

Updated CHP Student Health mobile app now available

Featuring secure access to member ID cards, account and provider information, and customer service, student members can make the most of their health insurance and lead a healthy lifestyle.

We're excited to announce that the new-and-improved CHP Student Health app is now available on Apple App Store and Google Play. The updated mobile app, built specifically for our student health members and available for Apple and Android devices only, makes it easy for CHP Student Health members to manage their health plan.

The CHP Student Health mobile app includes:

- Easy and secure access to student health member ID cards, which are required to show on each visit to the campus student health center, doctor's office, urgent care facility, or emergency room
- One-touch access via email or phone to the CHP Student Health customer service team, which includes team members trained in managing the insurance needs of college students experiencing the health care system for the first time
- Access to school landing pages, featuring complete plan information, including benefits, provider search, claims, and more

To download the CHP Student Health mobile app:

1. Search for CHP Student Health on the Apple App Store or Google Play, depending on what type of device you use
2. Install app on your device
3. Open the app to access your account, ID card, and more

Frequently Asked Questions:

I don't have an Apple or Android device. Can I download the app?

No, the app is available for iOS and Android devices only.

I have questions about my plan. How can I get help?

All questions can be answered by tapping the 'Contact Us' button and connecting with our Customer Service team by email or phone.

I'm not a member of CHP Student Health. Can I use the app?

No. The tools available within the app are exclusive to our student members only.

The CHP Student Health mobile app is the latest in a growing suite of digital tools that enable students to make the most of their health plans through a focus on behavioral health, 24-7 access to experts, and a care management staff that works with Student Health Centers to provide quality care, better outcomes, and education.

For more information, visit www.chpstudenthealth.com.

