How to request an Aetna Student Health insurance ID card

1. Visit www.aetnastudenthealth.com

3.

2. Type your school's name in the 'Find your school' search bar.

Welcome to Aetna Student Health			
Health plans created with you in mind. We're here to support your well-being. With expert care. Extra support. A simple experience. Choose your school to get started with enrollment, waiver options, and more. Find your school			
Type your school name Click on the 'Get your ID card' link.]		
Enroll/waive Find care	ID Card Insurance basics Dental Vision		
Get access to your ID card			
	Access your digital ID card. Or log in to the Aetna member website where yo download, or print your card. Use your ID card to access healthcare services benefits.		

4. Type in your Student ID, Date of Birth, and Email.

a. <u>Note</u>: The data you enter must match what your school has provided to Aetna, otherwise you will receive an error message. If you experience issues authenticating and/or would like to verify the demographic information in Aetna's system, please contact Customer Service at 1-877-480-4161.

Student ID	
Date of Birth	
MM/DD/YYYY	
Email	
Submit	

- 5. Available ID card(s) will display once you hit submit. Select the ID card(s) you would like to receive and then click 'Send Email'.
 - a. <u>Note</u>: If you'd like to receive your ID card at an email address other than the email on file with Aetna, please select 'Edit' and you will be prompted to enter an alternative email address.

Get Your ID Card			
Student ID			
Date of Birth			
MM/DD/YYYY			
Email			
Submit			
Please click <mark>Edit</mark> to send your ID card(s) to a different email address.			
2024-2025			
D Smith John - 101			
Kim John - 101			
2025-2026			
Smith John - 102			
Kim John - 102			
Send Email			

- 6. You will receive a secure Mimecast email with a PDF of your ID card attached.
 - a. <u>Note</u>: You will be prompted to create a Mimecast account if you don't already have one. <u>Please contact the Secure Email team if you experience any issues accessing</u> <u>the secure email: 1-800-237-7476. When prompted, choose option 3, then 4 (Secure</u> <u>Email) during normal business hours; 8AM to 6PM EST</u>.

	PDF	IDCard_Smith John_2024-2025_05032025125714.pdf 44 KB IDCard_Kim John_2024-2025_05032025125716.pdf 44 KB	~	
	PDF	IDCard_Smith John_2025-2026_05032025125718.pdf 44 KB VIDCard_Kim John_2025-2026_05032025125720.pdf 44 KB	~	
C	ear M	ember,		
A copy of your Medical insurance ID card(s) is attached. Please contact Customer Service at 1-877-480-4161 if you have any questions.				
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