Sibley Memorial Hospital
5255 Loughboro Rd NW
Washington, DC 20016
(202) 537-4000
Participates in: OAP, OAPC, PPO, HMO
Accreditation Certified: Y
LeapFrog Certified: Y
Bariatric Certified: N

Georgetown University Hospital
3800 Reservoir Rd NW
Washington, DC 20007
(202) 687-0100
Participates in: OAP, OAPC, PPO, HMO
Accreditation Certified: Y
LeapFrog Certified: N
Bariatric Certified: N

George Washington University Hospital
900 23rd St NW
Washington, DC 20037
(202) 715-4000
Participates in: OAP, OAPC, PPO, HMO
Accreditation Certified: Y
LeapFrog Certified: N
Bariatric Certified: N

Howard University Hospital
2041 Georgia Ave NW
Washington, DC 20060
(202) 865-6100
Participates in: OAP, OAPC, PPO, HMO
Accreditation Certified: Y
LeapFrog Certified: N
Bariatric Certified: Y

Washington Hospital Center
110 Irving St NW
Washington, DC 20010
(202) 877-7000
Participates in: OAP, OAPC, PPO, HMO
Accreditation Certified: Y
LeapFrog Certified: Y
Bariatric Certified: Y

National Rehabilitation Hospital
102 Irving St NW
Washington, DC 20010
(202) 877-4000
Participates in: OAP, OAPC, PPO, HMO
Accreditation Certified: N
LeapFrog Certified: N
Bariatric Certified: N

Children’s National Medical Center
111 Michigan Ave NW
Washington, DC 20010
(202) 476-5000
Participates in: OAP, OAPC, PPO, HMO
Accreditation Certified: N
LeapFrog Certified: Y
Bariatric Certified: Y

Virginia Hospital Center
1701 N George Mason Dr
Arlington, VA 22205
(703) 558-5000
Participates in: OAP, OAPC, PPO, HMO
Accreditation Certified: Y
LeapFrog Certified: N
Bariatric Certified: Y

Suburban Hospital, Inc
8600 Old Georgetown Rd
Bethesda, MD 20814
(301) 891-7600
Participates in: OAP, OAPC, PPO, HMO
Accreditation Certified: Y
LeapFrog Certified: N
Bariatric Certified: N

Providence Hospital
1150 Varnum St NE
Washington, DC 20017
(202) 269-7890
Participates in: OAP, OAPC, PPO, HMO
Accreditation Certified: Y
LeapFrog Certified: N
Bariatric Certified: N

Washington Adventist Hospital
7600 Carroll Ave
Takoma Park, MD 20912
(301) 891-7600
Participates in: OAP, OAPC, PPO, HMO
Accreditation Certified: Y
LeapFrog Certified: N
Bariatric Certified: N

Specialty Hospital, L of Washington
700 Constitution Ave NE
Washington, DC 20002
(202) 546-5700
Participates in: OAP, OAPC, PPO, HMO
Accreditation Certified: Y
LeapFrog Certified: N
Bariatric Certified: N

Additional questions or problems with this transmission? Call us toll-free at 1-800-Cigna24 (1-800-244-6224).
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<th>Address</th>
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<th>LeapFrog Certified</th>
<th>Bariatric Certified</th>
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<td>Dominion Hospital</td>
<td>2960 Sleepy Hollow Rd, Falls Church, VA 22044</td>
<td>(703) 536-2000</td>
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<tr>
<td>Holy Cross Hospital</td>
<td>1500 Forest Glen Rd, Silver Spring, MD 20910</td>
<td>(301) 754-7000</td>
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<td>Holy Cross Hospital</td>
<td>3001 Hospital Dr, Hyattsville, MD 20785</td>
<td>(301) 341-3300</td>
<td>N</td>
<td>Y</td>
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<tr>
<td>Inova Alexandria Hospital</td>
<td>3300 Gallows Rd, Falls Church, VA 22042</td>
<td>(866) 506-0919</td>
<td>N</td>
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<td>Gladys Spellman Specialty Hospital</td>
<td>9818 Good Luck Rd, Lanham, MD 20706</td>
<td>(301) 552-8118</td>
<td>N</td>
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<tr>
<td>Laurel Regional Hospital</td>
<td>7300 Van Dusen Rd, Laurel, MD 20707</td>
<td>(301) 497-7957</td>
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</table>

Health Care Professional information contained in this directory is updated six days per week, excluding holidays, Sundays, or interruptions due to system maintenance, upgrades or unplanned outages. This information is subject to change at any time. Please check with the health care professional before scheduling your appointment or receiving services to confirm he or she is participating in Cigna's network.

Source of Information and Frequency of Validation
Medical health care professional information addressing specialty, hospital affiliations, medical group affiliations, board certification, acceptance of new patients and languages spoken is obtained from an application that is completed and signed by the health care professional/facility (during credentialing). Physician board certification is validated through the American Board of Medical Specialties (ABMS), American Medical Association (AMA) or American Osteopathic Association (AOA). Information on the application is updated when the medical health care professional/facility notifies Cigna of changes or at least every three years.

Dental health care professional information addressing specialty, dental office/practice affiliations, acceptance of new patients and languages spoken is obtained from an application that is completed and signed by the health care professional (during credentialing). Information on the application is updated when the dental health care professional notifies Cigna of changes or at least every three years.

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Reston Hospital Center
1850 Town Center Pky
Reston, VA 20190
(703) 689-9000
Participates in: OAP, OAPC, PPO, HMO
Accreditation Certified: N
LeapFrog Certified: Y
Bariatric Certified: N

Montgomery General Hospital
18101 Prince Philip Dr
Olney, MD 20832
(301) 774-8882
Participates in: OAP, OAPC, PPO, HMO
Accreditation Certified: Y
LeapFrog Certified: N
Bariatric Certified: N

Fort Washington Hospital
11711 Livingston Rd
Fort Washington, MD 20744
(301) 292-7000
Participates in: OAP, OAPC, PPO, HMO
Accreditation Certified: Y
LeapFrog Certified: N
Bariatric Certified: N

Inova Fair Oaks Hospital
3600 Joseph Siewick Dr
Fairfax, VA 22033
(866) 506-0919
Participates in: OAP, OAPC, PPO, HMO
Accreditation Certified: Y
LeapFrog Certified: Y
Bariatric Certified: N

Medstar Southern Maryland Hospital Center
7503 Surratts Rd
Clinton, MD 20735
(301) 868-8000
Participates in: OAP, OAPC, PPO, HMO
Accreditation Certified: Y
LeapFrog Certified: N
Bariatric Certified: N

Bowie Health Center Department PGHC
14999 Health Center Dr
Bowie, MD 20716
(301) 618-2000
Participates in: OAP, OAPC, PPO, HMO
Accreditation Certified: N
LeapFrog Certified: N
Bariatric Certified: N

Holy Cross Hospital
19801 Observation Dr
Germantown, MD 20876
(301) 754-7680
Participates in: OAP, OAPC, PPO, HMO
Accreditation Certified: Y
LeapFrog Certified: N
Bariatric Certified: Y

Inova Loudoun Hospital
44045 Riverside Pky
Leesburg, VA 20176
(703) 858-6000
Participates in: OAP, OAPC, PPO, HMO
Accreditation Certified: N
LeapFrog Certified: Y
Bariatric Certified: N

Holy Cross Germantown Hospital
19801 Observation Dr
Germantown, MD 20876
(301) 754-7680
Participates in: OAP, OAPC, PPO, HMO
Accreditation Certified: Y
LeapFrog Certified: N
Bariatric Certified: Y

Inova Fair Oaks Hospital
1850 Town Center Pky
Reston, VA 20190
(703) 689-9000
Participates in: OAP, OAPC, PPO, HMO
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LeapFrog Certified: Y
Bariatric Certified: N

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Bariatric Certified: N

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LeapFrog Certified: N
Bariatric Certified: N

Inova Fair Oaks Hospital
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Fairfax, VA 22033
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Participates in: OAP, OAPC, PPO, HMO
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Bariatric Certified: N

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Bowie, MD 20716
(301) 618-2000
Participates in: OAP, OAPC, PPO, HMO
Accreditation Certified: N
LeapFrog Certified: N
Bariatric Certified: N
Sentara Northern Virginia Medical Center  
2300 Opitz Blvd  
Woodbridge, VA 22191  
(757) 233-4500  
Participates in: OAP, OAPC, PPO, HMO  
Accreditation Certified: Y  
LeapFrog Certified: Y  
Bariatric Certified: Y

Novant Health UVA Health System Prince William Medical Center  
8700 Sudley Rd  
Manassas, VA 20110  
(703) 369-8000  
Participates in: OAP, OAPC, PPO, HMO  
Accreditation Certified: Y  
LeapFrog Certified: Y  
Bariatric Certified: N

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WHO WE ARE

- **Cigna** strives to keep you healthy. We are committed to giving you access to information, technology and support in making informed health care decisions.

- **We are where you are.** Cigna has a national presence, but we also have a local focus. This means medical directors and health services representatives work to provide you with access to quality care.

WHAT YOU CAN EXPECT

- **Responsive customer service.** Whether on our website, www.cigna.com, by phone when you talk to a representative or through our automated telephone system, you have access to consistent and timely information about your plan – when it’s convenient for you.

ABOUT THIS DIRECTORY

The following pages list the doctors and other health care professionals in this area who participate in the Cigna network. An updated listing is always available at www.cigna.com. You can use our online directory to:

- search for participating physicians, hospitals and other health care professionals.
- download your own personalized directory to have on hand when you need it.
- find hospital scores for specific conditions/procedures through Cigna “Centers of Excellence.”

The online directory is updated often, so visit it often. For more information, please visit www.cigna.com or call Cigna Customer Service at the toll-free number on your Cigna ID card.

YOUR SUMMARY OF BENEFITS

Your *Summary of Benefits* gives you important information on the medical benefits and other types of services your plan covers. You should read your *Summary of Benefits* to determine whether you have prescription drug coverage, coverage for mental health and substance abuse, and/or vision care coverage as a part of your Cigna plan.

The listing of a doctor in this directory does not guarantee that the services provided by that doctor are covered under your specific medical plan. Check the materials which describe your particular plan benefits, or call Cigna Customer Service, for information about the services covered under your plan benefits. If you have questions or need assistance, please contact Customer Service at the toll-free telephone number listed in your enrollment materials or on your Cigna ID card.

**PLEASE NOTE:** The term “health care professional” includes the term “provider”.

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**You choose your doctor.**
This guide can help.

[www.cigna.com](http://www.cigna.com)
Cigna is committed to keeping you informed about matters related to your health care plan. For that reason, we offer the following description of the way that Cigna compensates health care professionals (physicians, hospitals and other health care practitioners and facilities) that participate in our networks.

Cigna compensates health care professionals in ways that are intended to emphasize preventive care, promote quality care and ensure the appropriate and cost-effective use of covered medical services and supplies. Cigna reinforces this philosophy through utilization management decisions made by its medical directors and medical management staff. Cigna employees are encouraged to promote appropriate utilization of covered health care services and to discourage underutilization.

The methods by which participating health care professionals agree to be compensated are described generally here. The amount and type of compensation a health care professional agrees to accept may vary depending upon the type of plan. For example, a hospital may agree to accept less for services provided to patients enrolled in an HMO plan than to patients enrolled in other types of plans. In addition, Cigna may attempt in various ways to promote the use of participating health care professionals based upon quality and cost-effectiveness measures while assuring quality and access to covered services and supplies.

**DISCOUNTED FEE FOR SERVICE:**
Payment for services is based on an agreed-upon discounted amount from the health care professional’s bill.

**CAPITATION:**
By mutual agreement, network physicians, physician/hospital organizations (PHOs) or other health care professional groups are paid a fixed amount (capitation) at regular intervals for each individual assigned to the physician, PHO or other health care professional, whether or not services are provided. This payment covers physician and/or, where applicable, hospital or other services covered under the benefits plan. Health care professional groups and PHOs may in turn compensate health care professionals using a variety of methods.

Capitation can offer health care professionals a predictable income, encourage physicians to keep people well through preventive care, eliminate the financial incentive to provide services that will not benefit the patient and reduce paperwork.

Cigna may also work with third parties that provide network management services. Under these arrangements, Cigna pays the third party a fixed monthly amount per individual for these services. Health care professionals are compensated by the third party for services provided to Cigna plan participants from the fixed amount. Compensation arrangements are agreed upon by the third parties and their contracted health care professionals, and may include discounted fee for service and capitation.

Some health care professionals and third parties that provide network management services may participate in a risk-sharing arrangement with Cigna; they agree on a target amount for the cost of certain services and share all or some of the amount by which costs are over or under the target. Services are monitored using criteria that may include accessibility, quality of care, customer satisfaction and appropriate and cost-effective use of medical services and supplies.

**SALARY:**
Physicians and other health care professionals who are employed to work in Cigna’s Arizona staff-model medical facility are paid a salary. The salary is decided in advance each year and is guaranteed regardless of the services provided. Physicians are eligible for a bonus at the end of the year based on performance, which is evaluated using criteria that may include quality of care, quality of service and appropriate and cost-effective use of medical services and supplies.

**BONUSES AND INCENTIVES:**
Some health care professionals may receive additional payments based on their performance, which is measured using criteria that may include quality of care, quality of service and appropriate and cost-effective use of medical services and supplies. Health care professionals may also receive financial and/or nonfinancial incentives that promote utilization of cost-effective participating health care professionals (such as hospitals, labs, specialists and vendors) and covered drugs and supplies.

**PER DIEM:**
A specific amount is paid to a hospital per day for all health care received. The per diem payment may vary by type of service and length of stay and the payment may in some cases be greater than the hospital’s normal billed charges.

**CASE RATE:**
A specific amount is paid for all health care received in the hospital for a given hospital stay (such as for a normal maternity delivery).

If you would like to find out which compensation method applies to services you receive from a health care professional, just ask the doctor’s administrative staff. Cigna Customer Service is available to help with general questions at the toll-free telephone number on your Cigna ID card.
As a Cigna customer, you have access to the Cigna LifeSOURCE Transplant Network®, a network of participating organ and tissue transplant centers. The transplant network includes over 600 transplant programs at more than 150 independent transplant facilities that are nationally recognized for their clinical outcomes.

Each transplant facility is evaluated for minimum annual volumes, one-year graft and patient outcomes, time on the wait list, support services and “patient friendly” environments before it is included in the Cigna LifeSOURCE Transplant Network. Programs that meet or exceed Cigna's national Guidelines for Network Inclusion are included as a Program of Excellence. Transplant programs that do not meet Cigna's national Guidelines for Network Inclusion may be contracted as a Supplemental Program. You will need to understand your benefits to know if you have coverage for a transplant at a Supplemental Program. For more information, please visit www.cignalifesource.com, and click on the “our network” tab.

Cigna LifeSOURCE participants are managed by our in-depth transplant case management unit. This unit consists of nurses with clinical experience in transplant, hematology/oncology, home health care, dialysis, critical care and/or community care. They are specially trained to manage complex transplant cases.

Transplant case management unit offers the following benefits:

- Clinical collaboration with health care professionals
- Consistency in service and benefit administration
- Dedicated resources for complex areas of medicine
- Advocacy for the patient’s benefit
- Administrative efficiency

In some instances, a travel benefit is available if you select a Program of Excellence and meet other eligibility requirements. Please be aware that most of these expenses are considered taxable income.

As a Cigna customer, you can have access to these services when they are coordinated through your physician and your transplant case manager.

You may not receive the in-network level of benefits for all types of transplants at all facilities. In addition, our network of facilities changes frequently. For the most current listings of the Programs of Excellence and Supplemental Programs, please visit www.cignalifesource.com, click on the tab “Our Network” or call Cigna LifeSOURCE Customer Service at 800.668.9682.

Not all Cigna LifeSOURCE Transplant Network facilities are available to participants in all plans. Please call Customer Service at 800.668.9682 for more information. If you are already in transplant case management, please call your case manager directly.
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<td>Alabama</td>
<td>University of Alabama at Birmingham Medical Center</td>
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<td>Arizona</td>
<td>Banner Good Samaritan Medical Center, Phoenix</td>
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<td>Mayo Clinic Scottsdale Phoenix Children’s Hospital</td>
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<td>Scottsdale Healthcare Virginia G. Piper Cancer Center, Cancer Transplant Institute</td>
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<td>St. Joseph’s Hospital and Medical Center, Phoenix</td>
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<td>University of Arizona Health Sciences Center, Tucson</td>
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<td>Arkansas</td>
<td>University of Arkansas for Medical Sciences, Little Rock</td>
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<td>Maine</td>
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<td>Massachusetts General Hospital and Dana Farber Cancer Institute, Boston</td>
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<td>Tufts - New England Medical Center, Boston</td>
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<td>UMass Memorial Medical Center, Worcester</td>
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<td>Karmanos Cancer Center, Detroit</td>
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<td>Barnes Jewish Hospital, St. Louis</td>
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<td>Children’s Mercy Hospital, Kansas City</td>
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Memorial Sloan-Kettering Cancer Center, New York  
Mount Sinai Medical Center, New York  
New York Presbyterian Hospital, (Columbia), New York  
New York Presbyterian Hospital, (Cornell), New York  
New York University Medical Center, New York  
Roswell Park Cancer Institute, Buffalo  
St. Luke’s Roosevelt Hospital, New York  
Strong Memorial Hospital, Rochester  
Westchester Medical Center, Valhalla |
| North Carolina | Carolinas Medical Center, Charlotte  
Duke University Hospital, Durham  
University of North Carolina Hospitals, Chapel Hill |
| Oklahoma | INTEGRIS Baptist Medical Center dba INTEGRIS Nazih Zuhdi Transplant Institute, Oklahoma City |
| Oregon  | Legacy Good Samaritan Hospital and Medical Center, Portland  
Oregon Health & Science University, Portland |
| Pennsylvania | Albert Einstein Medical Center, Philadelphia  
Allegheny General Hospital, Pittsburgh  
Children’s Hospital of Pittsburgh  
Penn State Milton S. Hershey Medical Center, Hershey  
Pinnacle Health System, Harrisburg  
Temple University Health System, Philadelphia  
Thomas Jefferson University Hospital, Philadelphia  
University of Pennsylvania Health System, Philadelphia  |
| South Carolina | Medical University of South Carolina Medical Center, Charleston |
| Tennessee | Methodist University Hospital (LeBonheur Healthcare), Memphis  
St. Jude Children’s Research Hospital, Memphis |
| Washington | Seattle Children’s Hospital  
University of Washington Medical Center, Seattle |
| Wisconsin | Aurora St. Luke’s Medical Center  
Children's Hospital of Wisconsin, Milwaukee  
Froedtert Memorial Lutheran Hospital, Milwaukee  
University of Wisconsin, Madison |
| Utah    | Intermountain Medical Center, Salt Lake City  
LDS Hospital, Salt Lake City  
University of Utah Hospital, Salt Lake City |
| Vermont | Fletcher Allen Health Care, Burlington |
| Virginia | Inova Fairfax Hospital, Fairfax  
Sentara Norfolk General Hospital, Norfolk  
University of Virginia Hospital, Charlottesville  
VCU Health Systems |