





BENEFITS AT A GLANCE

STUDENT HEALTH INSURANCE PLAN | PLAN YEAR 2021/2022

DESIGNED EXCLUSIVELY FOR THE STUDENTS

PINE MANOR COLLEGE

Chestnut Hill, MA ("the Policyholder")

UNDERWRITTEN BY:

Wellfleet Insurance Company | Fort Wayne, IN ("the Company")

Policy Number: WI2122MASHIP112

Group Number: ST0892SH Effective: 8/15/2021 - 8/14/2022

ADMINISTERED BY:

Wellfleet Group, LLC



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Welcome Students...

We are pleased to provide you with this summary of the 2021 – 2022 Student Health Insurance Plan ("Plan"), which is fully compliant with the Affordable Care Act. "Benefits at a Glance" includes effective dates and costs of coverage, as well as other helpful information. For additional details about the Plan, please consult the Plan Certificate and other materials at www.wellfleetstudent.com. If you have questions about enrollment into the Plan, please call University Health Plans at (800) 437-6448. For questions about medical benefits or claims, please call Wellfleet Student at (877) 657-5030, TTY 711.

Where to Find Help

For Questions About:	Please Contact:
Servicing Agent Insurance Benefits Enrollment Waiver	University Health Plans, a Risk Strategies Company 15 Pacella Park Drive Randolph, MA 02368 Phone: (800) 437-6448 Fax: (617) 472-6419 www.universityhealthplans.com or email us at info@univhealthplans.com University
	Health Plans, Inc. A RISK STRATEGIES COMPANY
Claims Processing ID Cards Preferred Provider Listings ID card Requests	Wellfleet Group, LLC PO Box 15359 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711 www.wellfleetstudent.com
Preferred PPO Provider Listings	Wellfleet Student www.wellfleetstudent.com or Cigna www.cigna.com
Cigna Claims:	Send Cigna claims to: CIGNA PO Box 188061 Chattanooga, TN 37422 – 8061 Electronic Payor ID: 62308
Prescription Drug Provider	For information about the Wellfleet Rx/ESI Prescription Drug Program, please visit www.wellfleetstudent.com Your plan includes Wellfleet Rx – offering over 40 generics at a \$0 copay. Please ask your health care provider to review our formulary to see if these medications are right for you. Click here http://wellfleetrx.com/students/formularies/ for more information.

Am I Eligible?

Domestic Undergraduate and Graduate students taking 3/4 or more of a full-time course load are eligible and automatically enrolled in the Plan.

International students taking at least one credit hour are eligible and automatically enrolled in the Plan. You do not have the option to waive coverage.

How Do I Waive/Enroll?

Pine Manor requires all three-quarter and full time students to be enrolled in a health insurance plan while attending the College. To meet this requirement, you may either choose to be enrolled in Pine Manor's Student Health Insurance Plan (also called the "Student Health Plan") or rely on your own coverage, if comparable. International students are enrolled on a mandatory basis and cannot waive the Student Health Insurance Plan. All returning and new incoming students for the Fall 2021 Term who do not submit a form by that deadline will remain charged for and will be automatically enrolled in the Pine Manor College Student Health Insurance Plan.

To document proof of comparable coverage, You must go to www.universityhealthplans.com and select Pine Manor College. The Waiver Form can be accessed by clicking the "Waiver Form" link on the left of the page and following the instructions. Immediately upon submitting the online Waiver Form, You will receive a confirmation number as verification that the form has been submitted.

Effective Dates & Costs

All time periods begin at 12:00 A.M. local time and end at 11:59 P.M. local time at the Policyholder's address.

Coverage Period	Coverage Start Date	Coverage End Date	Enrollment/Waiver Deadline Date
Annual	8/15/2021	8/14/2022	9/24/2021
Fall	8/15/2021	12/31/2021	9/24/2021
Spring (New Students Only)	1/1/2022	8/14/2022	2/7/2022

Plan Costs for Domestic and International Students			
	Annual	Fall	Spring (New Students Only)
Student*	\$1,961	\$747	\$1,214

^{*}The above plan costs include an administrative service fee.

Preferred Provider Organization (PPO) Network

...providing access to quality health care at discounted costs!

By enrolling in this Plan, you have the Cigna PPO Network of participating Providers. To find a complete listing of the Network's participating Providers, go to www.cigna.com, or contact Wellfleet Student toll-free at (877) 657-5030, TTY 711 or www.wellfleetstudent.com for assistance.

Pine Manor College Schedule of Benefits

This is only a brief description of coverage available under Certificate form MA SHIP CERT (2019). The Certificate will contain full details of coverage, coinsurance, limitations, exclusions, and termination provisions. If there are any conflicts between this document and the Certificate, the Certificate governs in all cases.

UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE (IF APPLICABLE) WILL ALWAYS APPLY.

SCHEDULE OF BENEFITS

Preventive Services:

In-Network Provider: The Deductible, Coinsurance, and any Copayment are not applicable to Preventive Services. Benefits are paid at 100% of the Negotiated Charge when services are provided through an In-Network Provider.

Out-of-Network Provider: The Deductible, Coinsurance, and any Copayment are not applicable to Preventive Services. Benefits are paid at 80% of the Usual and Customary Charge.

Medical Deductible In-Network Provider Individual: \$100

Out-of-Network Provider Individual: \$100

Cost sharing You incur for Covered Medical Expenses that is applied to the Out-of-Network Deductible will not be applied to satisfy the In-Network Deductible. Cost sharing You incur for Covered Medical Expenses that is applied to the In-Network Deductible will not be applied to satisfy the Out-of-Network Provider Deductible.

Out-of-Pocket Maximum: In-Network Provider Individual: \$6,350

Out-of-Network Provider Individual: \$12,700

Cost sharing You incur for Covered Medical Expenses that is applied to the Out-of-Network Provider Out-of-Pocket Maximum will not be applied to satisfy the In-Network Provider Out-of-Pocket Maximum and cost sharing You incur for Covered Medical expenses that is applied to the In-Network Provider Out-of-Pocket Maximum will not be applied to satisfy the Out-of-Network Provider Out-of-Pocket Maximum.

Coinsurance Amounts:

In-Network Provider: 100% of the Negotiated Charge for Covered Medical Expenses unless otherwise stated below.

Out-of-Network Provider: 80% of the Usual and Customary Charge (U&C) for Covered Medical Expenses unless otherwise stated below.

Medical Benefit Payments for In-Network Providers and Out-of-Network Providers

The Certificate provides benefits based on the type of health care provider You select. The Certificate provides access to both In-Network Providers and Out-of-Network Providers. Different benefits may be payable for Covered Medical Expenses rendered by In-Network Providers versus Out-of-Network Providers, as shown in the Schedule of Benefits.

How You Can Request an Estimate for Proposed Covered Services

You may request an estimate of the costs you will have to pay when your health care provider proposes an inpatient admission, procedure, or other covered service. You can request this cost estimate by logging on to the welllfleetstudent.com website. Just follow the steps to request a cost estimate for health care services you are planning to receive. To request an estimate by phone, call the toll free phone number shown on your ID card.

Dental and Vision Benefit Payments

For dental and vision benefits, You may choose any dental or vision provider.

For dental, different benefits may be payable based on the type of service, as shown in the Schedule of Benefits.

Preferred Provider Organization:

To locate an In-Network Provider in Your area, consult Your Provider Directory or call toll free (877) 657-5030, TTY 711 or visit Our website at www.wellfleetstudent.com.

THE COVERED MEDICAL EXPENSE FOR AN ISSUED CERTIFICATE WILL BE:

- 1. THOSE LISTED IN THE COVERED MEDICAL EXPENSES PROVISION;
- 2. ACCORDING TO THE FOLLOWING SCHEDULE OF BENEFITS; AND
- 3. DETERMINED BY WHETHER THE SERVICE OR TREATMENT IS PROVIDED BY AN IN-NETWORK OR OUT-OF-NETWORK PROVIDER.
- 4. UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE WILL ALWAYS APPLY.

BENEFITS FOR COVERED INJURY/SICKNESS	IN-NETWORK PROVIDER	OUT-OF-NETWORK PROVIDER	
Inpatient Benefits			
Hospital Care Includes hospital room & board expenses and miscellaneous services and supplies. Subject to Semi-Private room rate unless intensive care unit is required. Room and Board includes intensive care.	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Pre-Certification Required Preadmission Testing	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Physician's Visits while Confined: Limited to 1 visit per day of Confinement per provider	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Inpatient Surgery: Pre-Certification Required Surgeon Services	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Anesthetist	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Assistant Surgeon	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Physical Therapy while Confined (inpatient)	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Skilled Nursing Facility Benefit Pre-Certification required	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses	

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Inpatient Rehabilitation Facility	100% of the Negotiated Charge after	80% of Usual and Customary Charge
Expense Benefit	Deductible for Covered Medical	after Deductible for Covered Medical
Pre-Certification Required	Expenses	Expenses
	TAL HEALTH DISORDER AND SUBSTANCE	1
Mental Health Disorder and Substance Abuse Disorder Benefit	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Pre-Certification Required		
In accordance with the federal Mental		
Health Parity and Addiction Equity Act		
of 2008 (MHPAEA), the cost sharing		
requirements, day or visit limits, and		
any Pre-certification requirements		
that apply to a Mental Health		
Disorder and Substance Abuse		
Disorder will be no more restrictive		
than those that apply to medical and		
surgical benefits for any other		
Covered Sickness.		
	Outpatient Benefits	
Outpatient Surgery:		
Pre-Certification required		
Surgeon Services	100% of the Negotiated Charge after	80% of Usual and Customary Charge
	Deductible for Covered Medical	after Deductible for Covered Medical
	Expenses	Expenses
Anesthetist	100% of the Negotiated Charge after	90% of Usual and Customary Chargo
Anesthetist	100% of the Negotiated Charge after Deductible for Covered Medical	80% of Usual and Customary Charge after Deductible for Covered Medical
	Expenses	Expenses
Assistant Surgeon	100% of the Negotiated Charge after	80% of Usual and Customary Charge
713313tarre 3argeon	Deductible for Covered Medical	after Deductible for Covered Medical
	Expenses	Expenses
	Expenses	Expenses
Outpatient Surgery Facility and	100% of the Negotiated Charge after	80% of Usual and Customary Charge
Miscellaneous expenses for services &	Deductible for Covered Medical	after Deductible for Covered Medical
supplies, such as cost of operating	Expenses	Expenses
room, therapeutic services, oxygen,		
oxygen tent, and blood & plasma		
Physician's and Other Practitioner	\$25 Copayment then the plan pays	\$25 Copayment then the plan pays
Office Visits	100% of the Negotiated Charge after	80% of Usual and Customary Charge
	Deductible for Covered Medical	after Deductible for Covered Medical
	Expenses	Expenses
Specialist/Consultant Physician		
Services	\$25 Copayment then the plan pays	\$25 Copayment then the plan pays
	100% of the Negotiated Charge after	80% of Usual and Customary Charge
	Deductible for Covered Medical	after Deductible for Covered Medical
	Expenses	Expenses
Talama disina an Talaha 191 Cari	Daile and the server have the server have the	
Telemedicine or Telehealth Services	Paid on the same basis as in-network ph	nysician office visit cost share.

Cardiac Rehabilitation	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Pulmonary Rehabilitation	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Short-Term Rehabilitation Therapy including, Physical Therapy, and Occupational Therapy This benefit limit does not apply for: speech therapy; and when any of these covered services are furnished to treat Autism Spectrum Disorders or as part of covered Home Health Care Pre-Certification Required	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Maximum Visits per Policy Year for Physical Therapy, and Occupational Therapy	60	60
Maximum Visits per Policy Year for Speech Therapy	Unlimited	Unlimited
Habilitative Services including, Physical Therapy, and Occupational Therapy and Speech Therapy	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Pre-Certification Required Habilitative Services Maximum Visits per Policy Year for Physical Therapy, and Occupational Therapy and Combined	60	60
Maximum Visits per Policy Year for Speech Therapy	Unlimited	Unlimited
Emergency Services in an emergency department (includes Urgent Care for Emergency Medical Conditions).	\$100 Copayment then the plan pays 100% of the Negotiated Charge after Deductible for Covered Medical Expenses	Paid the same as In-Network Provider subject to Usual and Customary Charge
Urgent Care Centers for non-life- threatening conditions	\$25 Copayment then the plan pays100% of the Negotiated Charge after Deductible for Covered Medical Expenses	\$25 Copayment then the plan pays 80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Diagnostic Imaging Services Pre-Certification Required	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
CT Scan, MRI and/or PET Scans	100% of the Negotiated Charge after Deductible for Covered Medical	80% of Usual and Customary Charge after Deductible for Covered Medical
Pre-Certification Required	Expenses	Expenses

Laboratory Procedures (Outpatient)	100% of the Negotiated Charge after	80% of Usual and Customary Charge
, , , , , , , , , , , , , , , , , , , ,	Deductible for Covered Medical	after Deductible for Covered Medical
	Expenses	Expenses
Chemotherapy and Radiation Therapy	100% of the Negotiated Charge after	80% of Usual and Customary Charge
	Deductible for Covered Medical	after Deductible for Covered Medical
Pre-Certification Required	Expenses	Expenses
Infusion Therapy	100% of the Negotiated Charge after	80% of Usual and Customary Charge
Pre-Certification Required	Deductible for Covered Medical	after Deductible for Covered Medical
	Expenses	Expenses
Home Health Care Expenses	100% of the Negotiated Charge after	80% of Usual and Customary Charge
	Deductible for Covered Medical	after Deductible for Covered Medical
Pre-Certification Required	Expenses	Expenses
Hospice Care Coverage	100% of the Negotiated Charge after	80% of Usual and Customary Charge
	Deductible for Covered Medical	after Deductible for Covered Medical
	Expenses	Expenses
OUTPATIENT MEN	 NTAL HEALTH DISORDER AND SUBSTANCE	 E ABUSE DISORDER
Mental Health Disorder and		
Substance Abuse Disorder Benefit		
Pre-Certification Required except for		
office visits		
Physician's Office Visits including, but	\$25 Copayment then the plan pays	\$25 Copayment then the plan pays
not limited to, physician visits;	100% of the Negotiated Charge after	80% of Usual and Customary Charge
individual and group therapy;	Deductible for Covered Medical	after Deductible for Covered Medical
medication management	Expenses	Expenses
		,
All Other Outpatient Services	100% of the Negotiated Charge after	80% of Usual and Customary Charge
including, but not limited to, Intensive	Deductible for Covered Medical	after Deductible for Covered Medical
Outpatient Programs (IOP); partial	Expenses	Expenses
hospitalization; Electronic Convulsive		
Therapy (ECT); Repetitive Transcranial		
Magnetic Stimulation (rTMS);		
psychiatric and neuropsych testing		
In accordance with the federal Mental		
Health Parity and Addiction Equity Act		
of 2008 (MHPAEA), the cost sharing		
requirements, day or visit limits, and		
any Pre-Certification requirements		
that apply to a Mental Health		
Disorder and Substance Abuse		
Disorder will be no more restrictive		
than those that apply to medical and		
surgical benefits for any other Covered Sickness.		
Prescription Drugs Retail Pharmacy	l	l
No cost sharing applies to ACA Preventi	ve Care medications	
TIER 1	\$10 Copayment then the plan pays	Not Covered
(Including Enteral Formulas)	100% of the Negotiated Charge for	
For each fill up to a 30 day supply	Covered Medical Expenses	
filled at a Retail pharmacy		
, ,	Deductible Waived	

See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy More than a 30 day supply but less than a 61day supply filled at a Retail pharmacy More than a 60 day supply filled at a Retail pharmacy	\$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived \$30 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered Not Covered
	Deductible Waived	
TIER 2 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy	\$25 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$50 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
More than a 60 day supply filled at a Retail pharmacy	\$75 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
TIER 3 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail Pharmacy See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy	\$25 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered

More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy More than a 60 day supply filled at a Retail pharmacy	\$50 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived \$75 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered Not Covered
Zero Cost Generics		
Zero cost denents	100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
Specialty Prescription Drugs		
For each fill up to a 30 day supply	\$25 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	Not Covered
Mara than a 20 day supply but loss	Deductible Waived \$50 Copayment then the plan pays	Not Covered
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	100% of the Negotiated Charge for Covered Medical Expenses	Not covered
More than a 60 day supply filled at a Retail pharmacy	\$75 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Not Covered
Orally administered anti-cancer prescr	iption drugs (including specialty drugs)	
Benefit	Greater of: Chemotherapy Benefit; or Infusion Therapy Benefit	
Diabetic Supplies (for Prescription supp		
Benefit	Paid the same as any other Retail Pharn	nacy Prescription Drug Fill
	Other Benefits	
Allergy Testing	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Allergy Injections/Treatment	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Emergency Ambulance Service ground and/or air, water transportation	\$25 Copayment then the plan pays 100% of the Negotiated Charge after Deductible for Covered Medical Expenses	\$25 Copayment then the plan pays 100% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Non-Emergency Ambulance Service ground and/or air, water transportation	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Bariatric Surgery & Morbid Obesity Benefit Pre-Certification Required	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Covered Clinical Trials Benefit for Cancer or other Life-Threatening Disease	Same as any other Covered Sickness	
Durable Medical Equipment Pre-Certification Required	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Diabetic services and supplies (including equipment and training)	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Refer to the Prescription Drug provision for diabetic supplies covered under the Prescription Drug benefit.		
Dialysis Treatment	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Hearing Aids Limited to 1 hearing aid per ear up to a maximum of \$2,000 for each hearing aid per 36 month period	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Maternity Benefit	Same as any othe	r Covered Sickness
Non-Prescription Enteral Formulas and Nutritional Supplements See the Prescription Drug section of this Schedule when purchased at a pharmacy.	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Prosthetic and Orthotic Devices Pre-Certification Required	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Reconstructive Surgery Pre-Certification Required	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
	Deductible for Covered Medical	after Deductible for Covered Me

Pediatric Dental Care Benefit (to the end of the month in which the Insured Person turns age 19)	See the Pediatric Dental Care Benefit description in the Certificate for further information.	
Preventive Dental Care Limited to 2 dental exams every 12 months	100% of Usual and Customary Charge	
The benefit payable amount for the following services is different from the benefit payable amount for Preventive Dental Care:		
Emergency Dental	80% of Usual and Customary Charge	
Routine Dental Care	80% of Usual and Customary Charge	
Endodontic Services	80% of Usual and Customary Charge	
Prosthodontic Services	80%of Usual and Customary Charge	
Periodontic Services	80% of Usual and Customary Charge	
Medically Necessary Orthodontic Care	80% of Usual and Customary Charge	
Claim forms must be submitted to us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		
Pediatric Vision Care Benefit (to the end of the month in which the Insured Person turns age 19)	100% of Usual and Customary Charge at Expenses	fter Deductible for Covered Medical
Limited to 1 visit(s) per Policy Year and 1 pair of prescribed lenses and frames or contact lenses (in lieu of eyeglasses) per Policy Year		
Claim forms must be submitted to us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		
Adult Vision Care (age 19 and older) Routine Eye Exam once every 24 months	100% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Claim forms must be submitted to us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions		
Abortion Expense	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Accidental Injury Dental Treatment	100% of the Negotiated Charge after	80% of Usual and Customary Charge
maximum \$500 per Policy Year	Deductible for Covered Medical	after Deductible for Covered Medical
	Expenses	Expenses
Sickness Dental Expense	100% of the Negotiated Charge after	80% of Usual and Customary Charge
,	Deductible for Covered Medical	after Deductible for Covered Medical
	Expenses	Expenses
Chiropractic Care Benefit	\$25 Copayment then the plan pays	\$25 Copayment then the plan pays
Pre-Certification Required	100% of the Negotiated Charge after	80% of Usual and Customary Charge
	Deductible for Covered Medical	after Deductible for Covered Medical
	Expenses	Expenses
Infertility Treatment	100% of the Negotiated Charge after	80% of Usual and Customary Charge
Dro Cartification Deguired	Deductible for Covered Medical	after Deductible for Covered Medical
Pre-Certification Required Organ Transplant Surgery	Expenses 100% of the Negotiated Charge after	Expenses 80% of Usual and Customary Charge
travel and lodging expenses a	Deductible for Covered Medical	after Deductible for Covered Medical
maximum of \$2,000 per Policy	Expenses	Expenses
Year or \$250 per day, whichever	Expenses	Expenses
is less		
Pre-Certification Required		
Shots and Injections unless	100% of the Negotiated Charge after	80% of Usual and Customary Charge
considered Preventive Services	Deductible for Covered Medical	after Deductible for Covered Medical
	Expenses	Expenses
Treatment for Temporomandibular	100% of the Negotiated Charge after	80% of Usual and Customary Charge
Joint (TMJ) Disorders	Deductible for Covered Medical	after Deductible for Covered Medical
Joint (Tivis) Disorders	Expenses	Expenses
	Expenses	Expenses
Podiatry Benefit	100% of the Negotiated Charge after	80% of Usual and Customary Charge
	Deductible for Covered Medical	after Deductible for Covered Medical
	Expenses	Expenses
Tuberculosis screening, Titers,	100% of the Negotiated Charge after	80% of Usual and Customary Charge
Quantiferon B tests including shots	Deductible for Covered Medical	after Deductible for Covered Medical
(other than covered under preventive	Expenses	Expenses
services)		
Non-emergency Care While Traveling	80% of Actual Charge after Deductible for Covered Medical Expenses	
Outside of the United States	Subject to Unlimited maximum per Policy Year	
	·	
Medical Evacuation Expense	100% of Actual Charge for Covered Medical Expenses	
International Students, and Domestic	Deductible Waived	
Students		
Repatriation Expense International	100% of Actual Charge for Covered Medical Expenses	
Students, and Domestic Students	Deductible Waived	
Mandated Benefits		
Autism Spectrum Disorder Benefit	Same as any other Covered Sickness	
Cancer Treatment Benefit Same as any other Covered Sickness, unless considered a Preventive Service		

Cleft Palate and Cleft Lip Benefit	Same as any other Covered Sickness	
Cytologic Screening (pap smear) and Mammographic Examination	Same as any other Covered Sickness, unless considered a Preventive Service. Subject to the limitations described in the Benefit.	
Early Intervention Services	Benefits are payable at 100%	
Fitness Benefit	Up to 2 months of a membership to a Fitness Facility, subject to a maximum of \$150 per Policy Year.	
Hormone Replacement Therapy Services; Outpatient Contraceptive Services Same as other prescription drugs or devices	Same as any other Covered Sickness, unless considered a Preventive Service. Subject to the limitations described in the Benefit.	
Human Leukocyte Testing	Same as any other Covered Sickness	
Mastectomy Surgery and Rehabilitation Benefit	Same as any other Covered Sickness	
Oxygen and Respiratory Therapy Benefit (for home use)	Same as any other Covered Sickness	
Pediatric Specialty Care	Same as any other Covered Sickness	
Treatment of Speech, Hearing and Language Disorders Benefit	Same as any other Covered Sickness	
Weight Loss Program Benefit	Up to 2 months of a membership to a Fitness Facility, subject to a maximum of \$150 per Policy Year.	
HIV Associated Lipodystrophy Treatment	Same as any other Covered Sickness	
Early Refill of Prescription Eye Drops	Same as any other Prescription drug	
Pain Management Alternatives to Opiate Products	Same as any other Covered Sickness	

ACCIDENTAL DEATH AND DISMEMBERMENT BENEFIT

Loss must occur within 365 days of the date of a covered Accident.

Only one benefit will be payable under this provision, that providing the largest benefit, when more than one (1) loss occurs as the result of any one (1) Accident. This benefit is payable in addition to any other benefits payable under the Certificate.

Pre-Certification

Pre-certification is required for inpatient hospital, surgery and selected outpatient services. Pre-Certification Is not required for an Emergency Medical Condition or Urgent Care or Hospital Confinement for the initial 48/96 hours of maternity care.

Additionally, no authorization requirement will apply to obstetrical or gynecological care provided by In-Network Providers.

Exclusions and Limitations

Exclusion Disclaimer: Any exclusion in conflict with the Patient Protection and Affordable Care Act or any state imposed requirements will be administered to comply with the requirements of the federal or state guideline, whichever is more favorable to You.

The Certificate does not cover loss nor provide benefits for any of the following, except as otherwise provided by the benefits of the Certificate and as shown in the Schedule of Benefits.

- International Students Only Eligible expenses within Your Home Country or country of origin that would be payable or medical Treatment that is available under any governmental or national health plan for which You could be eligible.
- 2. Treatment, service or supply which is not Medically Necessary for the diagnosis, care or treatment of the Sickness or Injury involved. This applies even if they are prescribed, recommended or approved by Your attending Physician or dentist.
- 3. Medical services rendered by a provider employed for or contracted with the Policyholder, including team physicians or trainers, except as specifically provided in the Schedule of Benefits.
- 4. Professional services rendered by an Immediate Family Member or anyone who lives with You.
- 5. Routine foot care, including the paring or removing of corns and calluses, or trimming of nails, unless these services are determined to be Medically Necessary because of Injury, infection or disease.
- 6. Expenses covered under any Workers' Compensation, occupational benefits plan, mandatory automobile no-fault plan, public assistance program or government plan, except Medicaid.
- 7. Charges of an institution, health service or infirmary for whose services payment is not required in the absence of insurance or services covered by Student Health Fees.
- 8. Any expenses in excess of Usual and Customary Charges except as provided in the Certificate.
- 9. Loss incurred as the result of riding as a passenger or otherwise (including skydiving) in a vehicle or device for aerial navigation, except as a fare paying passenger in an aircraft operated by a scheduled airline maintaining regular published schedules on a regularly established route anywhere in the world.
- Loss resulting from war or any act of war, whether declared or not, or loss sustained while in the armed forces of any country or international authority.
- 11. Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any Intercollegiate or club sports for which benefits are paid under another Sports Accident policy issued to the Policyholder; or for which coverage is provided by the National Collegiate Athletic Association (NCAA), National Association of Intercollegiate Athletic (NAIA) or any other sports association.
- 12. Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any professional sport.
- 13. Treatment, services, supplies or facilities in a Hospital owned or operated by the Veterans Administration or a national government or any of its agencies, except when a charge is made which You are required to pay.
- 14. Services that are duplicated when provided by both a certified Nurse-midwife and a Physician.
- 15. Expenses payable under any prior policy which was in force for the person making the claim.
- 16. Injury sustained as the result of Your operation of a motor vehicle while not properly licensed to do so in the jurisdiction in which the motor vehicle accident takes place.
- 17. Expenses incurred after:
 - The date insurance terminates as to an Insured Person , except as specified in the extension of benefits provision; and
 - The end of the Policy Year specified in the Policy.
- 18. Elective Surgery or Elective Treatment unless such coverage is otherwise specifically covered under the Certificate.
- 19. Charges incurred for acupuncture, in any form, except to the extent provided in the Schedule of Benefits.
- 20. Weight management. Weight reduction. Nutrition programs. This does not apply to nutritional counseling or any screening or assessment specifically provided under the Preventive Services benefit, or otherwise specifically covered under the Certificate.
- 21. Treatment for obesity except surgery for morbid obesity (bariatric surgery). Surgery for removal of excess skin or fat.
- 22. Charges for hair growth or removal unless otherwise specifically covered under the Certificate.

- 23. Expenses for radial keratotomy.
- 24. Adult Vision unless specifically provided in the Certificate.
- 25. Charges for office visit exam for the fitting of prescription contact lenses, duplicate spare eyeglasses, lenses or frames, non-prescription lenses or contact lenses that are for cosmetic purposes.
- 26. Racing or speed contests, skin diving or sky diving, mountaineering (where ropes or guides are customarily used), ultra-light aircraft, parasailing, sail planing, hang gliding, bungee jumping, travel in or on ATV's (all terrain or similar type vehicles) or other hazardous sport or hobby.
- 27. Surgery or related services for cosmetic purposes to improve appearance, except to restore bodily function or correct deformity resulting from disease, or trauma.
- 28. Treatment to the teeth, including orthodontic braces and orthodontic appliances, unless otherwise covered under the Pediatric Dental Care Benefit.
- 29. You are:
 - o committing or attempting to commit a felony,
 - o engaged in an illegal occupation, or
 - o participating in a riot.
- 30. Custodial Care service and supplies.
- 31. Charges for hot or cold packs for personal use.
- 32. Braces and appliances used as protective devices during a student's participation in sports. Replacement braces and appliances are not covered.
- 33. Services of private duty Nurse except as provided in the Certificate.
- 34. Expenses that are not recommended and approved by a Physician.
- 35. Routine harvesting and storage of stem cells from newborn cord blood, the purchase price of any organ or tissue, donor services if the recipient is not an Insured Person under this plan, or services for or related to the transplantation of animal or artificial organs or tissues.
- 36. Sleep Disorders, except for the diagnosis and treatment of obstructive sleep apnea.
- 37. Treatment of Acne unless Medically Necessary.
- 38. Experimental or Investigational drugs, devices, treatments or procedures unless otherwise covered under Covered Clinical Trials or covered under clinical trials (routine patient costs). See the Other Benefits section for more information.
- 39. Under the Prescription Drug Benefit shown in the Schedule of Benefits:
 - any drug or medicine which does not, by federal or state law, require a prescription order, i.e. overthe-counter drugs, even if a prescription is written, except as specifically provided under Preventive Services or in the Prescription Drug Benefit section of the Certificate. Insulin and OTC preventive medications required under ACA are exempt from this exclusion;
 - o drugs with over-the-counter equivalents except as specifically provided under Preventive Services;
 - allergy sera and extracts administered via injection;
 - sexual enhancements drugs;
 - o vitamins, and minerals, except as specifically provided under Preventive Services;
 - food supplements, dietary supplements; except as specifically provided in the Certificate;
 - cosmetic drugs or medicines, including but not limited to, products that improve the appearance of wrinkles or other skin blemishes;
 - o refills in excess of the number specified or dispensed after 1 year of date of the prescription;
 - o drugs labeled, "Caution limited by federal law to Investigational use" or Experimental Drugs;
 - any drug or medicine purchased after coverage under the Certificate terminates;
 - any drug or medicine consumed or administered at the place where it is dispensed;
 - o if the FDA determines that the drug is: contraindicated for the Treatment of the condition for which the drug was prescribed; or Experimental for any reason;
 - o bulk chemicals;
 - o non-insulin syringes, surgical supplies, durable medical equipment/medical devices, except as specifically provided in the Prescription Drug Benefit section of the Certificate;
 - repackaged products;
 - blood components except factors;
 - o immunology products.
- 40. Non-chemical addictions.
- 41. Non-physical, occupational, speech therapies (art, dance, etc.).
- 42. Modifications made to dwellings.

- 43. General fitness, exercise programs except has provided elsewhere in the Certificate.
- 44. Hypnosis.
- 45. Rolfing.
- 46. Biofeedback.
- 47. Vocational recreation: art, dance, poetry, music, or other similar-type therapies.
- 48. Pregnancy that results under a surrogate parenting agreement.
- 49. Wigs, or scalp hair prosthesis when hair loss is because of male pattern baldness, female pattern baldness or natural or premature aging.
- 50. Personal convenience items such as telephone consultations (audio only), missed appointments, completion of claim forms.

Value Added Services

The following are not affiliated with Wellfleet Insurance Company and the services are not part of the Plan Underwritten by Wellfleet Insurance Company. These value-added options are provided by Wellfleet Student.

VISION DISCOUNT PROGRAM

For Vision Discount Benefits please go to:

www.wellfleetstudent.com

EMERGENCY MEDICAL AND TRAVEL ASSISTANCE

Wellfleet Student provides access to a comprehensive program that will arrange emergency medical and travel assistance services, repatriation services and other travel assistance services when you are traveling. For general inquiries regarding the travel access assistance services coverage, please call Wellfleet Student at (877) 657-5030, TTY 711. If you are traveling and need assistance in North America, call the Assistance Center toll-free at: (877) 305-1966 or if you are in a foreign country, call collect at: (715) 295-9311. When you call, please provide your name, school name, the group number shown on your ID card, and a description of your situation. If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact the 24-hour Assistance Center.

24 HOUR NURSELINE

Students who enroll and maintain medical coverage in this insurance plan have access to the 24 Hour Nurseline. This 24-Hour Nurseline program provides:

- Phone-based, reliable health information in response to health concerns and questions; and
- Assistance in decisions on the appropriate level of care for an injury or sickness.

Appropriate care may include self-care at home, a call to a physician, or a visit to the emergency room.

Calls are answered 24 hours a day, 365 days a year by experienced registered nurses who have been specifically trained to handle telephone health inquiries.

This program is not a substitute for doctor visits or emergency response systems. The *Nurseline* does not answer health plan benefit questions. Health benefit questions should be referred to the Plan Administrator. The *24 Hour Nurseline* toll free number will be on the ID card.

(800) 634-7629



With CareConnect from Wellfleet Student, students have 24/7 access to professional assistance to help manage personal concerns, emotional issues, transition and adjustment concerns, academic stress, career development, and the demands of daily and family obligations.

Members in need of assistance simply call the behavioral health hotline on their ID card, or via the Wellfleet Student mobile app for immediate access to a masters-level mental health professional. Students are run through a clinical assessment to determine if CareConnect counseling, health center referral, or other treatment is necessary. To access mobile features, students simply download their school's app in their device's app store.