# Staying healthy

### Simple ways to use our provider search tool

#### Option 1: Already a member?

- Once you're logged in to your Aetna® account, click the "Find Care" header.
- Then, click "Find what you need by category."
  - You'll see many subsets of care. Just choose the one that meets your needs. For this
    exercise, we'll select "Medical Doctors & Specialties."
- Search for the doctor or specialist that best meets your needs. For this exercise, choose "Doctors (Primary Care)."
- Once you're on the primary care physician screen, select the type of provider you need. For this
  exercise, choose "All Primary Care Physicians."
- You'll get a list of in-network providers in your ZIP code. Make sure you update your profile to
  have your current ZIP code. You can compare doctors, review ratings and see costs for out-ofpocket copay visits.
- Select your doctor and schedule an appointment.

#### Option 2: Continue as a guest

- Enter your ZIP code and the search radius of the area where you're looking for a doctor. Click "Search." In this example, we're using "25 miles."
- Select your health plan and click "continue." You can find your plan name on your ID card.
- Scroll to the "Find what you need by category" section, where you will see many subsets of care. Choose the one that meets your needs. For this exercise, select "Medical Doctors & Specialties."
- Search for the doctor or specialist that best meets your needs. For this exercise, choose "Doctors (Primary Care)."
- Once you're on the primary care physician screen, select the type of provider you need. For this
  exercise, choose "All Primary Care Physicians."
- You'll get a list of in-network providers in your ZIP code. Make sure you update your profile to
  have your current ZIP code. You can compare doctors, review ratings and see costs for out-ofpocket copay visits.
- Select your doctor and schedule an appointment.



## We're here to help

If you still need help using our provider search, you can call us at the number on your member ID card.

Student health insurance plans are insured by Aetna Life Insurance Company (Aetna). Self-insured plans are funded by the school and administered by Aetna Life Insurance Company. In MD and NJ, student medical insurance is insured by Aetna Health and Life Insurance Company (AHLIC).

Aetna Student Health<sup>SM</sup> is the brand name for products and services provided by Aetna Life Insurance Company, Aetna Health and Life Insurance Company and their affiliates.

Providers are independent contractors and are not agents of Aetna. Provider participation may change without notice.

