







STUDENT HEALTH INSURANCE PLAN | PLAN YEAR 2025/2026

DESIGNED EXCLUSIVELY FOR THE STUDENTS OF:

CAMBRIDGE COLLEGE UNDERGRADUATE

Boston, MA

### **UNDERWRITTEN BY:**

Wellfleet Insurance Company | Fort Wayne, IN

("the Company")

Policy Number: WI2526MASHIP194

**Group Number: ST1475SH** 

Effective: 09/01/2025 -08/31/2026

**ADMINISTERED BY:** 

Wellfleet Group, LLC



## Welcome Students...

We are pleased to provide you with this summary of the 2025 – 2026 Student Health Insurance Plan ("Plan"), which is fully compliant with the Affordable Care Act. This is only a brief description of the coverage(s) available under Certificate form MA SHIP Cert (2025). The Certificate will contain reductions, limitations, exclusions, and termination provisions. Full details of coverage are contained in the Certificate. If there are any conflicts between this document and the Certificate, the Certificate shall govern in all cases.

"Benefits at a Glance" includes effective dates and costs of coverage, as well as other helpful information. For additional details about the Plan, please consult the Plan Certificate and other materials at www.wellfleetstudent.com.

This is not an insurance Policy and your receipt of this document does not constitute the insurance or delivery of a policy of insurance. Any provisions of the Policy, as described in this Summary, that may be in conflict with the laws of the state where the school is located will be administered to conform with the requirements of that state's laws, including those relating to mandated benefits.

The information contained in this Summary is accurate at the time of publication, but may change in accordance with state and federal insurance regulations during the course of the Policy year. The most current version of this document will be posted online. In the case of a discrepancy between two versions of the Summary, the most recent will apply.

# **Important Contact Information & Resources**



### **Contact Us**

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711



## **Pharmacy Benefits Manager**

For information about the Wellfleet Rx/ESI Prescription Drug Program, please visit www.wellfleetrx.com/students.

Your plan includes Wellfleet Rx – offering over 40 generics at a \$0 copay. Please ask your health care provider to review our formulary to see if these medications are right for you. Click here <a href="http://wellfleetrx.com/students/formularies/">http://wellfleetrx.com/students/formularies/</a> for more information.

## **Plan Administration**

**Enrollment, Eligibility, & Waivers** 

Risk Strategies Education, University Health Plans

PO Box 818078 Cleveland, OH 44181 www.universityhealthplans.com (833) 251-1734

### Benefits, Claim Status, & ID Cards

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711

www.wellfleetstudent.com

Monday–Thursday, 8:30 a.m. to 7:00 p.m. Eastern Time Friday, 9:00 a.m. to 5:00 p.m. Eastern Time



#### **Telehealth Service**

**Member Pharmacy Help** 

(877) 640-7940

Your plan includes access to virtual healthcare advice by phone, video, or app.

Scheduled mental health services – 7 days a week

Register at

https://www.teladoc.com/wellfleetstudent/

- In addition, your plan includes virtual physical therapy and other musculoskeletal services from Hinge Health
- Register at <a href="https://hinge.health/wellfleet">https://hinge.health/wellfleet</a>

### **Claims**

Cigna PO Box 188061 Chattanooga, Tennessee 37422-8061 Electronic Payor ID: 62308



For further information about your plan please use the QR code below.



Cigna www.mycigna.com



## **Table of Contents**

Welcome Students	
Important Contact & Resources	
General Information	
Am I Eligible?	
How Do I Waive/Enroll?	
Effective Dates & Costs	
Plan Benefits	
Exclusions and Limitations	19
Value Added Services	

## **General Information**

## Am I Eligible?

All full-time Undergraduate Students taking 12 or more credit hours are eligible for coverage under the Policy. Eligible students are required to have health insurance coverage and will be automatically enrolled in the Student Health Insurance Plan at registration and the premium will be added to the student's tuition fees unless proof of comparable coverage is provided by completing the waiver.

### **Dependents**

Insured Students who are enrolled in the Student Health Plan may also enroll their eligible Dependents.

## How Do I Waive/Enroll?

#### To Waive:

If you have an insurance plan with comparable coverage, you must provide proof of coverage, go to <a href="https://www.universityhealthplans.com">www.universityhealthplans.com</a>.

 Please Note: Waivers are required to be completed for each plan year.

The deadline to waive coverage for Annual coverage is 09/30/2025.

### To Purchase coverage for dependents:

- Go to <u>www.universityhealthplans.com/cambridg</u> ecollege.
- Select Dependent Enrollment Form
- Proceed as directed to enroll and purchase the student health insurance plan for a dependent.

The deadline to enroll and purchase coverage for dependent Annual coverage is 9/30/2025.

## **Effective Dates & Costs**

#### All time periods begin at 12:00 A.M. local time and end at 11:59 P.M. local time at the Policyholder's address.

Coverage Period	Coverage Start Date	Coverage End Date	Waiver Deadline Date	
Annual	09/01/2025	08/31/2026	09/30/2025	
Fall	09/01/2025	12/31/2025	09/30/2025	
Spring/Summer (New Student Onl	 l <b>y)</b> 01/01/2026	08/31/2026	01/31/2026	

#### Plan Costs for Undergraduate Students and their Dependent(s) **Annual** Spring/Summer (New Student Only) \$2,392 \$832 Student\* \$1,610 Spouse\* \$2,392 \$832 \$1,610 Each Child\* \$2,392 \$832 \$1,610 3 or more Children\* \$7,176 \$2,496 \$4,830

\*The above plan costs include an administrative service fee.
The plan costs for Dependents are in addition to the plan costs for student.

## **Plan Benefits**

UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE (IF APPLICABLE) WILL ALWAYS APPLY.

When You receive Emergency Services, or Out-of-Network air Ambulance Services, or certain non-emergency Treatment by an Out-of-Network Provider at an In-Network Hospital or Ambulatory Surgical Center, You are protected from Surprise Billing. Refer to the Preferred Provider Organization provision in the How The Plan Works And Description Of Benefits section for additional information.

#### **Pre-Certification Requirement:**

What types of Inpatient and Outpatient services or supplies require Pre-Certification? Pre-Certification is required for the following:

- 1. All Inpatient admissions, including length of stay, to a Hospital, Skilled Nursing Facility, a facility established primarily for the Treatment of a Substance Abuse Disorder, or a residential Treatment facility, surgical procedures. Pre-Certification will not be required for Treatment of Substance Abuse Disorders for the first 14 days of Medically Necessary acute Treatment or clinical stabilization services if We are notified within 48 hours of admission. Pre-Certification will not be required for Medically Necessary Mental Health Acute Treatment, Community based Acute Treatment of Mental Health Disorders if provided in a Community-based or Intensive community based Acute Treatment setting if We are notified within 72 hours admission;
- 2. All Inpatient maternity care after the initial 48/96 hours;
- 3. Home Health Care;

- 4. Durable Medical Equipment over \$500 per item;
- 5. Outpatient Surgical Procedures;
- 6. Transplant Services;
- 7. Diagnostic Testing and Radiology services listed at www.wellfleetstudent.com/providers/. See Prior Authorization Requirements section;
- 8. Complex Imaging;
- 9. Biomarker Testing
- 10. Chemotherapy/Radiation;
- 11. Fertility Preservation;
- 12. Infusions/Injectables;
- 13. Botox Injections;
- 14. Genetic Testing, except for BRCA;
- 15. Orthotics/Prosthetics;
- 16. Non-emergency air Ambulance (fixed wing).

Pre-Certification is not required for an Emergency Medical Condition, or Urgent Care, or Hospital Confinement for the initial 48/96 hours of maternity care.

Pre-Certification is not a guarantee that benefits will be paid.

## **Key Plan Benefits**

BENEFIT	IN-NETWORK PROVIDER	OUT-OF-NETWORK PROVIDER
Policy Year Deductible Combined In-network and Out- of-Network		
Individual		\$200

Cost sharing You incur for Covered Medical Expenses that is applied to the Out-of-Network Deductible will be applied to satisfy the In-Network Deductible. Cost sharing You incur for Covered Medical Expenses that is applied to the In-Network Deductible will be applied to satisfy the Out-of-Network Provider Deductible.

Out-of-Pocket Maximum* Combined In-network and Out-	
of-Network	\$6,600
Individual	\$13,200
Family	\$15,200

Cost sharing You incur for Covered Medical Expenses that is applied to the Out-of-Network Provider Out-of-Pocket Maximum will be applied to satisfy the In-Network Provider Out-of-Pocket Maximum and cost sharing You incur for Covered Medical Expenses that is applied to the In-Network Provider Out-of-Pocket Maximum will be applied to satisfy the Out-of-Network Provider Out-of-Pocket Maximum. \*The combined amount will never exceed the federal maximum.

Coinsurance	90% of the Negotiated Charge (NC)	80% of Usual & Customary (U&C) Charge
Preventive Services	100% of the (NC) for Covered Medical Expenses Deductible Waived	90% of (U&C) Charge after Deductible for Covered Medical Expenses Deductible, Coinsurance, and any Copayment are applicable

Physician's and Other Practitioner's Office Visits including Specialists/Consultants *Check below for additional copayments if applicable	\$25 Copayment per visit then the plan pays 100% of the (NC) for Covered Medical Expenses Deductible Waived	80% of (U&C) Charge after Deductible for Covered Medical Expenses
Emergency Services in an emergency department for Emergency Medical Conditions.	\$150 Copayment per visit after Deductible then the plan pays 90% of the (NC) for Covered Medical Expenses Copayment waived if admitted	Paid the same as In-Network Provider subject to (U&C) Charge
Urgent Care Centers for non- life-threatening conditions	90% of the (NC) after Deductible for Covered Medical Expenses	90% of (U&C) Charge after Deductible for Covered Medical Expenses

## **Schedule of Benefits**

### THE COVERED MEDICAL EXPENSE FOR AN ISSUED CERTIFICATE WILL BE:

- 1. THOSE LISTED IN THE COVERED MEDICAL EXPENSES PROVISION;
- 2. ACCORDING TO THE FOLLOWING SCHEDULE OF BENEFITS; AND
- 3. DETERMINED BY WHETHER THE SERVICE OR TREATMENT IS PROVIDED BY AN IN-NETWORK OR OUT-OF-NETWORK PROVIDER.
- 4. UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE WILL ALWAYS APPLY.
- 5. UNLESS SPECIFIED BELOW, ANY APPLICABLE COPAYMENTS ARE APPLIED AFTER DEDUCTIBLE IS MET.
- 6. UNLESS OTHERWISE SPECIFIED BELOW, ANY DAY OR VISIT LIMITS WILL BE APPLIED TO IN-NETWORK AND OUT-OF-NETWORK COMBINED.

BENEFITS FOR COVERED INJURY/SICKNESS	IN-NETWORK	OUT-OF-NETWORK
indonty dictives	INPATIENT SERVICES	
Hospital Care Includes Hospital Room and Board Expenses and Hospital Miscellaneous Expenses.  Subject to Semi-Private room rate unless intensive care unit is required.  Room and Board includes intensive care.  Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Preadmission Testing	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physician's Visits while Confined	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Skilled Nursing Facility Benefit	90% of the Negotiated Charge after	80% of Usual and Customary Charge
Pre-Certification Required	Deductible for Covered Medical	after Deductible for Covered Medical
	Expenses	Expenses
Inpatient Rehabilitation Facility	90% of the Negotiated Charge after	80% of Usual and Customary Charge
Expense Benefit	Deductible for Covered Medical	after Deductible for Covered Medical
Pre-Certification Required	Expenses	Expenses
The certification Required	Expenses	Expenses
Registered Nurse Services for private	90% of the Negotiated Charge after	80% of Usual and Customary Charge
duty nursing while Confined	Deductible for Covered Medical	after Deductible for Covered Medical
,	Expenses	Expenses
Physical Therapy while Confined	90% of the Negotiated Charge after	80% of Usual and Customary Charge
(inpatient)	Deductible for Covered Medical	after Deductible for Covered Medical
	Expenses	Expenses
MENTAL HEALT	H DISORDER AND SUBSTANCE ABUSE D	SORDER BENEFITS
	lealth Parity and Addiction Equity Act of	
•	requirements that apply to a Mental He	
		al benefits for any other Covered Sickness.
	l Health Disorder and Substance Abuse	
Inpatient Mental Health Disorder and	90% of the Negotiated Charge after	80% of Usual and Customary Charge
Substance Abuse Disorder Benefits	Deductible for Covered Medical	after Deductible for Covered Medical
Pre-Certification Required	Expenses	Expenses
Outpatient Mental Health Disorder		
and Substance Abuse Disorder		
Benefits		
Physician's Office Visits including, but	\$25 Copayment per visit then the plan	80% of Usual and Customary Charge
not limited to, Physician visits;	pays 100% of the Negotiated Charge	after Deductible for Covered Medical
individual and group therapy;	for Covered Medical Expenses	Expenses
medication management	Deductible Waived	Expenses
All Other Outpatient Consises	000/ of the Negatisted Charge ofter	200/ of Havel and Customary Charge
All Other Outpatient Services (All Other Outpatient Services does	90% of the Negotiated Charge after Deductible for Covered Medical	80% of Usual and Customary Charge after Deductible for Covered Medical
·	_	
not include Emergency Services in an	Expenses	Expenses
emergency department, Urgent Care Centers, and Emergency Ambulance		
Service and Prescription Drugs. Refer		
to the Emergency Services,		
Ambulance and Non-Emergency		
Services, and Prescription Drugs		
sections of this Schedule of Benefits		
for benefit information.)		
Pre-Certification may be required for		
certain All Other Outpatient Services.		
To see if Pre-Certification is required,		
refer to the Pre-Certification		
Requirement listing and specific		
benefit listed in this Schedule of		
Benefits		
Deficito		1

Annual Mental Health Screening	100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived if applicable	100% of Usual and Customary Charge for Covered Medical Expenses Deductible Waived if applicable
	PROFESSIONAL AND OUTPATIENT SERVICE	CES
Surgical Expenses	T	1
Inpatient and Outpatient Surgery includes: Pre-Certification required for Surgery only Surgeon Services Anesthetist Assistant Surgeon	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Outpatient Surgical Facility and Miscellaneous expenses for services & supplies, such as cost of operating room, therapeutic services, oxygen, oxygen tent, and blood & plasma	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Abortion and Abortion Related Care Expense Benefit	100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived, if applicable	100% of Usual and Customary Charge for Covered Medical Expenses Deductible Waived, if applicable
Bariatric Surgery and Morbid Obesity Benefit Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Organ Transplant Surgery travel and lodging expenses a maximum of \$2,000 per Policy Year or \$250 per day, whichever is less while at the transplant facility. Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Human Leukocyte Testing	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Bone Marrow Transplants for the Treatment of Breast Cancer	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Reconstructive Surgery Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Other Professional Services		·
Home Health Care Expenses Pre-Certification required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Hospice Care Coverage	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Office Visits		
Physician's and Other Practitioner's Office Visits including Specialists/Consultants	\$25 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Telemedicine or Telehealth Services Benefit	Paid same as any other Physician's and including Specialists/Consultants	Other Practitioner's Office Visits
Telemedicine or Telehealth Services Program		
Behavioral Health	\$0 Copayment per visit then the plan pa Covered Medical Expenses Deductible Waived	ays 100% of the Negotiated Charge for
Musculoskeletal	\$0 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	
Acupuncture Services Expense Benefit	90% of the Negotiated Charge after	80% of Usual and Customary Charge
(Medically Necessary Treatment) for	Deductible for Covered Medical	after Deductible for Covered Medical
Pain Management (in lieu of opioids)	Expenses	Expenses
Acupuncture Services Expense Benefit Maximum visits per Policy Year	30	30
Allergy Testing and Treatment, including injections	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Chiropractic Care Benefit	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Chiropractic Care Benefit Maximum visits per Policy Year	30	30
Shots and Injections unless considered	90% of the Negotiated Charge after	80% of Usual and Customary Charge
Preventive Services	Deductible for Covered Medical Expenses	after Deductible for Covered Medical Expenses
Tuberculosis screening (TB), Titers, QuantiFERON B tests including shots (other than covered under Preventive Services)	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses

EMERGENCY S	ERVICES, AMBULANCE AND NON-EMERO	GENCY SERVICES
Emergency Services in an emergency department for Emergency Medical Conditions.	\$150 Copayment per visit after Deductible then the plan pays 90% of the Negotiated Charge for Covered Medical Expenses Copayment waived if admitted	Paid the same as In-Network Provider subject to Usual and Customary Charge.
Urgent Care Centers for non-life- threatening conditions	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	90% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Emergency Ambulance Service ground and/or air, water transportation	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	Paid the same as In-Network Provider subject to Usual and Customary Charge.
Non-Emergency Ambulance Expenses ground and/or air (fixed wing) transportation  Pre-Certification Required for non-emergency air Ambulance (fixed wing)	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	Ground Ambulance transportation: 90% of Usual and Customary Charge after Deductible for Covered Medical Expenses  Air Ambulance transportation: Paid the same as In-Network Provider subject to Usual and Customary Charge.
DIAGNOSTIC LAE	ORATORY, RADIOLOGY, TESTING AND I	MAGING SERVICES
Diagnostic Complex Imaging Services Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Diagnostic Laboratory, Radiological Services and Testing (Outpatient) Pre-Certification may be required. See Prior Authorization Requirements section listed at <a href="https://www.wellfleetstudent.com/providers/">www.wellfleetstudent.com/providers/</a> .	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Chemotherapy and Radiation Therapy Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Infusion Therapy Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Respiratory Therapy	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses

REHABILITATION AND HABILITATION THERAPIES		
Cardiac Rehabilitation	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Pulmonary Rehabilitation	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Short-Term Rehabilitation Therapy including, Physical Therapy, and Occupational Therapy and Speech Therapy	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Short-Term Rehabilitation Therapy Maximum Visits per Policy Year for Physical Therapy and Occupational Therapy Combined with Habilitation Services Therapy	60	60
Short-Term Rehabilitation Therapy Maximum Visits per Policy Year for Speech Therapy Combined with Habilitation Services Therapy	Unlimited	Unlimited
Habilitation Services including, Physical Therapy, and Occupational Therapy and Speech Therapy	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Habilitation Services Maximum Visits per Policy Year for Physical Therapy, and Occupational Therapy Combined with Rehabilitation Therapy	60	60
Habilitation Services Maximum Visits per Policy Year for Speech Therapy Combined with Rehabilitation Services Therapy	Unlimited	Unlimited
OTHER SERVICES AND SUPPLIES		
Covered Clinical Trials Benefit for Cancer or Other Life-Threatening Disease	Same as any other Covered Sickness	
Diabetic Services and Supplies (including equipment and training)	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Refer to the Prescription Drug provision for diabetic supplies covered under the Prescription Drug benefit.		
Dialysis Treatment	90% of the Negotiated Charge after	80% of Usual and Customary Charge
	Deductible for Covered Medical Expenses	after Deductible for Covered Medical Expenses
Durable Medical Equipment Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Non-Prescription Enteral Formulas and Nutritional Supplements See the Prescription Drug section of this Schedule when purchased at a pharmacy.	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Hearing Aids for Insured Persons who are age 21 and under Limited to 1 hearing aid per ear up to a maximum of \$2,000 for each hearing aid per 36 month period.	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Infertility Treatment Benefit Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Fertility Preservation Benefit Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Maternity Benefit	Same as any other Covered Sickness	
Prosthetic and Orthotic Devices Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Podiatry Care Benefit	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Pain Management Alternatives to Opiate Products	Same as any other Covered Sickness	
Sports Accident Expense Benefit - incurred as the result of the play or practice of club sports Pre-Certification not Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Non-emergency Care While Traveling Outside of the United States	80% of Actual Charge after Deductible for Covered Medical Expenses Subject to \$10,000 maximum per Policy Year	

Medical Evacuation Expense	100% of Actual Charge for Covered Medical Expenses	
	Deductible Waived Subject to \$50,000 maximum per Policy Year	
	Subject to \$50,000 maximum per Policy Teal	
Repatriation Expense	100% of Actual Charge for Covered Medical Expenses	
	Deductible Waived	
	Subject to \$25,000 maximum per Policy Year	
950	VATRIC AND ADMIT DENITAL AND VICION CARE	
Pediatric Dental Care Benefit (to the See the Pediatric Dental Care Benefit provision in the Certificate for further		
end of the month in which the	information.	
Insured Person turns age 19)		
Preventive Dental Care	100% of Usual and Customary Charge for Covered Medical Expenses	
Limited to 2 dental exams every 12		
months		
The benefit payable amount for the		
following services is different from		
the benefit payable amount for		
Preventive Dental Care:		
Emergency Dental	80% of Usual and Customary Charge for Covered Medical Expenses	
Zineigeney Bentui	Solve of South und Castoffiary Charge for Covered Medical Expenses	
Routine Dental Care	50% of Usual and Customary Charge for Covered Medical Expenses	
For de deutie Comitee	500/ of Head and Contament Channel for Constant Madical Superior	
Endodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses	
Prosthodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses	
Periodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses	
Medically Necessary Orthodontic	50% of Usual and Customary Charge for Covered Medical Expenses	
Care	30% of Osual and Customary Charge for Covered Medical Expenses	
Claim forms must be submitted to Us		
as soon as reasonably possible. Refer		
to Proof of Loss provision contained in the General Provisions.		
Pediatric Vision Care Benefit (to the	100% of Usual and Customary Charge after Deductible for Covered Medical	
end of the month in which the	Expenses	
Insured Person turns age 19)		
Limited to 1 vision examination per Policy Year and 1 pair of prescribed		
lenses and frames or contact lenses		
(in lieu of eyeglasses) per Policy Year		
Claim forms must be submitted to Us		
as soon as reasonably possible. Refer to Proof of Loss provision contained		
in the General Provisions.		
in the General Provisions.		

Adult Vision Care (age 19 and older) Routine Eye Examination once every 24 months	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Claim forms must be submitted to Us		
as soon as reasonably possible. Refer to Proof of Loss provision contained		
in the General Provisions		
	MISCELLANEOUS DENTAL SERVICES	
Accidental Injury Dental Treatment	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Sickness Dental Expense Benefit	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
·	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Treatment for Temporomandibular	90% of the Negotiated Charge after	80% of Usual and Customary Charge after
Joint (TMJ) Disorders	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
	PRESCRIPTION DRUGS	
Prescription Drugs Retail Pharmacy		
No cost sharing applies to ACA Preventi		
Your benefit is limited to a 30 day supplysize exceeds a 30 day supply. See "Reta		
TIER 1	\$15 Copayment then the plan pays	\$15 Copayment then the plan pays 100%
(Including Enteral Formulas)	100% of the Negotiated Charge for	of Actual Charge for Covered Medical
For each fill up to a 30 day supply	Covered Medical Expenses	Expenses
filled at a Retail pharmacy	Deductible Waived	Deductible Waived
Out-of-Network Provider benefits are		
provided on a reimbursement basis.		
Claim forms must be submitted to Us		
as soon as reasonably possible. Refer		
to Proof of Loss provision contained in the General Provisions.		
See the Enteral Formula and		
Nutritional Supplements section of		
this Schedule for supplements not purchased at a pharmacy.		
More than a 30 day supply but less	\$30 Copayment then the plan pays	\$30 Copayment then the plan pays 100%
than a 61 day supply filled at a Retail	100% of the Negotiated Charge for	of Actual Charge for Covered Medical
pharmacy	Covered Medical Expenses	Expenses
	Deductible Waived	Deductible Waived
	1	1

More than a 60 day supply filled at a Retail pharmacy	\$45 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$45 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses Deductible Waived
TIER 2 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy  Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.  See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.	\$25 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$25 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses Deductible Waived
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$50 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$50 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses Deductible Waived
More than a 60 day supply filled at a Retail pharmacy	\$75 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$75 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses Deductible Waived
TIER 3 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail Pharmacy  Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.  See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.	\$45 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$45 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses Deductible Waived
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$90 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$90 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses Deductible Waived

More than a 60 day supply filled at a Retail pharmacy	\$135 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$135 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses Deductible Waived
Specialty Prescription Drugs		
For each fill up to a 30- day supply.  Out-of-Network Provider benefits are provided on a reimbursement basis.  Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	\$45 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$45 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses Deductible Waived
More than a 30 day supply but less than a 61 day supply	\$90 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$90 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses Deductible Waived
More than a 60 day supply	\$135 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$135 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses Deductible Waived
Specialty Prescription Drugs when Your www.wellfleetrx.com/students for the drug manufacturer for covered Specialt Out-of-Pocket Maximum. Any amounts will be applied to the Deductible (if app	prescription is filled at a participating rapplicable Specialty Prescription Drugs. y Prescription Drugs will not be applied a paid by You for a covered Specialty Prescription Drugs will not be applied to be applied to be applied by You for a covered Specialty Prescription Drugs will not be applied to be appl	Copayment Assistance dollars paid by the towards the Deductible (if applicable) or escription Drug after Copayment Assistance
Assistance Program at 636-271-5280.  For each fill up to a 30- day supply.	75% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
Zero Cost Drugs		
Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us	100% of the Negotiated Charge for Covered Medical Expenses	100% of Actual Charge for Covered Medical Expenses
as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	Deductible Waived	Deductible Waived
Orally administered anti-cancer Prescr	iption Drugs (including Specialty Drugs	)
Benefit	If the cost share for the Prescription E Chemotherapy Benefit or Infusion The calculated as follows: Greater of:  Chemotherapy Benefit; or Infusion Therapy Benefit	Orug's Tier is greater than the

Diabetic Supplies (for prescription supplies purchased at a pharmacy)				
Benefit	Paid the same as any other Retail Pharmacy Prescription Drug Fill.			
MANDATED BENEFITS				
Autism Spectrum Disorder Benefit	Same as any other Mental Health Disorder			
Cytologic Screening (pap smear) and Mammographic Examination	Same as any other Covered Sickness, unless considered a Preventive Service.			
Early Intervention Services	100% of the Negotiated Charge for Covered Medical Expenses	100% of Actual Charge for Covered Medical Expenses		
Fitness Benefit	Deductible Waived, if applicable  Up to 2 months of a membership to a Fitness Facility, subject to a maximum of \$150 per Policy Year.			
Weight Loss Program Benefit	Up to 2 months of a membership to a Fitness Facility, subject to a maximum of \$150 per Policy Year.			
HIV Associated Lipodystrophy Treatment	Same as any other Covered Sickness			
Pediatric Autoimmune Neuropsychiatric Disorders	Same as any other Covered Sickness			
Long-term Antibiotic Therapy for the Treatment of Lyme Disease	Same as any other Covered Sickness			
Accidental Death and Dismemberment				
Principal Sum		\$10,000		

Loss must occur within 365 days of the date of a covered Accident.

Only one benefit will be payable under this provision, that providing the largest benefit, when more than one (1) loss occurs as the result of any one (1) Accident. This benefit is payable in addition to any other benefits payable under this Certificate.

### **Exclusions and Limitations**

**Exclusion Disclaimer**: Any exclusion in conflict with the Patient Protection and Affordable Care Act or any state-imposed requirements will be administered to comply with the requirements of the federal or state guideline, whichever is more favorable to You.

The Certificate does not cover Loss nor provide benefits for any of the following, except as otherwise provided by the benefits of the Certificate and as shown in the Schedule of Benefits.

### **General Exclusions**

- International Students Only Covered Medical Expenses received within Your Home Country or country of origin that are covered under Your governmental or national health plan.
- Treatment, service or supply which is not Medically Necessary for the diagnosis, care or Treatment of the Sickness or Injury involved. This applies even if they are prescribed, recommended or approved by Your attending Physician or dentist.
- Medical services rendered by a provider employed for or contracted with the Policyholder, including team
  Physicians or trainers, except as specifically provided in the Schedule of Benefits.
- Professional services rendered by an Immediate Family Member or anyone who lives with You.

- Charges of an institution, health service or infirmary for whose services payment is not required in the absence of insurance or services covered by Student Health Fees.
- Any expenses in excess of Usual and Customary Charges except as provided in the Certificate.
- Treatment, services, supplies or facilities in a Hospital owned or operated by the Veterans Administration or a national government or any of its agencies, except when a charge is made which You are required to pay.
- Services that are duplicated when provided by both a certified Nurse midwife and a Physician.
- Expenses payable under any prior policy which was in force for the person making the claim.
- Loss resulting from war or any act of war, whether declared or not, or Loss sustained while in the armed forces of any country or international authority.
- Injury sustained as the result of Your operation of a motor vehicle while not properly licensed to do so in the jurisdiction in which the motor vehicle Accident takes place.
- Expenses covered under any Workers' Compensation, occupational benefits plan, mandatory automobile no-fault plan, public assistance program or government plan, except Medicaid.
- Expenses incurred after:
  - The date insurance terminates as to an Insured Person, except as specified in the extension of benefits provision; and
  - The end of the Policy Year specified in the Policy.
- Elective Surgery or Elective Treatment unless such coverage is otherwise specifically covered under the Certificate.
- You are:
  - committing or attempting to commit a felony,
  - o engaged in an illegal occupation, or
  - o participating in a riot.
- Custodial Care service and supplies.
- Charges for hot or cold packs for personal use.
- Services of private duty Nurse except as provided in the Certificate.
- Expenses that are not recommended and approved by a Physician.
- Experimental or Investigational drugs, devices, Treatments or procedures.
- Routine Harvesting and storage of stem cells from newborn cord blood, the purchase price of any organ or tissue, donor services if the recipient is not an Insured Person under this plan, or services for or related to the transplantation of animal or artificial organs or tissues.
- Loss incurred as the result of riding as a passenger or otherwise (including skydiving) in a vehicle or device for aerial
  navigation, except as a fare paying passenger in an aircraft operated by a scheduled airline maintaining regular
  published schedules on a regularly established route anywhere in the world.
- Non-chemical addictions.
- Outpatient non-physical, occupational, speech therapies (art, dance, etc.).
- Modifications made to dwellings.
- General fitness, exercise programs, except as specifically covered under the Certificate.
- Hypnosis.
- Rolfing.
- Biofeedback.
- Sleep Disorders, except for the diagnosis and Treatment of obstructive sleep apnea including testing performed in a home or outpatient setting.
- Outpatient vocational recreation: art, dance, poetry, music, or other similar-type therapies.
- Pregnancy that results under a surrogate parenting agreement.
- Wigs, or scalp hair prosthesis when hair loss is because of male pattern baldness, female pattern baldness or natural or premature aging.
- Personal convenience items such as missed appointments, completion of claim forms.
- Routine foot care, including the paring or removing of corns and calluses, or trimming of nails, unless these services are determined to be Medically Necessary because of Injury, infection or disease.

### **Activities Related:**

- Braces and appliances used as protective devices during a student's participation in sports. Replacement braces and appliances are not covered.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any professional sport.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any Intercollegiate
  sports for which benefits are paid under another Sports Accident policy issued to the Policyholder; or for which
  coverage is provided by the National Collegiate Athletic Association (NCAA), National Association of Intercollegiate
  Athletic (NAIA) or any other sports association.
- Racing or speed contests, skin diving or sky diving, mountaineering (where ropes or guides are customarily used), ultra-light aircraft, parasailing, sail planing, hang gliding, bungee jumping, travel in or on ATV's (all terrain or similar type vehicles).

#### Weight Management/Reduction

- Weight management. Weight reduction. Nutrition programs. This does not apply to nutritional counseling or any screening or assessment specifically provided under the Preventive Services benefit, or otherwise specifically covered under the Certificate.
- Surgery for removal of excess skin or fat.

#### **Family Planning:**

- Infertility Treatment (male or female)-this includes but is not limited to:
  - Genetic counseling and genetic testing;
  - o Impotence, organic or otherwise;
  - Ovulation induction and monitoring;
  - Ovulation predictor kits;
  - Reversal of tubal ligations;
  - Reversal of vasectomies;
  - Costs for and relating to surrogate motherhood if the individual is not an Insured Person under the Certificate;
  - Cloning; or
  - Medical and surgical procedures that are Experimental or Investigational, unless Our denial is overturned by an External Appeal Agent.

#### Vision

- Expenses for radial keratotomy.
- Adult Vision unless specifically provided in the Certificate.
- Charges for office visit exam for the fitting of prescription contact lenses, duplicate spare eyeglasses, lenses or frames, non-prescription lenses or contact lenses that are for cosmetic purposes.

#### **Dental**

• Treatment to the teeth, including orthodontic braces and orthodontic appliances, unless otherwise covered under the Pediatric Dental Care Benefit.

#### Hearing

 Charges for hearing exams, hearing screening and the fitting or repair or replacement of hearing aids or cochlear implants except as specifically provided in the Certificate.

#### Cosmetic

- Treatment of Acne unless Medically Necessary.
- Charges for hair growth or removal unless otherwise specifically covered under the Certificate.
- Surgery or related services for cosmetic purposes to improve appearance, except to restore bodily function or correct deformity resulting from disease, or trauma. This does not apply to treat gender dysphoria or gender reassignment surgery

#### **Prescription Drugs**

- Any drug or medicine which does not, by federal or state law, require a prescription order, i.e. over-the-counter
  drugs, even if a prescription is written, except as specifically provided under Preventive Services or in the
  Prescription Drug Benefit section of this Certificate. Insulin and OTC preventive medications required under ACA
  are exempt from this exclusion;
- Drugs with over-the-counter equivalents except as specifically provided under Preventive Services;
- Allergy sera and extracts administered via injection;
- Vitamins, and minerals, except as specifically provided under Preventive Services;
- Food supplements, dietary supplements; except as specifically provided in the Certificate;
- Cosmetic drugs or medicines including, but not limited to, products that improve the appearance of wrinkles or other skin blemishes;
- Refills in excess of the number specified or dispensed after 1 year of date of the prescription;
- Drugs labeled, "Caution limited by federal law to Investigational use" or Experimental Drugs;
- Any drug or medicine purchased after coverage under the Certificate terminates;
- Any drug or medicine consumed or administered at the place where it is dispensed;
- If the FDA determines that the drug is: contraindicated for the Treatment of the condition for which the drug was prescribed; or Experimental for any reason;
- Prescription digital therapeutics;
- Bulk chemicals;
- Non-insulin syringes, surgical supplies, Durable Medical Equipment/medical devices, except as specifically provided in the Prescription Drug Benefit section of the Certificate;
- Repackaged products;
- Blood components except factors;
- Medical marijuana, cannabis, or other supplies and/or services rendered at a cannabis dispensary. This does not include synthetic pharmaceutical products approved by the FDA and included on the Formulary.
- Any drug or medicine for the purpose of weight control;
- Sexual enhancements drugs;
- Vision correction products.

## **VALUE ADDED SERVICES**

The following are not affiliated with Wellfleet Insurance Company and the services are not part of the Plan Underwritten by Wellfleet Insurance Company. These value-added options are provided by Wellfleet Student.

## EMERGENCY MEDICAL AND TRAVEL ASSISTANCE

Wellfleet Student provides access to a comprehensive program that will arrange emergency medical and travel assistance services, repatriation services and other travel assistance services when you are traveling. For general inquiries regarding the travel access assistance services coverage, please call Wellfleet Student at (877) 657-5030, TTY 711.

If you are traveling and need assistance in North America, call the Assistance Center toll-free at: (877) 305-1966 or if you are in a foreign country, call collect at: (715) 295-9311.

When you call, please provide your name, school name, the group number shown on your ID card, and a description of your situation. If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact the 24-hour Assistance Center.

### **How to Access Services**

If you require medical assistance or you need assistance with a non-medical situation, such as lost luggage, lost documents or other travel issues, follow these steps:

- Inside the U.S. and Canada: Dial toll-free (877) 305-1966
- · Outside the U.S. and Canada:
  - a) Request an international operator.
  - b) Request the operator to place a collect call to the U.S. at +1 (715) 295-9311.

Please provide the following information when you call:

- Policy number or school name
- Nature of your call and/or emergency
- · Current location
- Contact phone number and email address
- Secondary point of contact
- · Date of birth

# 24/7 Nurseline

Students who enroll and maintain medical coverage in this insurance plan have **free** access to the 24/7 Nurseline by calling (800) 634-7629. This program provides:

- Phone-based, reliable health information in response to health concerns and questions; and
- Assistance in decisions on the appropriate level of care for an injury or sickness.

#### Appropriate care may include:

- Self-care at home
- an office or telehealth visit with a healthcare provider
- Or a visit to an urgent care center or emergency room.

Calls are answered 24/7/365 by experienced registered nurses who have been specifically trained to handle telephone health inquiries.

This program is not a substitute for doctor visits or emergency response systems. The Nurseline does not answer health plan benefit questions. Health benefit questions should be referred to the Plan Administrator.

# **Contracted Providers for Telemedicine/Telehealth**

#### The right care when you need it most

Your Wellfleet health plan gives you access to virtual healthcare by phone, video, or app.

**Teladoc** gives you access to board-certified physicians for **Mental Health (at no additional cost to you)** services. Whether you are at school, home or traveling, Teladoc can diagnose and treat most minor medical conditions wherever and whenever you need treatment.

Register your account today and request a visit at <a href="https://www.teladochealth.com/benefits/wellfleetstudent">https://www.teladochealth.com/benefits/wellfleetstudent</a> or call (800)-Teladoc (835-2362).

**Hinge Health** gives you access to licensed physical therapists and health coaches for personalized musculoskeletal services including **virtual physical therapy** to help alleviate pain concerns.

Whether you are at school, home, or traveling, Hinge Health can assist in providing exercise therapy wherever and whenever you need treatment at **no additional cost to you**.

Register your account today and start your exercise therapy at https://hinge.health/wellfleet.



## 24/7 Telehealth Counseling for Mental Health

CareConnect is an integrated behavioral health program offering students easy access to licensed mental health clinicians 24/7/365 via telephone (888) 857-5462 and website access to expert mental health and emotional wellbeing resources.

The CareConnect hotline is available at **no additional cost to you**, and you also have free access to courses, articles, and short videos that support mental health and wellbeing by visiting <a href="https://careconnect.mysupportportal.com/welcome">https://careconnect.mysupportportal.com/welcome</a>.