







STUDENT HEALTH INSURANCE PLAN | PLAN YEAR 2024/2025

DESIGNED EXCLUSIVELY FOR THE STUDENTS OF:

ROGER WILLIAMS UNIVERSITY

Bristol, RI

("the Policyholder")

UNDERWRITTEN BY:

Wellfleet Insurance Company | Fort Wayne, IN

("the Company")

Policy Number: WI2425RISHIP133

Group Number: ST0897SH

Effective: 08/14/2024 - 08/13/2025

ADMINISTERED BY:



Roger Williams Health Services

Anne Mitchell, FNP, Director
Sara Campion-Egan, FNP
Nancy Hughes, FNP
Susan O'Brien, ANP
Catherine Voltas, VNP
Marjorie Bobola, RN
Geoffrey Hamilton, MD
Ana Cabral – Medical Assistant
Rachel Robichaud – Receptionist

HOURS

Monday through Friday 8:30 a.m. to 5:00 p.m. By Appointment (401) 254-3156

The Roger Williams University Health Services is committed to wellness in addition to providing care and appropriate referral during a Sickness. They encourage health practices which promote physical and emotional well-being.

Services are available by appointment. The services include but are not limited to:

- 1. Physical assessment and treatment and/or referral for Illness or Injury;
- 2. Gynecological examination and Contraception;
- 3. Health Education and Counseling;
- 4. Immunizations;
- 5. Physician on campus Tuesday and Friday;
- 6. Pharmacy services; and
- 7. Laboratory services.

The Health Services is located at the Center for Student Development. After-hours emergency care is available at the Bristol County Medical Center, Newport Hospital and Rhode Island Hospital. If you have any emergency, contact the R.A. on duty in your dormitory or Public Safety at Extension 3333 or (401) 254-3333.

The services provided by the Health Services are not in any way connected with or underwritten by Wellfleet Insurance Company.

Welcome Students...

We are pleased to provide you with this summary of the 2024 – 2025 Student Health Insurance Plan ("Plan"), which is fully compliant with the Affordable Care Act. This is only a brief description of the coverage(s) available under Certificate form RI SHIP Cert (2024). The Certificate will contain reductions, limitations, exclusions, and termination provisions. Full details of coverage are contained in the Certificate. If there are any conflicts between this document and the Certificate, the Certificate shall govern in all cases.

"Benefits at a Glance" includes effective dates and costs of coverage, as well as other helpful information. For additional details about the Plan, please consult the Plan Certificate and other materials at www.wellfleetstudent.com.

This is not an insurance Policy and your receipt of this document does not constitute the insurance or delivery of a policy of insurance. Any provisions of the Policy, as described in this Summary, that may be in conflict with the laws of the state where the school is located will be administered to conform with the requirements of that state's laws, including those relating to mandated benefits.

The information contained in this Summary is accurate at the time of publication, but may change in accordance with state and federal insurance regulations during the course of the Policy year. The most current version of this document will be posted online. In the case of a discrepancy between two versions of the Summary, the most recent will apply.

Important Contact Information & Resources



Contact Us

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711



Pharmacy Benefits Manager

For information about the Wellfleet Rx/ESI Prescription Drug Program, please visit www.wellfleetstudent.com.

Your plan includes Wellfleet Rx – offering over 40 generics at a \$0 copay. Please ask your health care provider to review our formulary to see if these medications are right for you. Click here http://wellfleetrx.com/students/formularies/ for more information.

Member Pharmacy Help (877) 640-7940



Enrollment & Waivers, Servicing Agent

Risk Strategies Education, University Health Plans

PO Box 818078 Cleveland, OH 44181

Phone: (833) 251-1144 Fax: (617) 472-6419

www.universityhealthplans.com

Or email us at: info@univhealthplans.com

Eligibility, Benefits, Claim Status, & ID Cards

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369

(877) 657-5030, TTY 711

www.wellfleetstudent.com

Monday-Thursday, 8:30 a.m. to 7:00 p.m. Eastern Time Friday, 9:00 a.m. to 5:00 p.m.

Eastern Time

Claims

Cigna PO Box 188061 Chattanooga, Tennessee 37422-8061

Electronic Payor ID: 62308



Student Health Center

Roger Williams Health Services



Monday through Friday 8:30 a.m. to 5:00 p.m. By Appointment (401) 254-3156



For further information about your plan please use the QR code below.





PPO Network



Cigna

www.mycigna.com

Table of Contents

Welcome Students	3
Important Contact & Resources	4
General Information	6
Am I Eligible?	6
How Do I Waive/Enroll?	6
Effective Dates & Costs	7
Plan Benefits	7
Exclusions and Limitations	19
Value Added Services	23

General Information

Am I Eligible?

All full-time Domestic Undergraduate Students (both residential and commuter) registered for 9 or more credit hours, all Domestic School of Law Students, and all International Students are required to have Health Insurance and will be automatically enrolled in the Student Health Insurance Plan and the premium will be added to the student's tuition fees unless proof of adequate health insurance under an existing plan is provided by completing an online waiver.

All full-time Domestic Graduate Students with 6 or more credit hours are eligible to enroll in this Student Health Insurance Plan on a voluntary basis.

Dependents

Dependents are not eligible.

How Do I Waive/Enroll?

To Waive:

All International Students are automatically enrolled in the student health insurance plan unless poof of adequate US based health insurance under an existing plan is provided by completing a waiver. All full-time Domestic Undergraduate Students, Master's in Architecture Students, and all School of Law Students are required to enroll or waive coverage. Students who do not enroll or waive coverage by the deadline date will automatically be enrolled in and charged premium for the Student Health Insurance Plan.

To complete the online enrollment or waiver form go to: www.universityhealthplans.com/rwu and select "Waive" or "Enroll" from the menu on the lefthand side of the page and proceed as directed.

 Please Note: Waivers are required to be completed for each plan year.

The deadline to waive coverage for Annual coverage is 8/19/2024.

To Purchase coverage and Enroll yourself:

If you are a full-time Domestic Graduate Student wishing to enroll, please visit www.universityhealthplans.com/rwu for enrollment information.

The deadline to enroll and purchase coverage for Annual coverage is 8/19/2024.

Effective Dates & Costs

All time periods begin at 12:00 A.M. local time and end at 11:59 P.M. local time at the Policyholder's address.

Coverage Period	Coverage Start Date	Coverage End Date	Waiver Deadline Date/Enrollment Deadline Date
Annual	08/14/2024	08/13/2025	08/19/2024
Fall: Undergraduate/			
Graduate	08/14/2024	01/20/2025	08/19/2024
Fall: Law	08/14/2024	01/10/2025	08/19/2024
New Spring:			
Undergraduate/			
Graduate	01/21/2025	08/13/2025	02/07/2025
New Spring: Law	01/11/2025	08/13/2025	02/07/2025

Plan Costs for Students			
	Annual	New Spring Undergraduate/Graduate	New Spring Law Students
Student*	\$3,116	\$1,750	\$1,835

^{*}The above plan costs include an administrative service fee.

Plan Benefits

UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE (IF APPLICABLE) WILL ALWAYS APPLY.

Pre-Certification required for Inpatient Services Care, selected Outpatient Services, and Outpatient Surgery. For a complete list of these services, see the Plan Certificate.

When You receive Emergency Services, or Out-of-Network air Ambulance Services, or certain non-emergency Treatment by an Out-of-Network Provider at an In-Network Hospital or Ambulatory Surgical Center, You are protected from Surprise Billing. Refer to the Preferred Provider Organization provision in the How The Plan Works And Description Of Benefits section for additional information.

Key Plan Benefits

BENEFIT	IN-NETWORK PROVIDER	OUT-OF-NETWORK PROVIDER	
Policy Year Deductible Individual (will not exceed the Out-of-Pocket Maximum)* *Deductible is waived if Covered Medical Expenses are incurred at the Student Health Center	\$150	\$300	
to satisfy the In-Network Deduct		Dut-of-Network Deductible will not be applied ical Expenses that is applied to the In-Network tible.	
Out-of-Pocket Maximum Individual (including Deductibles)	\$7,500	No Maximum	
Maximum will not be applied to	o satisfy the In-Network Provider Out-of-Poolis applied to the In-Network Provider Out-of-	the Out-of-Network Provider Out-of-Pocket cket Maximum and cost sharing You incur for Pocket Maximum will not be applied to satisfy	
Coinsurance	80% of the Negotiated Charge (NC)	60% of Usual & Customary (U&C) Charge	
Preventive Services	100% of the (NC) for Covered Medical Expenses Deductible Waived	60% of (U&C) Charge after Deductible for Covered Medical Expenses Deductible, Coinsurance, and any Copayment are applicable	
Physician's Office Visits/House Calls including Specialists/Consultants *Check below for additional copayments if applicable	\$15 Copayment per visit then the plan pays 100% of the (NC) for Covered Medical Expenses Deductible Waived	60% of (U&C) Charge after Deductible for Covered Medical Expenses	
Emergency Services in an emergency department for Emergency Medical Conditions.	\$200 Copayment per visit then the plan pays 100% of the (NC) for Covered Medical Expenses Deductible Waived	Paid the same as In-Network Provider; however, the benefit will be based on the Recognized Amount	
Urgent Care Centers for non- life-threatening conditions	\$50 Copayment per visit then the plan pays 100% of the (NC) for Covered Medical Expenses Deductible Waived	60% of (U&C) Charge after Deductible for Covered Medical Expenses	

Schedule of Benefits

THE COVERED MEDICAL EXPENSE FOR AN ISSUED CERTIFICATE WILL BE:

- 1. THOSE LISTED IN THE COVERED MEDICAL EXPENSES PROVISION;
- 2. ACCORDING TO THE FOLLOWING SCHEDULE OF BENEFITS; AND
- **3.** DETERMINED BY WHETHER THE SERVICE OR TREATMENT IS PROVIDED BY AN IN-NETWORK OR OUT-OF-NETWORK PROVIDER.
- 4. UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE WILL ALWAYS APPLY.
- 5. UNLESS SPECIFIED BELOW, ANY APPLICABLE COPAYMENTS ARE APPLIED AFTER DEDUCTIBLE IS MET.
- **6.** UNLESS OTHERWISE SPECIFIED BELOW ANY DAY OR VISIT LIMITS WILL BE APPLIED TO IN-NETWORK AND OUT-OF-NETWORK COMBINED.

BENEFITS FOR COVERED INJURY/SICKNESS	IN-NETWORK	OUT-OF-NETWORK				
INPATIENT SERVICES						
Hospital Care Includes Hospital Room and Board Expenses and Hospital Miscellaneous Expenses.	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses				
Subject to Semi-Private room rate unless intensive care unit is required. Room and Board includes intensive care.						
Pre-Certification Required						
Preadmission Testing	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses				
Physician's Visits while Confined	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses				
Skilled Nursing Facility Benefit Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses				
Inpatient Rehabilitation Facility Expense Benefit Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses				
Registered Nurse Services for private duty nursing while Confined	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses				
Physical Therapy, Speech Therapy, and Occupational Therapy while Confined (inpatient)	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses				

MEN	NTAL HE	ALTH	DISO	RDER A	AND) SU	BSTANG	CE USE D	ISORDER BENEF	ITS	

In accordance with the federal Mental Health Parity and Addiction Equity Act of 2008 (MHPAEA), the cost sharing requirements, day or visit limits, and any Pre-certification requirements that apply to a Mental Health Disorder and Substance Use Disorder will be no more restrictive than those that apply to medical and surgical benefits for any other Covered Sickness.

Inpatient Mental Health Disorder and Substance Use Disorder Benefit Pre-Certification Required for all inpatient admissions, including length of stay, to a Hospital, Skilled Nursing Facility, a facility established primarily for the Treatment of a Substance Use Disorder, or a residential Treatment facility.	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses			
Outpatient Mental Health Disorder and Substance Use Disorder Benefit					
Physician's Office Visits including, but not limited to, Physician visits; individual and group therapy; medication management	\$15 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses			
All Other Outpatient Services (except Emergency Services in an emergency department for Emergency Medical Conditions and Prescription Drugs) including, but not limited to, Intensive Outpatient Programs (IOP); partial hospitalization; Electronic Convulsive Therapy (ECT); Repetitive Transcranial Magnetic Stimulation (rTMS); Psychiatric and Neuro Psychiatric testing; and community residential care services for Substance Use Disorder	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses			
PROFESSIONAL AND OUTPATIENT SERVICES					

PROFESSIONAL AND OUTPATIENT SERVICES					
Surgical Expenses	Surgical Expenses				
Inpatient and Outpatient Surgery includes: Pre-Certification Required Surgeon Services Anesthetist Assistant Surgeon	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses			
Outpatient Surgical Facility and Miscellaneous expenses for services & supplies, such as cost of operating room, therapeutic services, oxygen, oxygen tent, and blood & plasma	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses			

Abortion Expense	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Bariatric Surgery Pre-Certification Required	Covered the same as any other Surgery	Covered the same as any other Surgery
Organ Transplant Surgery travel and lodging expenses a maximum of \$2,000 per Policy Year or \$250 per day, whichever is less while at the transplant facility. Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Reconstructive Surgery Pre-Certification Required	Covered the same as any other Surgery	Covered the same as any other Surgery
Other Professional Services		
Gender Affirming Treatment Benefit Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Home Health Care Expenses Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Hospice Care Coverage	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Office Visits		
Physician's Office Visits/House Calls including Specialists/Consultants	\$15 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Telemedicine or Telehealth Services	\$15 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Telemedicine or Telehealth Services by a contracted Provider (Behavioral Health)	\$0 Copayment per visit then the plan par Covered Medical Expenses Deductible Waived	ys 100% of the Negotiated Charge for
Allergy Testing and Treatment including injections	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Chiropractic Care Benefit	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Chiropractic Care Benefit Maximum visits per Policy Year	30	30
Shots and Injections unless considered Preventive Services	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Tuberculosis screening (TB), Titers, QuantiFERON B tests including shots (other than covered under Preventive Services)	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
EMERGENCY S	ERVICES, AMBULANCE AND NON-EMERG	ENCY SERVICES
Emergency Services in an emergency department for Emergency Medical Conditions.	\$200 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Paid the same as In-Network Provider; however, the benefit will be based on the Recognized Amount.
Urgent Care Centers for non-life- threatening conditions	\$50 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Emergency Ambulance Service ground and/or air, water transportation	\$50 Copayment per trip then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	Paid the same as In-Network Provider subject to Usual and Customary Charge.
Non-Emergency Ambulance Expenses ground and/or air (fixed wing) transportation Pre-Certification Required for non-emergency air Ambulance (fixed wing)	\$50 Copayment per trip after Deductible then the plan pays 80% of the Negotiated Charge for Covered Medical Expenses	Ground Ambulance transportation: \$50 Copayment per trip after Deductible then the plan pays 60% of Usual and Customary Charge for Covered Medical Expenses Air Ambulance transportation: Paid the same as In-Network Provider subject to Usual and Customary Charge
DIAGNOST	TIC LABORATORY, TESTING AND IMAGING	SERVICES
Diagnostic Imaging Services Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
CT Scan, MRI and/or PET Scans Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Laboratory Procedures (Outpatient)	80% of the Negotiated Charge after Deductible for Covered Medical	60% of Usual and Customary Charge after Deductible for Covered Medical
	Expenses	Expenses
Chemotherapy and Radiation Therapy	80% of the Negotiated Charge after Deductible for Covered Medical	60% of Usual and Customary Charge after Deductible for Covered Medical
Pre-Certification Required	Expenses	Expenses
Infusion Therapy Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical	60% of Usual and Customary Charge after Deductible for Covered Medical
	Expenses	Expenses
REF	 HABILITATION AND HABILITATION THERA	PIES
Cardiac Rehabilitation	80% of the Negotiated Charge after	60% of Usual and Customary Charge
	Deductible for Covered Medical Expenses	after Deductible for Covered Medical Expenses
Pulmonary Rehabilitation	80% of the Negotiated Charge after Deductible for Covered Medical	60% of Usual and Customary Charge after Deductible for Covered Medical
	Expenses	Expenses
Rehabilitation Therapy including, Physical Therapy, and Occupational	80% of the Negotiated Charge after Deductible for Covered Medical	60% of Usual and Customary Charge after Deductible for Covered Medical
Therapy and Speech Therapy Pre-Certification Required	Expenses	Expenses
Habilitation Services including, Physical Therapy, and	80% of the Negotiated Charge after Deductible for Covered Medical	60% of Usual and Customary Charge after Deductible for Covered Medical
Occupational Therapy and Speech Therapy	Expenses	Expenses
Pre-Certification Required		
	OTHER SERVICES AND SUPPLIES	
Covered Clinical Trials	Same as any other Covered Sickness	
Diabetic Services and Supplies	80% of the Negotiated Charge after	60% of Usual and Customary Charge
(including equipment and training) Refer to the Prescription Drug	Deductible for Covered Medical Expenses	after Deductible for Covered Medical Expenses
provision for diabetic supplies covered		
under the Prescription Drug benefit.		
Dialysis Treatment	80% of the Negotiated Charge after Deductible for Covered Medical	60% of Usual and Customary Charge after Deductible for Covered Medical
	Expenses	Expenses
Durable Medical Equipment	80% of the Negotiated Charge after	60% of Usual and Customary Charge
Pre-Certification Required	Deductible for Covered Medical Expenses	after Deductible for Covered Medical Expenses

Enteral Formulas and Nutritional Supplements See the Prescription Drug section of this Schedule when purchased at a pharmacy.	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Hearing Aids	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Infertility Treatment Pre-Certification Required		
For Diagnosis, Treatment of Infertility and/or Standard Fertility-Preservation Services when a Medically Necessary medical Treatment may directly or indirectly cause iatrogenic infertility to an Insured Person	Same as any other Covered Sickness	Same as any other Covered Sickness
For Tests/Procedures attendant to the diagnosis and Treatment of infertility when the sole purpose is the Treatment of Infertility	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Maternity Benefit	Same as any other Covered Sickness	
Prosthetic and Orthotic Devices Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Outpatient Private Duty Nursing Pre-Certification Required	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Hemophilia Services Outpatient/In a Physician's Office	Same as any other Covered Sickness	
Asthma Education	Same as any other Covered Sickness	
Student Health Center/Infirmary Expense Benefit	100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	
Non-emergency Care While Traveling Outside of the United States	60% of Actual Charge after Deductible for Covered Medical Expenses Subject to \$10,000 maximum per Policy Year	
Medical Evacuation Expense	100% of Actual Charge for Covered Medical Expenses Deductible Waived	
Repatriation Expense	100% of Actual Charge for Covered Medical Expenses Deductible Waived	

DENTAL AND VISION CARE		
Pediatric Dental Care Benefit (to the	See the Pediatric Dental Care Benefit description in the Certificate for further	
end of the month in which the Insured	information.	
Person turns age 19)		
Preventive Dental Care	100% of Usual and Customary Charge for Covered Medical Expenses	
Limited to 2 dental exams every 12	100% of Osual and Customary Charge for Covered Wedlear Expenses	
months (twice per Policy Year)		
Informs (twice per Folicy Tear)		
The benefit payable amount for the		
following services is different from the		
benefit payable amount for Preventive		
Dental Care:		
Dental Care.		
Emergency Dental	50% of Usual and Customary Charge for Covered Medical Expenses	
Routine Dental Care	50% of Usual and Customary Charge for Covered Medical Expenses	
Endodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses	
Prosthodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses	
Periodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses	
NA - di - allo Na - a - a - a - a - a - a - a - a - a	500/ of Head and Containing Change for Coursed Madical Frances	
Medically Necessary Orthodontic	50% of Usual and Customary Charge for Covered Medical Expenses	
Care		
Claim forms must be submitted to Us		
Claim forms must be submitted to Us		
as soon as reasonably possible. Refer		
to Proof of Loss provision contained in the General Provisions.		
the General Provisions.		
Pediatric Vision Care Examination	100% of Usual and Customary Charge for Covered Medical Expenses	
Benefit (to the end of the month in	20075 of Osual and Customary Charge for Covered Medical Expenses	
which the Insured Person turns age	Deductible Waived	
19)	Deductible Walved	
Limited to 1 vision examination per		
Policy Year		
A second vision care exam will be		
covered (if prescription changes) for		
Insured Persons that have the		
following conditions: Diabetes,		
Hypertension, Kidney Disease,		
Dementia, Pregnancy, HNCRT (head		
and neck cancer patients with		
radiation therapy).		
Claim forms must be submitted to Us		
as soon as reasonably possible. Refer		

to Proof of Loss provision contained in the General Provisions.		
Pediatric Vision Care Hardware Benefit (to the end of the month in which the Insured Person turns age 19)	100% of Usual and Customary Charge af Expenses	ter Deductible for Covered Medical
Limited to 1 pair of prescribed lenses and frames or contact lenses (in lieu of eyeglasses) per Policy Year A second set of frames with lenses will be covered (if prescription changes) for Insured Persons that have the following conditions: Diabetes, Hypertension, Kidney Disease, Dementia, Pregnancy, HNCRT (head and neck cancer patients with radiation therapy).		
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		
Adult Vision Care (age 19 and older) Routine Eye Examination once every 12 months	90% of Usual and Customary Charge after Expenses	er Deductible for Covered Medical
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions		
	MISCELLANEOUS DENTAL SERVICES	
Accidental Injury Dental Treatment	100% of the Negotiated Charge after Deductible for Covered Medical Expenses	100% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Sickness Dental Expense Benefit	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Treatment for Temporomandibular Joint (TMJ) Disorders	80% of the Negotiated Charge after Deductible for Covered Medical Expenses	60% of Usual and Customary Charge after Deductible for Covered Medical Expenses
	PRESCRIPTION DRUGS	

Prescription Drugs Retail Pharmacy

No cost sharing applies to ACA Preventive Care medications filled at a participating network pharmacy. Your benefit is limited to a 30 day supply. Coverage for more than a 30 day supply only applies if the smallest package size exceeds a 30 day supply. See "Retail Pharmacy Supply Limits" section for more information.

F=.== .	144-2	T.,
TIER 1	\$15 Copayment then the plan pays	Not Covered
(Including Enteral Formulas)	100% of the Negotiated Charge for	
	Covered Medical Expenses	
For each fill up to a 30-day supply		
filled at a Retail pharmacy	Deductible Waived	
, ,		
See the Enteral Formula and		
Nutritional Supplements section of		
this Schedule for supplements not		
1		
purchased at a pharmacy.	1 1 1 1	
More than a 30-day supply but less	\$30 Copayment then the plan pays	Not Covered
than a 61-day supply filled at a Retail	100% of the Negotiated Charge for	
pharmacy	Covered Medical Expenses	
	Deductible Waived	
More than a 60-day supply filled at a	\$45 Copayment then the plan pays	Not Covered
Retail pharmacy	100% of the Negotiated Charge for	
Retail pharmacy	Covered Medical Expenses	
	Covered Medical Expenses	
	Deductible Waived	
TIER 2	80% of the Negotiated Charge for	Not Covered
(Including Enteral Formulas)	Covered Medical Expenses	
For each fill up to a 30-day supply	Deductible Waived	
filled at a Retail pharmacy		
See the Enteral Formula and		
Nutritional Supplements section of		
this Schedule for supplements not		
1		
purchased at a pharmacy.		
More than a 30-day supply but less	80% of the Negotiated Charge for	Not Covered
than a 61-day supply filled at a Retail	Covered Medical Expenses	
pharmacy		
	Deductible Waived	
More than a 60-day supply filled at a	80% of the Negotiated Charge for	Not Covered
Retail pharmacy	Covered Medical Expenses	
	STORES MESSION EXPENSES	
	Deductible Waived	
	Deductible walved	
7150.0	=00/ Cil N :: 15'	1,
TIER 3	70% of the Negotiated Charge for	Not Covered
(Including Enteral Formulas)	Covered Medical Expenses	
For each fill up to a 30-day supply	Deductible Waived	
filled at a Retail pharmacy		
. ,		
See the Enteral Formula and		
Nutritional Supplements section of		
this Schedule for supplements not		
1		
purchased at a pharmacy.		

More than a 30-day supply but less	70% of the Negotiated Charge for	Not Covered
than a 61-day supply filled at a Retail	Covered Medical Expenses	
pharmacy	Deductible Waived	
	Deductible waived	
More than a 60-day supply filled at a	70% of the Negotiated Charge for	Not Covered
Retail pharmacy	Covered Medical Expenses	
	Deductible Waived	
Specialty Prescription Drugs	<u> </u>	1
For each fill up to a 30-day supply.	70% of the Negotiated Charge up to a	Not Covered
	maximum of \$150 for each fill for	
	Covered Medical Expenses	
	Deductible Waived	
More than a 30-day supply but less	70% of the Negotiated Charge up to a	Not Covered
than a 61-day supply	maximum of \$300 for each fill for	
	Covered Medical Expenses	
	Deductible Waived	
More than a 60-day supply	70% of the Negotiated Charge up to a	Not Covered
	maximum of \$450 for each fill for	
	Covered Medical Expenses	
	Deductible Waived	
Specialty Prescription Drugs with Copa	yment Assistance Program	
Copayment Assistance Program - Prior	Authorization May Be Required: Amounts	You pay out-of-pocket for covered
Specialty Prescription Drugs will not ex	ceed the applicable Tier's cost share per 30	day supply and will be applied toward
the Deductible (if applicable) and Out-c	of-Pocket Maximum. Copayment Assistanc	ce may be available to You for certain
Specialty Prescription Drugs when Your	nrescription is filled at a participating net	work pharmacy Visit

Copayment Assistance Program - Prior Authorization May Be Required: Amounts You pay out-of-pocket for covered Specialty Prescription Drugs will not exceed the applicable Tier's cost share per 30 day supply and will be applied towards the Deductible (if applicable) and Out-of-Pocket Maximum. Copayment Assistance may be available to You for certain Specialty Prescription Drugs when Your prescription is filled at a participating network pharmacy. Visit www.wellfleetstudent.com for the applicable Specialty Prescription Drugs. Copayment Assistance dollars paid by the drug manufacturer for covered Specialty Prescription Drugs will not be applied towards the Deductible (if applicable) or Out-of-Pocket Maximum. Any amounts paid by You for a covered Specialty Prescription Drug after Copayment Assistance will be applied to the deductible (if applicable) and Out-of-Pocket Maximum. For details, contact the Copayment Assistance Program at 636-271-5280.

Program at 636-271-5280.			
For each fill up to a 30-day supply.	75% of the Negotiated Charge for	Not Covered	
	Covered Medical Expenses		
	Deductible Waived		
Zero Cost Drugs			
	100% of the Negotiated Charge for	Not Covered	
	Covered Medical Expenses		
	Deductible Waived		
Orally administered anti-cancer Pres	cription Drugs (including Specialty Drugs)		
Benefit	If the cost share for the Prescription Drug's Tier is greater than the		
	Chemotherapy Benefit or Infusion Therapy Benefit, the cost share will be		
	calculated as follows:		
	Greater of:		
	Chemotherapy Benefit; or	Chemotherapy Benefit; or	
	Infusion Therapy Benefit		

Diabetic Supplies (for prescription supplies purchased at a pharmacy)		
Benefit	Paid the same as any other Retail Pharmacy Prescription Drug Fill, except that	
	the Insured Person's out-of-pocket costs for covered prescription insulin drugs	
	will not exceed \$40 per 30-day supply regardless of the amount or type of	
	insulin that is needed to fill the Insured Person's prescription. Coverage for	
	prescription insulin drugs shall not be subject to the Deductible, if applicable.	
	presemption mount or ago shall not be subject to the beductible, if applicable.	
Epinephrine Auto-Injectors and Cartridges		
Limited to two (2) pack of the	100% of the Negotiated Charge for	Not Covered
epinephrine auto-injectors or	Covered Medical Expenses	
cartridges per Policy Year		
	Deductible Waived	
MANDATED BENEFITS		
Lyme Disease Treatment	Same as any other Covered Sickness	
Mammograms	Same as any other Covered Sickness, unless considered a Preventive Service	
Prostate and Colorectal Examinations	100% of Negotiated Charge for	60% of Usual and Customary Charge
	Covered Medical Expenses	after Deductible for Covered Medical
	Deductible Waived, if applicable	Expenses
Accidental Death and Dismemberment Benefit		

Loss must occur within 365 days of the date of a covered Accident.

If, as the result of a covered Accident, You sustain any of the following Losses within the time shown in the Schedule of Benefits, We will pay the benefit shown.

Loss of Life	The Principal Sum
Loss of hand	One-Half the Principal Sum
Loss of Foot	One-Half the Principal Sum
Loss of either one hand, one foot or sight of one eye	One-half the Principal Sum
Loss of more than one of the above losses due to one Accident	The Principal Sum

Loss of hand or foot means the complete severance through or above the wrist or ankle joint. Loss of eye means the total permanent Loss of sight in the eye. The Principal Sum is the largest amount payable under this benefit for all Losses resulting from any one (1) Accident.

Only one benefit will be payable under this provision, that providing the largest benefit, when more than one (1) Loss occurs as the result of any one (1) Accident. This benefit is payable in addition to any other benefits payable under this Certificate.

Exclusions and Limitations

Exclusion Disclaimer: Any exclusion in conflict with the Patient Protection and Affordable Care Act or any state-imposed requirements will be administered to comply with the requirements of the federal or state guideline, whichever is more favorable to You.

The Certificate does not cover Loss nor provide benefits for any of the following, except as otherwise provided by the benefits of the Certificate and as shown in the Schedule of Benefits.

General Exclusions

- International Students Only Eligible expenses within Your Home Country or country of origin that would be payable or medical Treatment that is available under any governmental or national health plan for which You could be eligible.
- Treatment, service or supply which is not Medically Necessary for the diagnosis, care or Treatment of the Sickness or Injury involved. This applies even if they are prescribed, recommended or approved by the Student Health Center or by Your attending Physician or dentist.
- Medical services rendered by a provider employed for or contracted with the Policyholder, including team Physicians or trainers, except as specifically provided in the Schedule of Benefits or as part of the Student Health Center benefits provided by this plan.
- Professional services rendered by an Immediate Family Member or anyone who lives with You.
- Charges of an institution, health service or infirmary for whose services payment is not required in the absence of insurance or services covered by Student Health Fees.
- Any expenses in excess of Usual and Customary Charges except as provided in the Certificate.
- Treatment, services, supplies or facilities in a Hospital owned or operated by the Veterans Administration or a national government or any of its agencies, except when a charge is made which You are required to pay.
- Services that are duplicated when provided by both a certified Nurse midwife and a Physician.
- Expenses payable under any prior policy which was in force for the person making the claim.
- Loss resulting from war or any act of war, whether declared or not, or Loss sustained while in the armed forces of any country or international authority.
- Injury sustained as the result of Your operation of a motor vehicle while not properly licensed to do so in the jurisdiction in which the motor vehicle Accident takes place.
- Expenses covered under any Workers' Compensation, occupational benefits plan, mandatory automobile no-fault plan, public assistance program or government plan, except Medicaid.
- Expenses incurred after:
 - The date insurance terminates as to an Insured Person, except as specified in the extension of benefits provision; and
 - The end of the Policy Year specified in the Policy.
- Elective Surgery or Elective Treatment unless such coverage is otherwise specifically covered under the Certificate.
- You are:
 - o committing or attempting to commit a felony,
 - engaged in an illegal occupation, or
 - participating in a riot.
- Custodial Care service and supplies.
- Charges for hot or cold packs for personal use.
- Services of private duty Nurse except as provided in the Certificate.
- Expenses that are not recommended and approved by a Physician.
- Experimental or Investigative drugs, devices, Treatments or procedures unless otherwise covered under Covered Clinical Trials. See the Other Benefits section for more information.
- Routine harvesting and storage of stem cells from newborn cord blood, the purchase price of any organ or tissue, donor services if the recipient is not an Insured Person under this plan, or services for or related to the transplantation of animal or artificial organs or tissues.
- Loss incurred as the result of riding as a passenger or otherwise (including skydiving) in a vehicle or device for aerial navigation, except as a fare paying passenger in an aircraft operated by a scheduled airline maintaining regular published schedules on a regularly established route anywhere in the world.
- Non-chemical addictions.
- Outpatient non-physical, occupational, speech therapies (art, dance, etc.).
- Modifications made to dwellings.
- General fitness, exercise programs.
- Hypnosis.
- Rolfing.

- Biofeedback.
- Charges incurred for acupuncture, in any form, except to the extent provided in the Schedule of Benefits.
- Sleep Disorders, except for a sleep study performed in the Insured Person's home, the diagnosis, and Treatment of obstructive sleep apnea.
- Routine foot care, including the paring or removing of corns and calluses, or trimming of nails, unless these services
 are determined to be Medically Necessary because of Injury, infection or disease.

Activities Related

- Braces and appliances used as protective devices during a student's participation in sports. Replacement braces and appliances are not covered.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any professional sport.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any Intercollegiate or club sports for which benefits are paid under another Sports Accident policy issued to the Policyholder; or for which coverage is provided by the National Collegiate Athletic Association (NCAA), National Association of Intercollegiate Athletic (NAIA) or any other sports association.
- Racing or speed contests, skin diving or sky diving, mountaineering (where ropes or guides are customarily used), ultra-light aircraft, parasailing, sail planing, hang gliding, bungee jumping, travel in or on ATV's (all terrain or similar type vehicles).

Weight Management/Reduction

- Weight management. Weight reduction. Nutrition programs. This does not apply to nutritional counseling or any screening or assessment specifically provided under the Preventive Services benefit, or otherwise specifically covered under the Certificate.
- Treatment for obesity except surgery for morbid obesity (bariatric surgery). Surgery for removal of excess skin or fat.

Family Planning

- Infertility Treatment (male or female)-this includes but is not limited to:
 - Procreative counseling;
 - Premarital examinations;
 - Genetic counseling and genetic testing;
 - o Impotence, organic or otherwise;
 - o Injectable infertility medication, including but not limited to menotropins, hCG and GnRH agonists;
 - In vitro fertilization, gamete intrafallopian tube transfers or zygote intrafallopian tube transfers;
 - Costs for an ovum donor or donor sperm;
 - Cryopreservation and storage of embryos;
 - Ovulation induction and monitoring;
 - Artificial insemination;
 - Reversal of tubal ligations;
 - Reversal of vasectomies;
 - Costs for and relating to surrogate motherhood (maternity services are covered for Insured Persons acting as surrogate mothers);
 - o Cloning; or
 - Medical and surgical procedures that are Experimental or Investigative unless Our denial is overturned by an External Appeal Agent.

Vision

- Expenses for radial keratotomy.
- Adult Vision unless specifically provided in the Certificate.
- Charges for office visit exam for the fitting of prescription contact lenses, duplicate spare eyeglasses, lenses or frames, non-prescription lenses or contact lenses that are for cosmetic purposes.

Dental

• Treatment to the teeth, including orthodontic braces and orthodontic appliances, unless otherwise covered under the Pediatric Dental Care Benefit.

Hearing

 Charges for hearing exams, hearing screening, the repair or replacement of hearing aids or cochlear implants except as specifically provided in the Certificate.

Cosmetic

- Treatment of Acne unless Medically Necessary.
- Charges for hair growth or removal unless otherwise specifically covered under the Certificate.
- Surgery or related services for cosmetic purposes to improve appearance, except to restore bodily function or correct deformity resulting from disease, or trauma.

Prescription Drugs

- Any drug or medicine which does not, by federal or state law, require a prescription order, i.e. over-the-counter
 drugs, even if a prescription is written, except as specifically provided under Preventive Services or in the
 Prescription Drug Benefit section of this Certificate. Insulin and OTC preventive medications required under ACA
 are exempt from this exclusion;
- Drugs with over-the-counter equivalents except as specifically provided under Preventive Services;
- Allergy sera and extracts administered via injection;
- Vitamins, and minerals, except as specifically provided under Preventive Services;
- Food supplements, dietary supplements; except as specifically provided in the Certificate;
- Cosmetic drugs or medicines including, but not limited to, products that improve the appearance of wrinkles or other skin blemishes;
- Refills in excess of the number specified or dispensed after 1 year of date of the prescription;
- Drugs labeled, "Caution limited by federal law to Investigational use" or Experimental Drugs;
- Any drug or medicine purchased after coverage under the Certificate terminates;
- Any drug or medicine consumed or administered at the place where it is dispensed;
- If the FDA determines that the drug is: contraindicated for the Treatment of the condition for which the drug was prescribed; or Experimental for any reason;
- Prescription digital therapeutics;
- Bulk chemicals;
- Non-insulin syringes, surgical supplies, Durable Medical Equipment/medical devices, except as specifically provided
 in the Prescription Drug Benefit section of the Certificate;
- Repackaged products;
- Blood components except factors;
- Any drug or medicine for the purpose of weight control;
- Sexual enhancements drugs;
- Vision correction products.

VALUE ADDED SERVICES

The following are not affiliated with Wellfleet Insurance Company and the services are not part of the Plan Underwritten by Wellfleet Insurance Company. These value-added options are provided by Wellfleet Student.

VISION DISCOUNT PROGRAM

For Vision Discount Benefits please go to:

www.wellfleetstudent.com

EMERGENCY MEDICAL AND TRAVEL ASSISTANCE

Wellfleet Student provides access to a comprehensive program that will arrange emergency medical and travel assistance services, repatriation services and other travel assistance services when you are traveling. For general inquiries regarding the travel access assistance services coverage, please call Wellfleet Student at (877) 657-5030, TTY 711.

If you are traveling and need assistance in North America, call the Assistance Center toll-free at: (877) 305-1966 or if you are in a foreign country, call collect at: (715) 295-9311.

When you call, please provide your name, school name, the group number shown on your ID card, and a description of your situation. If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact the 24-hour Assistance Center.

How to Access Services

If you require medical assistance or you need assistance with a non-medical situation, such as lost luggage, lost documents or other travel issues, follow these steps:

- Inside the U.S. and Canada: Dial toll-free (877) 305-1966
- Outside the U.S. and Canada:
 - a) Request an international operator.
 - b) Request the operator to place a collect call to the U.S. at +1 (715) 295-9311.

Please provide the following information when you call:

- Policy number or school name
- Nature of your call and/or emergency
- Current location
- Contact phone number and email address
- · Secondary point of contact
- · Date of birth

24 Hour Nurseline

Students who enroll and maintain medical coverage in this insurance plan have access to the 24 Hour Nurseline. This 24-Hour Nurseline program provides:

- Phone-based, reliable health information in response to health concerns and questions; and
- Assistance in decisions on the appropriate level of care for an injury or sickness.

Appropriate care may include:

- self-care at home
- a call to a physician
- or a visit to the emergency room.

Calls are answered 24 hours a day, 365 days a year by experienced registered nurses who have been specifically trained to handle telephone health inquiries.

This program is not a substitute for doctor visits or emergency response systems. The Nurseline does not answer health plan benefit questions. Health benefit questions should be referred to the Plan Administrator. The 24-Hour Nurseline toll-free number will be on the ID card. (800) 634-7629

Teladoc

By phone or internet, **Teladoc** gives you 24/7 access to board-certified physicians for Behavioral Health services. Whether you are at school, home or traveling, Teladoc can diagnose and treat most minor medical conditions wherever and whenever you need treatment.

Register your account today and request a visit at https://www.teladoc.com/wellfleetstudent or call (800)-Teladoc (835-2362).



24/7 Behavioral Telehealth and Nurseline Access

CareConnect is an integrated behavioral health program offering students easy access to licensed behavioral health clinicians 24/7/365 via telephone (888) 857-5462.

Connect to a registered nurse within seconds, helping students manage their health on their terms through easy access.