



Commonwealth of Massachusetts
Executive Office of Health and Human Services
www.mass.gov/masshealth

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2016 MAY 20 PM 1 57
May 4, 2016



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Member Name
Member Address
City, State Zip Code

MassHealth Correspondence RE:
Name:
Date of Birth:



Dear Member Name

Our records show that you and/or someone in your household have MassHealth and another health insurance that MassHealth refers to as comprehensive third-party health insurance.

With comprehensive third-party health insurance, you and/or any dependents covered by the third-party health insurance, can no longer remain enrolled in a MassHealth managed care plan.

Our records show that you are currently enrolled in Neighborhood Health Plan. You and any members of your household who are covered by the comprehensive third-party health insurance and are enrolled in managed care will no longer receive coverage through Neighborhood Health Plan or another managed care plan as of April 23, 2016.

This change will not affect your MassHealth coverage as long as you continue to meet all MassHealth eligibility requirements.

However, those in your household who are covered by the comprehensive third-party health insurance will need to get services covered by the third-party health insurance plan from providers who are enrolled with that insurance plan and can get MassHealth-covered services not covered by the third-party health insurance from any provider who is enrolled in MassHealth's fee-for-service program.

Appeal Rights

If you disagree with MassHealth records indicating that you or someone in your household has comprehensive third-party health insurance, the disenrollment decision may be appealed to the Executive Office of Health and Human Services, Office of Medicaid's Board of Hearings. To file an appeal, use the enclosed Fair Hearing Request Form.

If you, or a person acting on your behalf, have any questions about this notice, please contact MassHealth Customer Service at 1-800-841-2900 (TTY: 1-800-497-4648), or by e-mail at membersupport@mahealth.net.

Sincerely,
MassHealth