

EMERGENCY MEDICAL AND TRAVEL ASSISTANCE

FrontierMEDEX ACCESS is a comprehensive program providing You with 24/7 emergency medical and travel assistance services including emergency security or political evacuation, repatriation services and other travel assistance services when you are outside Your home country or 100 or more miles away from your permanent residence. FrontierMEDEX is your key to travel security.

For general inquiries regarding the travel access assistance services coverage, please call Consolidated Health Plans at 1-800-633-7867.

If you have a medical, security, or travel problem, simply call FrontierMEDEX for assistance and provide your name, school name, the group number shown on your ID card, and a description of your situation. If you are in North America, call the Assistance Center toll-free at: 1-800-527-0218 or if you are in a foreign country, call collect at: 1-410-453-6330.

If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact the 24-hour Assistance Center. FrontierMEDEX will then take the appropriate action to assist You and monitor Your care until the situation is resolved.

COVERAGE TERMS - Per Policy Year	
ASSISTANCE SERVICES	MAXIMUM LIMITS
Emergency Evacuation	Unlimited
Medical Repatriation	Unlimited
Repatriation of Remains	\$25,000
Visit by Family Member or Friend	\$5,000
Return of Dependent Children	\$5,000
Return of Traveling Companion	\$5,000

All services must be approved in advance by FrontierMEDEX. Policy definitions, provisions, exclusions and Limitations apply.

Emergency Transportation Services

Emergency Evacuation: If you suffer an Injury or Sickness and adequate medical facilities are not available locally, coverage will be provided for Emergency Evacuation (under medical supervision, if necessary) by whatever means necessary to the nearest facility capable of providing adequate care. Services include arranging and paying for transportation and related medical services (including cost of medical escort, if necessary) and medical supplies necessarily incurred in connection with the Emergency Evacuation. All services must be approved in advance by FrontierMEDEX.

Medically Necessary Repatriation: After initial treatment and stabilization for an Injury or Sickness, if the attending physician deems it medically necessary, coverage will be provided to transport you back to your permanent place of residence for further medical treatment or to recover. Services include arranging and paying for transportation and related medical services (including cost of medical escort, if necessary) and medical supplies necessarily incurred in connection with the repatriation. All services must be approved in advance by FrontierMEDEX.

Repatriation of Remains: In the event of your death, coverage will be provided for the return of mortal remains. Services include arranging and paying for the following: location of a sending funeral home; transportation of the body from the site of death to the sending funeral home to the airport; minimally necessary casket or air tray for transport; coordination of consular services (in the case of death overseas); procuring death certificates; and transport of the remains from the airport to the receiving funeral home. Other services that might be performed in conjunction with those listed above include: making travel arrangements for any traveling companions; identification and/or notification of next-of-kin. Repatriation of Remains services are subject to a maximum coverage limit of \$25,000 per event. All services must be approved in advance by FrontierMEDEX.

Visit by Family Member or Friend: If you are hospitalized for more than seven (7) days and are traveling alone, coverage will be provided for transportation for your family member or friend to visit you. Visit by family member or friend services are subject to a maximum coverage limit of \$5,000, to include one (1) roundtrip economy ticket, meals and reasonable accommodations up to a maximum of 10 days. All services must be approved in advance by FrontierMEDEX.

Return of Dependent Children: If you are hospitalized for more than seven (7) days, coverage will be provided for the return of your minor children who are under nineteen (19) years of age, and if necessary, accompany him/her with an attendant, up to a maximum coverage limit of \$5,000 per event. All services must be approved in advance by FrontierMEDEX.

Return of Traveling Companion: If your traveling companion loses previously made travel arrangements due to your medical emergency, coverage will be provided for your traveling companion's return home by the most direct and economical route, up to a maximum coverage limit of \$5,000 per event. All services must be approved in advance by FrontierMEDEX.