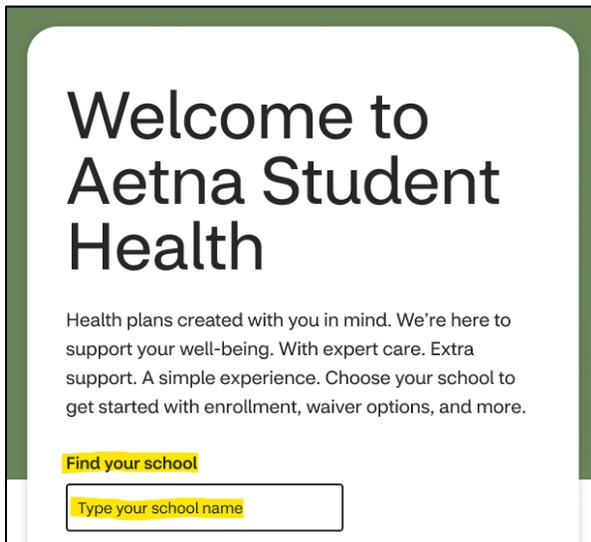
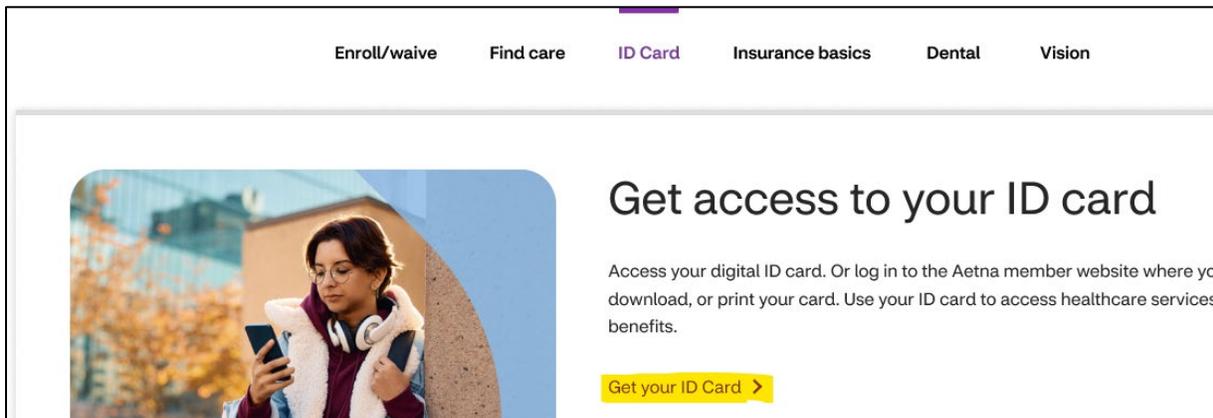


How to request an Aetna Student Health insurance ID card

1. Visit www.aetnastudenthealth.com
2. Type your school's name in the 'Find your school' search bar.



3. Click on the 'Get your ID card' link.



4. Type in your Student ID, Date of Birth, and Email.
 - a. Note: The data you enter must match what your school has provided to Aetna, otherwise you will receive an error message. If you experience issues authenticating and/or would like to verify the demographic information in Aetna's system, please contact Customer Service at 1-877-480-4161.

Student ID
<input type="text"/>
Date of Birth MM/DD/YYYY
<input type="text"/>
Email
<input type="text"/>
<input type="submit" value="Submit"/>

5. Available ID card(s) will display once you hit submit. Select the ID card(s) you would like to receive and then click 'Send Email'.
- a. Note: If you'd like to receive your ID card at an email address other than the email on file with Aetna, please select 'Edit' and you will be prompted to enter an alternative email address.

Get Your ID Card

Student ID

Date of Birth
MM/DD/YYYY

Email

Please click **Edit** to send your ID card(s) to a different email address.

2024-2025

Smith John - 101
 Kim John - 101

2025-2026

Smith John - 102
 Kim John - 102

6. You will receive a secure Mimecast email with a PDF of your ID card attached.
- a. Note: You will be prompted to create a Mimecast account if you don't already have one. Please contact the Secure Email team if you experience any issues accessing the secure email: 1-800-237-7476. When prompted, choose option 3, then 4 (Secure Email) during normal business hours; 8AM to 6PM EST.

 IDCard_Smith John_2024-2025_05032025125714.pdf 44 KB	 IDCard_Kim John_2024-2025_05032025125716.pdf 44 KB
 IDCard_Smith John_2025-2026_05032025125718.pdf 44 KB	 IDCard_Kim John_2025-2026_05032025125720.pdf 44 KB

Dear Member,

A copy of your Medical insurance ID card(s) is attached. Please contact Customer Service at 1-877-480-4161 if you have any questions.

Thank you,
Aetna Student Health