eric Prescription Drug is in any tier other nt will never be greater than \$25 per 30 ry to determine which tier the Insured P \$15 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	than Tier 1, the Tier 1 Copayment per day supply rather than the specified erson's prescription drug has been \$15 Copayment then the plan pays 100% of Actual Charge after Deductible for Covered Medical
www.wellfleetstudent.com. If a Gene 30 day supply will apply the Copayment tier Copayment. Refer to the Formula assigned. Prescription Drugs TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof	eric Prescription Drug is in any tier other nt will never be greater than \$25 per 30 ry to determine which tier the Insured P \$15 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	than Tier 1, the Tier 1 Copayment pe day supply rather than the specified erson's prescription drug has been \$15 Copayment then the plan pays 100% of Actual Charge after Deductible for Covered Medical
www.wellfleetstudent.com. If a Generation 30 day supply will apply the Copayment tier Copayment. Refer to the Formula assigned. Prescription Drugs TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement	eric Prescription Drug is in any tier other nt will never be greater than \$25 per 30 ry to determine which tier the Insured P \$15 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	than Tier 1, the Tier 1 Copayment pe day supply rather than the specified erson's prescription drug has been \$15 Copayment then the plan pays 100% of Actual Charge after Deductible for Covered Medical
www.wellfleetstudent.com. If a General Provisions. If a General Provisions. If a General Prescription Drugs TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	eric Prescription Drug is in any tier other nt will never be greater than \$25 per 30 ry to determine which tier the Insured P \$15 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	than Tier 1, the Tier 1 Copayment pe day supply rather than the specified erson's prescription drug has been \$15 Copayment then the plan pays 100% of Actual Charge after Deductible for Covered Medical
www.wellfleetstudent.com. If a Gene 30 day supply will apply the Copayment tier Copayment. Refer to the Formula assigned. Prescription Drugs TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions. See the Enteral Formula and	eric Prescription Drug is in any tier other nt will never be greater than \$25 per 30 ry to determine which tier the Insured P \$15 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	than Tier 1, the Tier 1 Copayment pe day supply rather than the specified erson's prescription drug has been \$15 Copayment then the plan pays 100% of Actual Charge after Deductible for Covered Medical
www.wellfleetstudent.com. If a Gene 30 day supply will apply the Copayment tier Copayment. Refer to the Formula assigned. Prescription Drugs TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the	eric Prescription Drug is in any tier other nt will never be greater than \$25 per 30 ry to determine which tier the Insured P \$15 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	than Tier 1, the Tier 1 Copayment pe day supply rather than the specified erson's prescription drug has been \$15 Copayment then the plan pays 100% of Actual Charge after Deductible for Covered Medical

\$30 Copayment then the plan pays

100% of the Negotiated Charge for

**Covered Medical Expenses** 

Deductible Waived

purchased at a pharmacy.

Retail pharmacy

More than a 30 day supply but less

than a 61-101 day supply filled at a

\$30 Copayment then the plan pays

100% of Actual Charge after

Expenses

Deductible for Covered Medical

ayment then the plan pays	\$30 Copayment then the plan pays
the Negotiated Charge for	100% of Actual Charge after
Medical Expenses	Deductible for Covered Medical
ble Waived	Expenses
ayment then the plan pays	\$60 Copayment then the plan pays
the Negotiated Charge for	100% of Actual Charge after
Medical Expenses	Deductible for Covered Medical
ble Waived	Expenses
ayment then the plan pays	\$90 Copayment then the plan pays
the Negotiated Charge for	100% of Actual Charge after
Medical Expenses	Deductible for Covered Medical
ble Waived	Expenses
ayment then the plan pays the Negotiated Charge for Medical Expenses	\$50 Copayment then the plan pays 100% of Actual Charge after Deductible for Covered Medical Expenses
	ble Waived ayment then the plan pays the Negotiated Charge for Medical Expenses ble Waived

More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy More than a 60 day supply filled at a Retail pharmacy	<ul> <li>\$100 Copayment then the plan pays</li> <li>100% of the Negotiated Charge for</li> <li>Covered Medical Expenses</li> <li>Deductible Waived</li> <li>\$150 Copayment then the plan pays</li> <li>100% of the Negotiated Charge for</li> </ul>	\$100 Copayment then the plan pays 100% of Actual Charge after Deductible for Covered Medical Expenses \$150 Copayment then the plan pays 100% of Actual Charge after
	Covered Medical Expenses Deductible Waived	Deductible for Covered Medical Expenses
Prescription Drugs		
Zero Cost Medications		
Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be	100% of the Negotiated Charge for Covered Medical Expenses	100% of Actual Charge for Covered Medical Expenses
submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	Deductible Waived	Deductible Waived
Orally administered anti-cancer prescription drugs (including specialty drugs)		
Benefit	Greater of: Chemotherapy Benefit; or Infusion Therapy Benefit	
Diabetic Supplies (for Prescription su		
BenefitPaid the same as any other Retail Pharmacy Prescription Drug Fill		
Mandated Benefits		
Fertility Preservation Services	Same as any other Sickness, subject to the limitations described in the Benefit	
Anesthesia and Hospitalization for Dental Services	Same as any other Sickness, subject to the limitations described in the Benefit	
Audiology and Speech Language Pathology Benefit	Same as any other Sickness, subject to the limitations described in the Benefit	
Autism or Other Developmental Disability	Same terms and conditions as apply to other medical or surgical benefits, subject to the limitations described in the Benefit	
Cancer Treatment; Bone Marrow Transplants	Same as any other Sickness, subject to the limitations described in the Benefit	
Cervical Cancer Screening	Same as any other Sickness, unless considered a Preventive Service	
Colorectal Cancer Screening	Same as any other Sickness, unless considered a Preventive Service	
Female Contraceptives	Same as any other Sickness, unless considered a Preventive Service	
Health Wellness Examinations	Same as any other Sickness, unless considered a Preventive Service. Digital tomosynthesis for women 40 years and over are considered a Preventive Service.	

Hemophilia Treatment	Same as any other Sickness, subject to the limitations described in the Benefit	
Mammography Coverage	Same as any other Sickness, unless considered a Preventive Service	
Mastectomy and Reconstructive Breast Surgery Benefit	Same as any other Sickness, subject to the limitations described in the Benefit	
Newborn Hearing Loss Screening	Same as any other Sickness, unless considered a Preventive Service	
Prostate Cancer Screening	Same as any other Sickness, unless considered a Preventive Service	
Sickle Cell Anemia Coverage	Same as any other Sickness, subject to the limitations described in the Benefit	
Treatment of Wilm's Tumor	Same as any other Sickness, subject to the limitations described in the Benefit	
Accidental Death and Dismemberment		
Principal Sum	\$10,000	

Loss must occur within 365 days of the date of a covered Accident.

Only one benefit will be payable under this provision, that providing the largest benefit, when more than one (1) loss occurs as the result of any one (1) Accident. This benefit is payable in addition to any other benefits payable under this Certificate.

## **Exclusions and Limitations**

**Exclusion Disclaimer**: Any exclusion in conflict with the Patient Protection and Affordable Care Act or any state-imposed requirements will be administered to comply with the requirements of the federal or state guideline, whichever is more favorable to You.

The Certificate does not cover loss nor provide benefits for any of the following, except as otherwise provided by the benefits of the Certificate and as shown in the Schedule of Benefits.

## **General Exclusions**

- International Students Only Eligible expenses within Your Home Country or country of origin that would be payable or medical Treatment that is available under any governmental or national health plan for which You could be eligible.
- Treatment, service or supply which is not Medically Necessary for the diagnosis, care or Treatment of the sickness or injury involved. This applies even if they are prescribed, recommended or approved by the Student Health Center or by Your attending Physician or dentist.
- Medical services rendered by a provider employed for or contracted with the Policyholder, including team Physicians or trainers, except as specifically provided in the Schedule of Benefits or as part of the Student Health Center benefits provided by this plan.
- Professional services rendered by an Immediate Family Member or anyone who lives with You.
- Charges of an institution, health service or infirmary for whose services payment is not required in the absence of insurance or services covered by Student Health Fees.
- Any expenses in excess of Usual and Customary Charges except as provided in the Certificate.
- Treatment, services, supplies or facilities in a Hospital owned or operated by the Veterans Administration or a

national government or any of its agencies, except when a charge is made which You are required to pay.

- Services that are duplicated when provided by both a certified Nurse midwife and a Physician.
- Expenses payable under any prior policy which was in force for the person making the claim.
- Loss resulting from war or any act of war, whether declared or not, or loss sustained while in the armed forces of any country or international authority.
- Injury sustained as the result of Your operation of a motor vehicle while not properly licensed to do so in the jurisdiction in which the motor vehicle Accident takes place.
- Expenses covered under any Workers' Compensation, occupational benefits plan, mandatory automobile no-fault plan, public assistance program or government plan, except Medicaid.
- Expenses incurred after:
  - The date insurance terminates as to an Insured Person, except as specified in the extension of benefits provision; and
  - The end of the Policy Year specified in the Policy.
- Elective Surgery or Elective Treatment unless such coverage is otherwise specifically covered under the Certificate.
- You are:
  - o committing or attempting to commit a felony,
  - o engaged in an illegal occupation, or
  - participating in a riot.
- Custodial Care service and supplies.
- Charges for hot or cold packs for personal use.
- Services of private duty Nurse except as provided in the Certificate.
- Expenses that are not recommended and approved by a Physician.
- Experimental or Investigative drugs, devices, Treatments or procedures unless otherwise covered under Covered Clinical Trials or covered under clinical trials (routine patient costs). See the Other Benefits section for more information.
- Routine harvesting and storage of stem cells from newborn cord blood, the purchase price of any organ or tissue, donor services if the recipient is not an Insured Person under this plan, or services for or related to the transplantation of animal or artificial organs or tissues.
- Loss incurred as the result of riding as a passenger or otherwise (including skydiving) in a vehicle or device for aerial navigation, except as a fare paying passenger in an aircraft operated by a scheduled airline maintaining regular published schedules on a regularly established route anywhere in the world.
- Non-chemical addictions.
- Non-physical, occupational, speech therapies (art, dance, etc.).
- Modifications made to dwellings.
- General fitness, exercise programs.
- Hypnosis.
- Rolfing.
- Biofeedback.
- Charges incurred for acupuncture, in any form, except to the extent provided in the Schedule of Benefits.
- Sleep Disorders, except for the diagnosis and Treatment of obstructive sleep apnea.
- Routine foot care, including the paring or removing of corns and calluses, or trimming of nails, unless these services are determined to be Medically Necessary because of Injury, infection or disease.

#### **Activities Related:**

- Braces and appliances used as protective devices during a student's participation in sports. Replacement braces and appliances are not covered.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any professional sport.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any Intercollegiate or club sports for which benefits are paid under another Sports Accident policy issued to the Policyholder; or for which coverage is provided by the National Collegiate Athletic Association (NCAA), National

Association of Intercollegiate Athletic (NAIA) or any other sports association per Accident.

 Racing or speed contests, skin diving or sky diving, mountaineering (where ropes or guides are customarily used), ultra-light aircraft, parasailing, sail planing, hang gliding, bungee jumping, travel in or on ATV's (all terrain or similar type vehicles) or other hazardous sport or hobby.

#### Weight Management/Reduction

- Weight management. Weight reduction. Nutrition programs. This does not apply to nutritional counseling or any
  screening or assessment specifically provided under the Preventive Services benefit, or otherwise specifically
  covered under the Certificate.
- Treatment for obesity except surgery for morbid obesity (bariatric surgery). Surgery for removal of excess skin or fat.

#### Family Planning:

Infertility Treatment (male or female)-this includes but is not limited to:

- Procreative counseling;
- Premarital examinations;
- Genetic counseling and genetic testing;
- Impotence, organic or otherwise;
- Injectable infertility medication, including but not limited to menotropins, hCG and GnRH agonists;
- In vitro fertilization, gamete intrafallopian tube transfers or zygote intrafallopian tube transfers;
- Costs for an ovum donor or donor sperm;
- Sperm storage costs;
- Cryopreservation and storage of embryos;
- Ovulation induction and monitoring;
- Artificial insemination;
- Hysteroscopy;
- Laparoscopy;
- Laparotomy;
- Ovulation predictor kits;
- Reversal of tubal ligations;
- Reversal of vasectomies;
- Costs for and relating to surrogate motherhood (maternity services are Covered for Members acting as surrogate mothers);
- Cloning; or
- Medical and surgical procedures that are Experimental or Investigative, unless Our denial is overturned by an External Appeal Agent.
- Elective abortions.

#### Vision

- Expenses for radial keratotomy.
- Adult Vision unless specifically provided in the Certificate.
- Charges for duplicate spare eyeglasses, lenses or frames, non-prescription lenses or contact lenses that are for cosmetic purposes.

#### Dental

• Treatment to the teeth, including orthodontic braces and orthodontic appliances, unless otherwise covered under the Pediatric and Adult Dental Care Benefit.

#### Hearing

 Charges for hearing exams, hearing screening, hearing aids and the fitting or repair or replacement of hearing aids or cochlear implants except as specifically provided in the Certificate.

#### Cosmetic

- Treatment of Acne unless Medically Necessary.
- Charges for hair growth or removal unless otherwise specifically covered under the Certificate.
- Surgery or related services for cosmetic purposes to improve appearance, except to restore bodily function or correct deformity resulting from disease, or trauma.

#### **Prescription Drugs**

- Any drug or medicine which does not, by federal or state law, require a prescription order, i.e. over-the-counter drugs, even if a prescription is written, except as specifically provided under Preventive Services or in the Prescription Drug Benefit section of this Certificate. Insulin and OTC preventive medications required under ACA are exempt from this exclusion;
- Drugs with over-the-counter equivalents except as specifically provided under Preventive Services;
- Allergy sera and extracts administered via injection;
- Vitamins, and minerals, except as specifically provided under Preventive Services;
- Food supplements, dietary supplements; except as specifically provided in the Certificate;
- Cosmetic drugs or medicines including, but not limited to, products that improve the appearance of wrinkles or other skin blemishes;
- Refills in excess of the number specified or dispensed after 1 year of date of the prescription;
- Drugs labeled, "Caution limited by federal law to Investigational use" or Experimental Drugs;
- Any drug or medicine purchased after coverage under the Certificate terminates;
- Any drug or medicine consumed or administered at the place where it is dispensed;
- If the FDA determines that the drug is: contraindicated for the Treatment of the condition for which the drug was prescribed; or Experimental for any reason;
- Bulk chemicals;
- Non-insulin syringes, surgical supplies, Durable Medical Equipment/medical devices, except as specifically provided in the Prescription Drug Benefit section of the Certificate;
- Repackaged products;
- Blood components except factors;
- Any drug or medicine for the purpose of weight control;
- Sexual enhancements drugs;
- Vision correction products.

## VALUE ADDED SERVICES

The following are not affiliated with Wellfleet Insurance Company and the services are not part of the Plan Underwritten by Wellfleet Insurance Company. These value-added options are provided by Wellfleet Student.

## VISION DISCOUNT PROGRAM

For Vision Discount Benefits please go to: www.wellfleetstudent.com

## **EMERGENCY MEDICAL AND TRAVEL ASSISTANCE**

Wellfleet Student provides access to a comprehensive program that will arrange emergency medical and travel assistance services, repatriation services and other travel assistance services when you are traveling. For general inquiries regarding the travel access assistance services coverage, please call Wellfleet Student at (877) 657-5030, TTY 711.

If you are traveling and need assistance in North America, call the Assistance Center toll-free at: (877) 305-1966 or if you are in a foreign country, call collect at: (715) 295-9311.

When you call, please provide your name, school name, the group number shown on your ID card, and a description of your situation. If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact the 24-hour Assistance Center.

### **How to Access Services**

If you require medical assistance or you need assistance with a non-medical situation, such as lost luggage, lost documents or other travel issues, follow these steps:

- Inside the U.S. and Canada:Dial toll-free (877) 305-1966
- Outside the U.S. and Canada:
  - a) Request an international operator.
  - b) Request the operator to place a collect call to the U.S. at +1 (715) 295-9311.

Please provide the following information when you call:

- Policy number or school name
- Nature of your call and/or emergency
- Current location
- · Contact phone number and email address
- Secondary point of contact
- Date of birth

## 24 Hour Nurseline

Students who enroll and maintain medical coverage in this insurance plan have access to the 24 Hour Nurseline. This 24-Hour Nurseline program provides:

- Phone-based, reliable health information in response to health concerns and questions; and
- Assistance in decisions on the appropriate level of care for an injury or sickness.

Appropriate care may include:

- self-care at home
- a call to a physician
- or a visit to the emergency room.

Calls are answered 24 hours a day, 365 days a year by experienced registered nurses who have been specifically trained to handle telephone health inquiries.

This program is not a substitute for doctor visits or emergency response systems. The Nurseline does not answer health plan benefit questions. Health benefit questions should be referred to the Plan Administrator. The 24 Hour Nurseline toll free number will be on the ID card.

(800) 634-7629



## 24/7 Behavioral Telehealth and Nurseline Access

CareConnect is an integrated behavioral health program offering students easy access to licensed behavioral health clinicians 24/7/365 via telephone (888) 857-5462.

Connect to a registered nurse within seconds, helping students manage their health on their terms through easy access.