









BENEFITS AT A GLANCE

STUDENT HEALTH INSURANCE PLAN | PLAN YEAR 2023/2024



MGH INSTITUTE OF HEALTH PROFESSIONS

Boston, MA
("the Policyholder")

UNDERWRITTEN BY:

Wellfleet Insurance Company | Fort Wayne, IN

("the Company")

Policy Number: WI2324MASHIP27

Group Number: ST0874SH

Effective: 5/1/2023 - 4/30/2024

ADMINISTERED BY:

Wellfleet Group, LLC



Welcome Students...

We are pleased to provide you with this summary of the 2023 – 2024 Student Health Insurance Plan ("Plan"), which is fully compliant with the Affordable Care Act. This is only a brief description of the coverage(s) available under Certificate form MA SHIP Cert (2023). The Certificate will contain reductions, limitations, exclusions, and termination provisions. Full details of coverage are contained in the Certificate. If there are any conflicts between this document and the Certificate, the Certificate shall govern in all cases.

"Benefits at a Glance" includes effective dates and costs of coverage, as well as other helpful information. For additional details about the Plan, please consult the Plan Certificate and other materials at www.wellfleetstudent.com.

This is not an insurance Policy and your receipt of this document does not constitute the insurance or delivery of a policy of insurance. Any provisions of the Policy, as described in this Summary, that may be in conflict with the laws of the state where the school is located will be administered to conform with the requirements of that state's laws, including those relating to mandated benefits.

The information contained in this Summary is accurate at the time of publication, but may change in accordance with state and federal insurance regulations during the course of the Policy year. The most current version of this document will be posted online at the website listed on the cover. In the case of a discrepancy between two versions of the Summary, the most recent will apply.

Important Contact Information & Resources



Contact Us

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711



Pharmacy Benefits Manager

For information about the Wellfleet Rx/ESI Prescription Drug Program, please visit www.wellfleetstudent.com.

Your plan includes Wellfleet Rx – offering over 40 generics at a \$0 copay. Please ask your health care provider to review our formulary to see if these medications are right for you. Click here http://wellfleetrx.com/students/formularies/ for more information.

Member Pharmacy Help (877) 640-7940

Plan Administration

Enrollment, Eligibility, & Waivers
Risk Strategies Education – University
Health Plans

15 Pacella Park Drive Randolph, MA 02368 Phone: (833) 251-1706 Fax: (617) 472-6419

www.universityhealthplans.com or email us at info@univhealthplans.com

Benefits, Claim Status, & ID Cards

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711 www.wellfleetstudent.com

Monday-Thursday, 8:30 a.m. to 7:00 p.m. Eastern Time
Friday, 9:00 a.m. to 5:00 p.m.
Eastern Time



For further information about your plan please use the QR code below.



Claims

Cigna PO Box 188061 Chattanooga, Tennessee 37422-8061 Electronic Payor ID: 62308



PPO Network



Cigna www.mycigna.com

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General Information

Am I Eligible

All registered students are required to have health insurance coverage. Eligible Students will be automatically enrolled in the Student Health Insurance Plan at registration and the premium will be added to the student's tuition fees unless proof of comparable coverage is provided by completing the waiver.

Dependents

Dependents are not eligible.

How Do I Waive?

To Waive:

If You do not want to be enrolled in the Plan, You must submit an online Waiver Form documenting proof of comparable coverage under another health insurance plan prior to the applicable Waiver Deadline Date shown below.

To document proof of comparable coverage, You must go to www.universityhealthplans.com and select MGH Institute of Health Professions. The Waiver Form can be accessed by clicking the "Waiver Form" link on the left of the page and following the instructions. Immediately upon submitting the online Waiver Form, You will receive a confirmation number as verification that the form has been submitted.

The deadline to waive Annual coverage is 05/01/2023.

Effective Dates & Costs

All time periods begin at 12:00 A.M. local time and end at 11:59 P.M. local time at the Policyholder's address.

Coverage Period	Coverage Start Date	Coverage End Date	Waiver Deadline Date	
Annual	05/01/2023	04/30/2024	05/01/2023	
Semester 1	05/01/2023	08/31/2023	05/01/2023	
Semester 2	09/01/2023	12/31/2023	09/30/2023	
Semester 3	01/01/2024	04/30/2024	01/30/2024	

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Plan	1 11010	101.5	

	Annual	Semester 1	Semester 2	Semester 3	
Student*	\$7,821	\$2,607	\$2,607	\$2,607	

^{*}The above plan costs include an administrative service fee.

Plan Benefits

UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE (IF APPLICABLE) WILL ALWAYS APPLY.

Pre-Certification required for Inpatient Services Care, selected Outpatient Services, and Outpatient Surgery. For a complete list of these services, see the Plan Certificate.

When You receive Emergency Services, or certain non-emergency Treatment by an Out-of-Network Provider at an In-Network Hospital or Ambulatory Surgical Center, You are protected from Surprise Billing. Refer to the Preferred Provider Organization provision in the How The Plan Works And Description Of Benefits section for additional information.

Key Plan Benefits

BENEFIT	IN-NETWORK PROVIDER	OUT-OF-NETWORK PROVIDER
Policy Year Deductible Individual	\$100	\$200
Cost sharing You incur for Covered Medical Expanses that is applied to the Out-of-Network Deductible will not be applied		

Cost sharing You incur for Covered Medical Expenses that is applied to the Out-of-Network Deductible will not be applied to satisfy the In-Network Deductible. Cost sharing You incur for Covered Medical Expenses that is applied to the In-Network Deductible will not be applied to satisfy the Out-of-Network Provider Deductible.

Out-of-Pocket Maximum Individual	\$2,000	\$4,000
marviadar		7+,000

Cost sharing You incur for Covered Medical Expenses that is applied to the Out-of-Network Provider Out-of-Pocket Maximum will not be applied to satisfy the In-Network Provider Out-of-Pocket Maximum and cost sharing You incur for Covered Medical Expenses that is applied to the In-Network Provider Out-of-Pocket Maximum will not be applied to satisfy the Out-of-Network Provider Out-of-Pocket Maximum.

Coinsurance	100% of the Negotiated Charge (NC)	80% of Usual & Customary (U&C) Charge
Preventive Services	100% of the (NC) Deductible Waived	80% of (U&C) Charge
Physician and Other Practitioner Office Visits including Specialists/Consultants	100% of the (NC) after Deductible for Covered Medical Expenses	80% of (U&C) Charge after Deductible for Covered Medical Expenses
Emergency Services in an emergency department for Emergency Medical Conditions.	\$50 Copayment per visit after Deductible then the plan pays 100% of the (NC) for Covered Medical Expenses Copayment waived if admitted	Paid the same as In-Network Provider subject to (U&C) Charge.
Urgent Care Centers for non- life-threatening conditions	\$30 Copayment per visit after Deductible then the plan pays 100% of the (NC) for Covered Medical Expenses	80% of (U&C) Charge after Deductible for Covered Medical Expenses

THE COVERED MEDICAL EXPENSE FOR AN ISSUED CERTIFICATE WILL BE:

- 1. THOSE LISTED IN THE COVERED MEDICAL EXPENSES PROVISION;
- 2. ACCORDING TO THE FOLLOWING SCHEDULE OF BENEFITS; AND
- 3. DETERMINED BY WHETHER THE SERVICE OR TREATMENT IS PROVIDED BY AN IN-NETWORK OR OUT-OF- NETWORK PROVIDER.
- 4. UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE WILL ALWAYS APPLY.
- 5. UNLESS SPECIFIED BELOW, ANY APPLICABLE COPAYMENTS ARE APPLIED AFTER DEDUCTIBLE IS MET.
- 6. UNLESS OTHERWISE SPECIFIED BELOW, ANY DAY OR VISIT LIMITS WILL BE APPLIED TO IN-NETWORK AND OUT-OF-NETWORK COMBINED.

Schedule of Benefits

BENEFITS FOR COVERED	IN-NETWORK	OUT-OF-NETWORK
INJURY/SICKNESS		
	INPATIENT SERVICES	
Hospital Care Includes	100% of the Negotiated Charge after	80% of Usual and Customary Charge after
Hospital Room and Board	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Expenses and Hospital		
Miscellaneous Expenses.		
Subject to Semi-Private room		
rate unless intensive care unit		
is required.		
Room and Board includes		
intensive care.		
Pre-Certification Required		
Duo adusiasion Tastina	1000/ of the Negational Change of	200/ of Haval and Customany Change - ft-:
Preadmission Testing	100% of the Negotiated Charge after	80% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses

Physician's Visits while	100% of the Negotiated Charge after	80% of Usual and Customary Charge after
Confined	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Skilled Nursing Facility Benefit Pre-Certification Required	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Inpatient Rehabilitation Facility Expense Benefit Pre-Certification Required	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physical Therapy while Confined (inpatient)	\$30 Copayment per visit after Deductible then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physical Therapy while Confined (inpatient) Maximum Visits per Policy Year	60	60
	L HEALTH DISORDER AND SUBSTANCE ABUS	
requirements, day or visit limits	Mental Health Parity and Addiction Equity Act, and any Pre-certification requirements that be no more restrictive than those that apply t	apply to a Mental Health Disorder and
Inpatient Mental Health Disorder and Substance Abuse Disorder Benefit Pre-Certification Required	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Outpatient Mental Health Disorder and Substance Abuse Disorder Benefit		
Physician's Office Visits including, but not limited to, Physician visits; individual and group therapy; medication management	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
All Other Outpatient Services including, but not limited to, Intensive Outpatient Programs (IOP); partial hospitalization; Electronic Convulsive Therapy (ECT); Repetitive Transcranial Magnetic Stimulation (rTMS); Psychiatric and Neuro Psychiatric testing	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Annual Mental Health Screening	100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	80% of Usual and Customary Charge Covered Medical Expenses Deductible Waived
	PROFESSIONAL AND OUTPATIENT SE	RVICES
Surgical Expenses		
Inpatient and Outpatient Surgery includes: Pre-Certification Required	400% of the New tisted Chause of the	200% of Havel and Containing Chause of the
Surgeon Services	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Anesthetist	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Assistant Surgeon	70% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Outpatient Surgical Facility and Miscellaneous expenses for services & supplies, such as cost of operating room, therapeutic services, oxygen, oxygen tent, and blood & plasma	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Abortion and Abortion Related Care Expense Benefit	100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived, if applicable	100% of Usual and Customary Charge for Covered Medical Expenses Deductible Waived, if applicable
Bariatric Surgery & Morbid Obesity Benefit Pre-Certification Required	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Organ Transplant Surgery travel and lodging expenses a maximum of \$2,000 per Policy Year or \$250 per day, whichever is less Pre-Certification Required	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Human Leukocyte Testing	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Bone Marrow Transplants for the Treatment of Breast Cancer	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Reconstructive Surgery Pre-Certification Required	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Other Professional Services		
Home Health Care Expenses	100% of the Negotiated Charge after	80% of Usual and Customary Charge after
Pre-Certification Required	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Hospice Care Coverage	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Office Visits		
Physician and Other Practitioner Office Visits including Specialists/Consultants	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Telemedicine or Telehealth Services	Paid the same as Physician and Other Practi Specialists/Consultants	itioner Office Visits including
Acupuncture Services Expense Benefit (Medically Necessary Treatment for Pain Management in lieu of opioids)	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Acupuncture Services Expense Benefit Maximum visits per Policy Year.	30	30
Allergy Testing and Treatment, including injections	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Chiropractic Care Benefit	\$30 Copayment per visit after Deductible then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Chiropractic Care Benefit Maximum visits per Policy Year	30	30
Shots and Injections unless considered Preventive Services	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Tuberculosis screening (TB), Titers, QuantiFERON B tests including shots (other than covered under Preventive Services)	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses

EMER	EMERGENCY SERVICES, AMBULANCE AND NON-EMERGENCY SERVICES			
Emergency Services in an emergency department for Emergency Medical Conditions.	\$50 Copayment per visit after Deductible then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Copayment waived if admitted	Paid the same as In-Network Provider subject to Usual and Customary Charge.		
Urgent Care Centers for non- life-threatening conditions	\$30 Copayment per visit after Deductible then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Emergency Ambulance Service ground and/or air, water transportation	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	Paid the same as In-Network Provider subject to Usual and Customary Charge.		
Non-Emergency Ambulance Expenses ground and/or air, (fixed wing) transportation Pre-Certification Required for non-emergency air Ambulance (fixed wing)	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
	IAGNOSTIC LABORATORY, TESTING AND IMA			
Diagnostic Imaging Services Pre-Certification Required	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
CT Scan, MRI and/or PET Scans Pre-Certification Required	\$50 Copayment per visit after Deductible then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$50 Copayment per visit after Deductible then the plan pays 80% of Usual and Customary Charge for Covered Medical Expenses		
Laboratory Procedures (Outpatient)	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Chemotherapy and Radiation Therapy Pre-Certification Required	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Infusion Therapy Pre-Certification Required	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
Respiratory Therapy	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses		
	REHABILITATION AND HABILITATION THERAPIES			
Cardiac Rehabilitation	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses		

Pulmonary Rehabilitation	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Short-Term Rehabilitation Therapy including, Physical Therapy, and Occupational Therapy and Speech Therapy	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Short-Term Rehabilitation Therapy Maximum Visits per Policy Year for Physical Therapy and Occupational Therapy Combined with Habilitation Services Therapy.	60	60
The Maximum Visits do not apply to Rehabilitation Therapy for a Mental Health Disorder or Substance Abuse Disorder; Autism Spectrum Disorders; Speech Therapy; or Home Health Care.		
Habilitation Services including Physical Therapy, Occupational Therapy and Speech Therapy	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Habilitation Services Maximum Visits per Policy Year for Physical Therapy, and Occupational Therapy Combined with Rehabilitation Therapy.	60	60
The Maximum Visits do not apply to Habilitation Services for a Mental Health Disorder or Substance Abuse Disorder.		
	OTHER SERVICES AND SUPPLIES	S
Covered Clinical Trials Benefit for Cancer or Other Life-Threatening Disease	Same as any other Covered Sickness	
Diabetic Services and Supplies (including equipment and training)	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Refer to the Prescription Drug provision for diabetic supplies		

	1	
covered under the Prescription Drug benefit.		
Trescription brug benefit.		
Dialysis Treatment	100% of the Negotiated Charge after	80% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Durable Medical Equipment	100% of the Negotiated Charge after	80% of Usual and Customary Charge after
Pre-Certification Required	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Non-Prescription Enteral	100% of the Negotiated Charge after	80% of Usual and Customary Charge after
Formulas and Nutritional Supplements	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
See the Prescription Drug		
section of this Schedule when		
purchased at a pharmacy.		
Hearing Aids for Insured	100% of the Negotiated Charge for	80% of Usual and Customary Charge after
Persons who are age 21 and under	Covered Medical Expenses	Deductible for Covered Medical Expenses
Limited to 1 hearing aid per	Deductible Waived	
ear up to a maximum of		
\$2,000 for each hearing aid per-36 month period.		
per-30 month period.		
Infertility Treatment	100% of the Negotiated Charge after	80% of Usual and Customary Charge after
Pre-Certification Required	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Maternity Benefit	Same as any other Covered Sickness	
Prosthetic and Orthotic	100% of the Negotiated Charge after	80% of Usual and Customary Charge after
Devices Pre-Certification Required	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Podiatry Care Benefit	100% of the Negotiated Charge after	80% of Usual and Customary Charge after
	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Pain Management	Same as any other Covered Sickness	
Alternatives to Opiate		
Products		
Non-emergency Care While	80% of Actual Charge after Deductible for C	Covered Medical Expenses
Traveling Outside of the		
United States		
Medical Evacuation Expense	100% of Actual Charge for Covered Medical	Expenses
	Deductible Waived	
Repatriation Expense	100% of Actual Charge for Covered Medical Expenses	
	Deductible Waived	

PEDIATRIC AND ADULT DENTAL AND VISION CARE	
Pediatric Dental Care Benefit (to the end of the month in which the Insured Person turns age 19)	See the Pediatric Dental Care Benefit description in the Certificate for further information.
Preventive Dental Care Limited to 2 dental exams every 12 months	100% of Usual and Customary Charge for Covered Medical Expenses
The benefit payable amount for the following services is different from the benefit payable amount for Preventive Dental Care:	
Emergency Dental	50% of Usual and Customary Charge for Covered Medical Expenses
Routine Dental Care	50% of Usual and Customary Charge for Covered Medical Expenses
Endodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses
Prosthodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses
Periodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses
Medically Necessary Orthodontic Care	50% of Usual and Customary Charge for Covered Medical Expenses
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	Deductible Waived
Pediatric Vision Care Benefit (to the end of the month in which the Insured Person turns age 19)	100% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Limited to 1 vision examination per Policy Year and 1 pair of prescribed lenses and frames or contact lenses (in lieu of eyeglasses) per Policy Year	
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision	

contained in the General Provisions.		
Adult Vision Care (age 19 and older) Routine Eye Examination once every 24 months	100% of Usual and Customary Charge after	Deductible for Covered Medical Expenses
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions		
	MISCELLANEOUS DENTAL SERVIC	TES.
Accidental Injury Dental	100% of the Negotiated Charge after	80% of Usual and Customary Charge after
Treatment	Deductible for Covered Medical Expenses	Deductible for Covered Medical Expenses
Sickness Dental Expense Benefit	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Treatment for Temporomandibular Joint	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
(TMJ) Disorders		
	PRESCRIPTION DRUGS	
Prescription Drugs Retail Phan No cost sharing applies to ACA Your benefit is limited to a 30 c		supply only applies if the smallest package
Prescription Drugs Retail Pharmals No cost sharing applies to ACA Your benefit is limited to a 30 d size exceeds a 30 day supply. STIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail	Preventive Care medications filled at a particular supply. Coverage for more than a 30 day see "Retail Pharmacy Supply Limits" section for \$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	supply only applies if the smallest package r more information.
Prescription Drugs Retail Pharmonic No cost sharing applies to ACA Your benefit is limited to a 30 disize exceeds a 30 day supply. So TIER 1 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased	Preventive Care medications filled at a particular supply. Coverage for more than a 30 day see "Retail Pharmacy Supply Limits" section for \$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	supply only applies if the smallest package r more information.

More than a 60 day supply filled at a Retail pharmacy	\$60 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
TIER 2 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy See the Enteral Formula and Nutritional Supplements section of this Schedule for	\$30 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
supplements not purchased at a pharmacy.		
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$60 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
	Deductible Waived	
More than a 60 day supply filled at a Retail pharmacy	\$90 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
	Deductible Waived	
TIER 3 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail Pharmacy	\$30 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.		
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$60 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
	Deductible Waived	
More than a 60 day supply filled at a Retail pharmacy	\$90 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
	Deductible Waived	

Specialty Prescription Drugs For each fill up to a 30 day	\$20 Consument then the plan page 1000/	Not Covered
•	\$30 Copayment then the plan pays 100%	Not Covered
supply	of the Negotiated Charge for Covered	
	Medical Expenses	
	Deductible Waived	
	Deductible Walved	
More than a 30 day supply	\$60 Copayment then the plan pays 100%	Not Covered
but less than a 61 day supply	of the Negotiated Charge for Covered	
	Medical Expenses	
	Deductible Waived	
	Deductible Walved	
More than a 60 day supply	\$90 Copayment then the plan pays 100%	Not Covered
	of the Negotiated Charge for Covered	
	Medical Expenses	
	Deducatible Marine	
	Deductible Waived	
Specialty Prescription Drugs v	vith Copayment Assistance Program	
Copayment Assistance Program	m - Prior Authorization May Be Required: Am	ounts You pay out-of-pocket for covered
	ill not exceed the applicable Tier's cost share	
· · · · · · · · · · · · · · · · · · ·		
the Deductible (if applicable) a	ind ()ut-ot-Pocket Maximum (onavment Ass	istance may be available to You for certain
	and Out-of-Pocket Maximum. Copayment Ass	
Specialty Prescription Drugs w	hen Your prescription is filled at a participatin	g network pharmacy. Visit
Specialty Prescription Drugs w www.wellfleetstudent.com for	hen Your prescription is filled at a participatin the applicable Specialty Prescription Drugs. (g network pharmacy. Visit Copayment Assistance dollars paid by the dru
Specialty Prescription Drugs w www.wellfleetstudent.com for manufacturer for covered Spe	hen Your prescription is filled at a participatin the applicable Specialty Prescription Drugs. G cialty Prescription Drugs will not be applied to	g network pharmacy. Visit Copayment Assistance dollars paid by the dru wards the Deductible (if applicable) or Out-
Specialty Prescription Drugs www.wellfleetstudent.com for manufacturer for covered Spe of-Pocket Maximum. Any amo	hen Your prescription is filled at a participating the applicable Specialty Prescription Drugs. Coloring Prescription Drugs will not be applied to be paid by You for a covered Specialty Pres	g network pharmacy. Visit Copayment Assistance dollars paid by the dru owards the Deductible (if applicable) or Out- cription Drug after Copayment Assistance wil
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Fitness Benefit	Up to 2 months of a membership to a Fitness Facility, subject to a maximum of \$1	
	Policy Year.	
Hormone Replacement	Same as any other Covered Sickness, unless considered a Preventive Service. Subject to	
Therapy Services	the limitations described in the Benefit.	
Weight Loss Program Benefit	Up to 2 months of a membership to a Fitness Facility, subject to a maximum of \$150 per	
	Policy Year.	
HIV Associated Lipodystrophy	Same as any other Covered Sickness	
Treatment		
Early Refill of Prescription Eye	Same as any other Prescription drug	
Drops		
Long-term Antibiotic Therapy	Same as any other Covered Sickness	
for the Treatment of Lyme		
Disease		

Accidental Death and Dismemberment

Principal Sum \$10,000

Loss must occur within 365 days of the date of a covered Accident.

Only one benefit will be payable under this provision, that providing the largest benefit, when more than one (1) Loss occurs as the result of any one (1) Accident. This benefit is payable in addition to any other benefits payable under this Certificate.

Exclusions and Limitations

Exclusion Disclaimer: Any exclusion in conflict with the Patient Protection and Affordable Care Act or any state-imposed requirements will be administered to comply with the requirements of the federal or state guideline, whichever is more favorable to You.

The Certificate does not cover Loss nor provide benefits for any of the following, except as otherwise provided by the benefits of the Certificate and as shown in the Schedule of Benefits.

General Exclusions

- International Students Only Eligible expenses within Your Home Country or country of origin that would be payable or medical Treatment that is available under any governmental or national health plan for which You could be eligible.
- Treatment, service or supply which is not Medically Necessary for the diagnosis, care or Treatment of the Sickness or Injury involved. This applies even if they are prescribed, recommended or approved by Your attending Physician or dentist.
- Medical services rendered by a provider employed for or contracted with the Policyholder, including team Physicians or trainers, except as specifically provided in the Schedule of Benefits.
- Professional services rendered by an Immediate Family Member or anyone who lives with You.
- Charges of an institution, health service or infirmary for whose services payment is not required in the absence of insurance or services covered by Student Health Fees.
- Any expenses in excess of Usual and Customary Charges except as provided in the Certificate.
- Treatment, services, supplies or facilities in a Hospital owned or operated by the Veterans Administration or a national government or any of its agencies, except when a charge is made which You are required to pay.
- Services that are duplicated when provided by both a certified Nurse midwife and a Physician.
- Expenses payable under any prior policy which was in force for the person making the claim.
- Loss resulting from war or any act of war, whether declared or not, or Loss sustained while in the armed forces of any country or international authority.

- Injury sustained as the result of Your operation of a motor vehicle while not properly licensed to do so in the jurisdiction in which the motor vehicle Accident takes place.
- Expenses covered under any Workers' Compensation, occupational benefits plan, mandatory automobile no-fault plan, public assistance program or government plan, except Medicaid.
- Expenses incurred after:
 - The date insurance terminates as to an Insured Person, except as specified in the extension of benefits provision; and
 - o The end of the Policy Year specified in the Policy.
- Elective Surgery or Elective Treatment unless such coverage is otherwise specifically covered under the Certificate.
- You are:
 - o committing or attempting to commit a felony,
 - engaged in an illegal occupation, or
 - o participating in a riot.
- Custodial Care service and supplies.
- Charges for hot or cold packs for personal use.
- Services of private duty Nurse except as provided in the Certificate.
- Expenses that are not recommended and approved by a Physician.
- Experimental or Investigative drugs, devices, Treatments or procedures unless otherwise covered under Covered Clinical Trials Benefit for Cancer or other Life-Threatening Disease. See the Other Benefits section in the Certificate for more information.
- Routine Harvesting and storage of stem cells from newborn cord blood, the purchase price of any organ or tissue, donor services if the recipient is not an Insured Person under this plan, or services for or related to the transplantation of animal or artificial organs or tissues.
- Loss incurred as the result of riding as a passenger or otherwise (including skydiving) in a vehicle or device for aerial
 navigation, except as a fare paying passenger in an aircraft operated by a scheduled airline maintaining regular
 published schedules on a regularly established route anywhere in the world.
- Non-chemical addictions.
- Non-physical, occupational, speech therapies (art, dance, etc.).
- Modifications made to dwellings.
- General fitness, exercise programs except as provided elsewhere in this Certificate.
- Hypnosis.
- Rolfing.
- Biofeedback.
- Vocational recreation: art, dance, poetry, music, or other similar-type therapies.
- Pregnancy that results under a surrogate parenting agreement.
- Wigs, or scalp hair prosthesis when hair loss is because of male pattern baldness, female pattern baldness or natural or premature aging.
- Personal convenience items such as missed appointments, completion of claim forms.
- Charges incurred for acupuncture, in any form, except to the extent provided in the Schedule of Benefits.
- Sleep Disorders, except for a sleep study performed in the Insured Person's home, the diagnosis, and Treatment of obstructive sleep apnea.
- Routine foot care, including the paring or removing of corns and calluses, or trimming of nails, unless these services are determined to be Medically Necessary because of Injury, infection or disease.

Activities Related

- Braces and appliances used as protective devices during a student's participation in sports. Replacement braces and appliances are not covered.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any professional sport.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any
 Intercollegiate or club sports for which benefits are paid under another Sports Accident policy issued to the
 Policyholder; or for which coverage is provided by the National Collegiate Athletic Association (NCAA), National
 Association of Intercollegiate Athletic (NAIA) or any other sports association.

• Racing or speed contests, skin diving or sky diving, mountaineering (where ropes or guides are customarily used), ultra-light aircraft, parasailing, sail planing, hang gliding, bungee jumping, travel in or on ATV's (all terrain or similar type vehicles).

Weight Management/Reduction

- Weight management. Weight reduction. Nutrition programs. This does not apply to nutritional counseling, or any screening or assessment specifically provided under the Preventive Services benefit, or otherwise specifically covered under the Certificate.
- Surgery for removal of excess skin or fat.

Family Planning

- Infertility Treatment (male or female)-this includes but is not limited to:
 - Procreative counseling;
 - Premarital examinations;
 - Genetic counseling and genetic testing;
 - o Impotence, organic or otherwise;
 - Injectable infertility medication, including but not limited to menotropins, hCG and GnRH agonists;
 - Sperm storage costs;
 - Ovulation induction and monitoring;
 - Hysteroscopy;
 - Laparoscopy;
 - Laparotomy;
 - Ovulation predictor kits;
 - Reversal of tubal ligations;
 - Reversal of vasectomies;
 - Costs for and relating to surrogate motherhood (maternity services are covered for Insured Persons acting as surrogate mothers);
 - Cloning; or
 - Medical and surgical procedures that are Experimental or Investigative, unless Our denial is overturned by an External Appeal Agent.

Vision

- Expenses for radial keratotomy.
- Adult Vision unless specifically provided in the Certificate.
- Charges for office visit exam for the fitting of prescription contact lenses, duplicate spare eyeglasses, lenses or frames, non-prescription lenses or contact lenses that are for cosmetic purposes.

Dental

• Treatment to the teeth, including orthodontic braces and orthodontic appliances, unless otherwise covered under the Pediatric Dental Care Benefit.

Hearing

• Charges for hearing exams, hearing screening, and the fitting or repair or replacement of hearing aids or cochlear implants except as specifically provided in the Certificate.

Cosmetic

- Treatment of Acne unless Medically Necessary.
- Charges for hair growth or removal unless otherwise specifically covered under the Certificate.
- Surgery or related services for cosmetic purposes to improve appearance, except to restore bodily function or correct deformity resulting from disease, or trauma. This does not apply to treat gender dysphoria or gender reassignment surgery.

Prescription Drugs

- Any drug or medicine which does not, by federal or state law, require a prescription order, i.e., over-the-counter
 drugs, even if a prescription is written, except as specifically provided under Preventive Services or in the
 Prescription Drug Benefit section of this Certificate. Insulin and OTC preventive medications required under ACA
 are exempt from this exclusion;
- Drugs with over-the-counter equivalents except as specifically provided under Preventive Services;
- Allergy sera and extracts administered via injection;
- Vitamins, and minerals, except as specifically provided under Preventive Services;
- Food supplements, dietary supplements; except as specifically provided in the Certificate;
- Cosmetic drugs or medicines including, but not limited to, products that improve the appearance of wrinkles or other skin blemishes;
- Refills in excess of the number specified or dispensed after 1 year of date of the prescription;
- Drugs labeled, "Caution limited by federal law to Investigational use" or Experimental Drugs;
- Any drug or medicine purchased after coverage under the Certificate terminates;
- Any drug or medicine consumed or administered at the place where it is dispensed;
- If the FDA determines that the drug is: contraindicated for the Treatment of the condition for which the drug was prescribed; or Experimental for any reason;
- Prescription digital therapeutics;
- Bulk chemicals;
- Non-insulin syringes, surgical supplies, Durable Medical Equipment/medical devices, except as specifically provided in the Prescription Drug Benefit section of the Certificate;
- Repackaged products;
- Blood components except factors;
- Any drug or medicine for the purpose of weight control;
- Vision correction products.

VALUE ADDED SERVICES

The following are not affiliated with Wellfleet Insurance Company and the services are not part of the Plan Underwritten by Wellfleet Insurance Company. These value-added options are provided by Wellfleet Student.

VISION DISCOUNT PROGRAM

For Vision Discount Benefits please go to:

www.wellfleetstudent.com

EMERGENCY MEDICAL AND TRAVEL ASSISTANCE

Wellfleet Student provides access to a comprehensive program that will arrange emergency medical and travel assistance services, repatriation services and other travel assistance services when you are traveling. For general inquiries regarding the travel access assistance services coverage, please call Wellfleet Student at (877) 657-5030, TTY 711.

If you are traveling and need assistance in North America, call the Assistance Center toll-free at: (877) 305-1966 or if you are in a foreign country, call collect at: (715) 295-9311.

When you call, please provide your name, school name, the group number shown on your ID card, and a description of your situation. If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact the 24-hour Assistance Center.

How to Access Services

If you require medical assistance or you need assistance with a non-medical situation, such as lost luggage, lost documents or other travel issues, follow these steps:

- Inside the U.S. and Canada: Dial toll-free (877) 305-1966
- · Outside the U.S. and Canada:
 - a) Request an international operator.
 - b) Request the operator to place a collect call to the U.S. at +1 (715) 295-9311.

Please provide the following information when you call:

- Policy number or school name
- Nature of your call and/or emergency
- Current location
- · Contact phone number and email address
- · Secondary point of contact
- · Date of birth

24 Hour Nurseline

Students who enroll and maintain medical coverage in this insurance plan have access to the 24 Hour Nurseline. This 24-Hour Nurseline program provides:

- Phone-based, reliable health information in response to health concerns and questions; and
- Assistance in decisions on the appropriate level of care for an injury or sickness.

Appropriate care may include:

- self-care at home
- a call to a physician
- or a visit to the emergency room.

Calls are answered 24 hours a day, 365 days a year by experienced registered nurses who have been specifically trained to handle telephone health inquiries.

This program is not a substitute for doctor visits or emergency response systems. The Nurseline does not answer health plan benefit questions. Health benefit questions should be referred to the Plan Administrator. The 24 Hour Nurseline toll free number will be on the ID card. (800) 634-7629



24/7 Behavioral Telehealth and Nurseline Access

CareConnect is an integrated behavioral health program offering students easy access to licensed behavioral healthclinicians 24/7/365 via telephone (888) 857-5462

Connect to a registered nurse within seconds, helping students manage their health on their terms through easy access.