MASSACHUSETTS

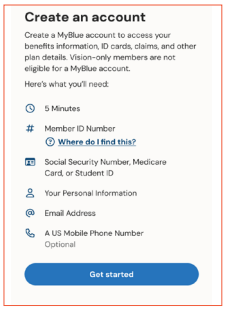
EASILY ACCESS YOUR HEALTH PLAN WITH THE MYBLUE APP

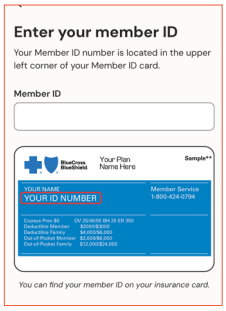
MyBlue is your personalized online member account that makes understanding and using your health plan simple.

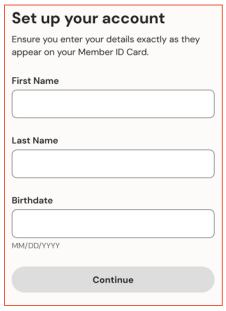
CREATE YOUR ACCOUNT TODAY: DOWNLOAD AND OPEN THE MYBLUE APP

1 Select **Create an account** and complete the following required steps.

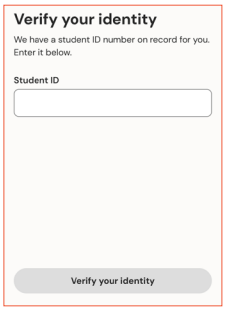
- Enter your **Member ID number** from your ID card or welcome email.
- Enter your personal details including **first** and **last name** and **date of birth**.



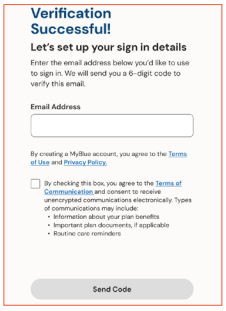


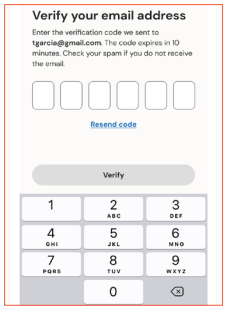


2 Verify your account using your **student ID number** assigned by your institution.



3 Set up your sign-in email by entering **your email**, verifying it with the **6-digit verification code** sent to your inbox, and selecting **Verify your email** in the app.

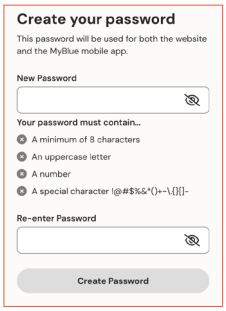




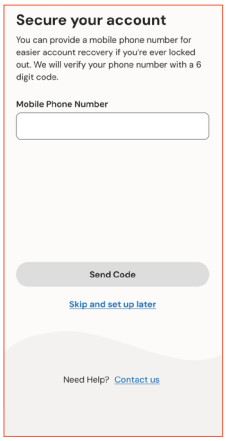
4 Create a **secure password** that is:

- minimum **8 characters**
- at least **1 uppercase letter**
- at least **1 number**
- at leaset **1 special character**

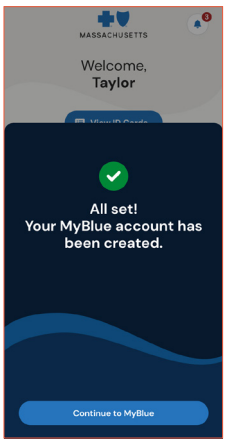
Review and accept the **Terms of Use** and **Privacy Policy**.



5 Add your **mobile phone** number, then verify it by entering your mobile number and the **6-digit SMS code**.



6 Select **Finish / Sign In** to access your digital ID card and plan benefits.



QUESTIONS?

If you have any questions, call 1-888-753-6615 (TTY: 711).

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ATTENTION: If you don't speak English, language assistance services, free of charge, are available to you. Call Member Service at the number on your ID card (TTY: **711**).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al número de Servicio al Cliente que figura en su tarjeta de identificación (TTY: **711**).

ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: **711**).

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