Summary of Benefits and Coverage: What this Plan Covers & What You Pay for Covered Services

RAMAPO COLLEGE: Open Choice®

Coverage for: Individual | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, <u>https://www.aetnastudenthealth.com/</u> or by calling 1-800-481-8814. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at https://www.healthcare.gov/sbc-glossary/ or call 1-800-481-8814 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	For each <u>Plan</u> Year, In- <u>Network</u> : Individual \$350. Out-of-Network: Individual \$700.	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay.
Are there services covered before you meet your <u>deductible</u> ?	Yes. <u>Prescription drugs;</u> plus in-network <u>preventive care</u> are covered before you meet your <u>deductible.</u>	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>https://www.healthcare.gov/coverage/preventive-care-benefits/</u>
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	In- <u>Network</u> : Individual \$7,000. Out-of-Network: Individual \$14,000.	The <u>out–of–pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket</u> <u>limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premiums, balance-billing charges, health care this plan doesn't cover & penalties for failure to obtain pre-authorization for services.	Even though you pay these expenses, they don't count toward the <u>out-of-pocket limit</u> .
Will you pay less if you use a <u>network provider</u> ?	Yes. See www.aetna.com/docfind or call 1-800- 481-8814 for a list of in- <u>network providers</u> .	This <u>plan</u> uses a <u>provider</u> <u>network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's</u> <u>network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .



All **<u>copayment</u>** and <u>**coinsurance**</u> costs shown in this chart are after your <u>**deductible**</u> has been met, if a <u>**deductible**</u> applies.

		What You Will Pay			
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
	Primary care visit to treat an injury or illness	\$30 <u>copay</u> /visit	50% coinsurance	None	
lf you visit a health	<u>Specialist</u> visit	\$30 <u>copay</u> /visit	50% coinsurance	None	
care <u>provider</u> 's office or clinic	Preventive care /screening /immunization	No charge	50% <u>coinsurance</u> , except <u>deductible</u> doesn't apply to child immunizations	You may have to pay for services that aren't preventive. Ask your <u>provider</u> if the services needed are preventive. Then check what your <u>plan</u> will pay for.	
lf you have a test	Diagnostic test (x-ray, blood work)	20% coinsurance	50% coinsurance	None	
If you have a test	Imaging (CT/PET scans, MRIs)	20% coinsurance	50% coinsurance	None	
If you need drugs	Generic drugs	<u>Copay</u> /prescription, <u>deductible</u> doesn't apply: \$15 (retail & mail order)	50% <u>coinsurance</u> after <u>copay</u> / prescription, <u>deductible</u> doesn't apply: \$15 (retail)	Covers 30 day supply (retail), 31-90 day supply	
to treat your illness or condition More information	Preferred brand drugs	<u>Copay</u> /prescription, <u>deductible</u> doesn't apply: \$45 (retail & mail order)	50% <u>coinsurance</u> after <u>copay</u> / prescription, <u>deductible</u> doesn't apply: \$45 (retail)	(retail & mail order). Includes contraceptive drugs & devices obtainable from a pharmacy, oral & injectable fertility drugs. No charge for preferred generic FDA-approved women's contraceptives in-network.	
about <u>prescription</u> <u>drug coverage</u> is available at <u>https://www.aetna.c</u> <u>om/individuals-</u> families/pharmacy.h	Non-preferred brand drugs	<u>Copay</u> /prescription, <u>deductible</u> doesn't apply: \$75 (retail & mail order)	50% <u>coinsurance</u> after <u>copay</u> / prescription, <u>deductible</u> doesn't apply: \$75 (retail)		
tml	Specialty drugs	<u>Copay</u> /prescription, <u>deductible</u> doesn't apply: \$100 (retail & mail order)	50% <u>coinsurance</u> after <u>copay</u> / prescription, <u>deductible</u> doesn't apply: \$100 (retail)	None	
lf you have	Facility fee (e.g., ambulatory surgery center)	20% coinsurance	50% coinsurance	None	
outpatient surgery	Physician/surgeon fees	20% coinsurance	50% coinsurance	None	

	What You Will Pay				
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information	
lf	Emergency room care	20% coinsurance	20% coinsurance	No coverage for non-emergency use.	
lf you need immediate medical	Emergency medical transportation	20% coinsurance	20% coinsurance	None	
attention	<u>Urgent care</u>	0% <u>coinsurance</u> after \$40 <u>copay</u> /visit	50% <u>coinsurance</u>	No coverage for non-urgent use.	
If you have a	Facility fee (e.g., hospital room)	20% <u>coinsurance</u>	50% <u>coinsurance</u>	Penalty of \$500 for failure to obtain <u>pre-</u> <u>authorization</u> for out-of-network care.	
hospital stay	Physician/surgeon fees	20% coinsurance	50% <u>coinsurance</u>	None	
If you need mental health, behavioral health, or	Outpatient services	Office: \$30 <u>copay</u> /visit; other outpatient services: 20% <u>coinsurance</u>	Office & other outpatient services: 50% <u>coinsurance</u>	None	
substance abuse services	Inpatient services	20% <u>coinsurance</u>	50% <u>coinsurance</u>	Penalty of \$500 for failure to obtain <u>pre-</u> <u>authorization</u> for out-of-network care.	
	Office visits	No charge	50% coinsurance	Cost sharing does not apply for preventive	
	Childbirth/delivery professional services	20% coinsurance	50% coinsurance	services. Maternity care may include tests and	
lf you are pregnant	Childbirth/delivery facility services	20% <u>coinsurance</u>	50% <u>coinsurance</u>	services described elsewhere in the SBC (i.e. ultrasound.) Penalty of \$500 for failure to obtain <u>pre-authorization</u> for out-of-network care may apply.	
	Home health care	20% coinsurance	50% coinsurance	None	
	Rehabilitation services	20% coinsurance	50% <u>coinsurance</u>	Includes Developed Occupational & Speech	
	Habilitation services	20% <u>coinsurance</u>	50% coinsurance	Includes Physical, Occupational & Speech Therapy.	
If you need help recovering or have	Skilled nursing care	20% <u>coinsurance</u>	50% <u>coinsurance</u>	Penalty of \$500 for failure to obtain <u>pre-</u> <u>authorization</u> for out-of-network care.	
other special health needs	Durable medical equipment	20% <u>coinsurance</u>	50% <u>coinsurance</u>	Limited to 1 <u>durable medical equipment</u> for same/similar purpose. Excludes repairs for misuse/abuse.	
	Hospice services	20% <u>coinsurance</u>	50% <u>coinsurance</u>	Penalty of \$500 for failure to obtain <u>pre-</u> <u>authorization</u> for out-of-network care.	

Common Medical Event	Services You May Need	What You In-Network Provider (You will pay the least)	u Will Pay Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
lf	Children's eye exam	No charge	50% coinsurance	1 routine eye exam/ <u>plan</u> year up to age 19.
If your child needs dental or eye care	Children's glasses	No charge	50% coinsurance	1 pair of glasses or lenses/ <u>plan</u> year.
dental of eye care	Children's dental check-up	No charge	50% coinsurance	None

Excluded Services & Other Covered Services:

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Bariatric surgery
- Cosmetic surgery
- Dental care (Adult)

- Long-term care
- Routine foot care

- Weight loss programs Except for required preventive services.
- Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

AcupunctureChiropractic care	٠	Infertility treatment – Limited to the diagnosis & treatment of underlying medical condition,	•	Non-emergency care when traveling outside the U.S. Private-duty nursing - Limited to in-network providers.
 Hearing aids - 1 hearing aid to \$1,000 maximum per ear/24 months for children up to age 16. 		artificial insemination& ovulation induction. Advanced reproductive technology: 4 cycles/lifetime.		

Your Rights to Continue Coverage:

There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Office of Managed Care, Consumer Protection Services, NJ Department of Banking and Insurance, Phone: 1-888-393-1062 or Consumer Hotline: 1-800-446-7467, http://www.state.nj.us/dobi/consumer.htm.

• For more information on your rights to continue coverage, contact the plan at 1-800-481-8814.

Your Grievance and Appeals Rights:

There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact:

- Aetna directly by calling the toll free number on your Medical ID Card, or by calling our general toll free number at 1-800-481-8814.
- Office of Managed Care, Consumer Protection Services, NJ Department of Banking and Insurance, Phone: 1-888-393-1062 or Consumer Hotline: 1-800-446-7467, http://www.state.nj.us/dobi/consumer.htm.
- Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact The Office of the Insurance Ombudsman, NJ Department of Banking and Insurance, 20 West State Street, PO Box 472, Trenton, NJ 08625-0472, 1-800-446-7467, Fax: 609-292-2431, <u>http://www.state.nj.us/dobi/consumer.htm</u>, ombudsman@dobi.state.nj.us

Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet Minimum Value Standards? Yes.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby
(9 months of in-network pre-natal care and a
hospital delivery)

The plan's overall deductible	\$350
Specialist copayment	\$30
Hospital (facility) <u>coinsurance</u>	20%
Other coinsurance	20%

This **EXAMPLE** event includes services like: Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$350	
<u>Copayments</u>	\$100	
<u>Coinsurance</u>	\$2,400	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$2,910	

Managing Joe's Type 2 Diabetes (a vear of routine in-network care of a wellcontrolled condition)

The plan's overall deductible	\$350
Specialist copayment	\$30
Hospital (facility) <u>coinsurance</u>	20%
Other <u>coinsurance</u>	20%

This EXAMPLE event includes services like: Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)

Total Example Cost	\$5,600
In this example, Joe would pay:	
Cost Sharing	
<u>Deductibles</u>	\$350
<u>Copayments</u>	\$1,800
<u>Coinsurance</u>	\$10
What isn't covered	
Limits or exclusions	\$20
The total Joe would pay is	\$2,180

Mia's Simple Fracture (in-network emergency room visit and follow up care)

The plan's overall deductible	\$350
Specialist copayment	\$30
Hospital (facility) <u>coinsurance</u>	20%
Other coinsurance	20%

This **EXAMPLE** event includes services like:

Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)

Total Example Cost	\$2,800
In this example, Mia would pay:	
<u>Cost Sharing</u>	
Deductibles	\$350
Copayments	\$100
Coinsurance	\$200
What isn't covered	
Limits or exclusions	\$0
The total Mia would pay is	\$650

The plan would be responsible for the other costs of these EXAMPLE covered services.

Assistive Technology

Persons using assistive technology may not be able to fully access the following information. For assistance, please call 1-800-481-8814.

Smartphone or Tablet

To view documents from your smartphone or tablet, the free WinZip app is required. It may be available from your App Store.

Non-Discrimination

Aetna complies with applicable Federal civil rights laws and does not discriminate, exclude or treat people differently based on their race, color, national origin, sex, age, or disability.

Aetna provides free aids/services to people with disabilities and to people who need language assistance.

If you need a qualified interpreter, written information in other formats, translation or other services, call the number on your ID card.

If you believe we have failed to provide these services or otherwise discriminated based on a protected class noted above, you can also file a grievance with the Civil Rights Coordinator by contacting:

Civil Rights Coordinator, P.O. Box 14462, Lexington, KY 40512 (CA HMO customers: PO Box 24030 Fresno, CA 93779) 1-800-648-7817, TTY: 711, Fax: 859-425-3379 (CA HMO customers: 1-860-262-7705) Email: CRCoordinator@aetna.com

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights Complaint Portal, available at <u>https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</u>, or at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, or at 1-800-368-1019, 800-537-7697 (TDD).

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TTY: 711

Language Assistance:

For language assistance in your language call 1-800-481-8814 at no cost.

Albanian -	Përasistencë në gjuhën shqipe telefononi falas në 1-800-481-8814.		
Amharic -	ለቋንቋ እንዛ በ አማርኛ በ 1-800-481-8814 በነጻ ይደውሉ		
Arabic -	للمساعدة في (اللغة العربية)، الرجاء الاتصال على الرقم المجاني 8814-880-1		
Armenian -	Լեզվի ցուցաբերած աջակցության (հայերեն) զանգի 1-800-481-8814 առանց գնով։		
Bahasa Indonesia -	Untuk bantuan dalam bahasa Indonesia, silakan hubungi 1-800-481-8814 tanpa dikenakan biaya.		
Bantu-Kirundi -	Niba urondera uwugufasha mu Kirundi, twakure kuri iyi nomero 1-800-481-8814 ku busa		
Bengali-Bangala -	বাংলায় ভাষা সহায়তার জন্য বিনামুল্যে 1-800-481-8814-তে কল করুন।		
Bisayan-Visayan -	Alang sa pag-abag sa pinulongan sa (Binisayang Sinugboanon) tawag sa 1-800-481-8814 nga walay bayad.		
Burmese -	ငွေကုန်ကျခံစရာမလိုဘဲ (မြန်မာဘာသာစကား)ဖြင့် ဘာသာစကားအကူအညီရယူရန် 1-800-481-8814 ကို ခေါ် ဆိုပါ။		
Catalan -	Per rebre assistència en (català), truqui al número gratuït 1-800-481-8814.		
Chamorro -	Para ayuda gi fino' (Chamoru), ågang 1-800-481-8814 sin gåstu.		
Cherokee -	$\textbf{\ThetaOVO}~ \texttt{SOh}~ \texttt{AOOJ}~ \texttt{JhodSPody}~ \textbf{Ot} T(\texttt{GWY}) \\ \textbf{ObWO^{i}S}~ 1-800-481-8814 \\ \textbf{OOT}~ \texttt{LAFod}~ \texttt{JEGPJ}~ \textbf{hPRO}.$		
Chinese -	欲取得繁體中文語言協助,請撥打1-800-481-8814,無需付費。		
Choctaw -	(Chahta) anumpa y <u>a</u> apela a chi I p <u>a</u> ya hinla 1-800-481-8814.		
Cushite -	Gargaarsa afaan Oromiffa hiikuu argachuuf lakkokkofsa bilbilaa 1-800-481-8814 irratti bilisaan bilbilaa.		
Dutch -	Bel voor tolk- en vertaaldiensten in het Nederlands gratis naar 1-800-481-8814.		
French-	Pour une assistance linguistique en français appeler le 1-800-481-8814 sans frais.		
French Creole -	Pou jwenn asistans nan lang Kreyòl Ayisyen, rele nimewo 1-800-481-8814 gratis.		
German -	Benötigen Sie Hilfe oder Informationen in deutscher Sprache? Rufen Sie uns kostenlos unter der Nummer 1-800-481-8814 an.		
Greek -	Για γλωσσική βοήθεια στα Ελληνικά καλέστε το 1-800-481-8814 χωρίς χρέωση.		
Gujarati -	ગુજરાતીમાં ભાષામાં સહ્રાય માટે કોઈ પણ ખર્ચ વગર 1-800-481-8814 પર કૉલ કરો.		

-lawaiian -	No ke kōkua ma ka 'ōlelo Hawai'i, e kahea aku i ka helu kelepona 1-800-481-8814. Kāki 'ole 'ia kēia kōkua nei.		
Hindi -	हनिदी में भाषा सहायता के लएि, 1-800-481-8814 पर मुफ्त कॉल करें।		
Hmong -	Yog xav tau kev pab txhais lus Hmoob hu dawb tau rau 1-800-481-8814.		
bo -	Maka enyemaka asụsụ na Igbo kpọọ 1-800-481-8814 na akwụghị ụgwọ ọ bụla		
locano -	Para iti tulong ti pagsasao iti pagsasao tawagan ti 1-800-481-8814 nga awan ti bayadanyo.		
talian -	Per ricevere assistenza linguistica in italiano, può chiamare gratuitamente 1-800-481-8814.		
Japanese -	日本語で援助をご希望の方は、1-800-481-8814 まで無料でお電話ください。		
Karen -	လ၊ တၢိမၢစၢၤတၢိကတိၤကိျဉ်အဂ်ီ၊ ကိျဉ် ကိႏ 1-800-481-8814 လ၊ တအိဉ်ဒီးတၢ်လ၊ ၁်ဘူဉ်လ၊ ၁်စ္၊သဉ်		
Korean -	한국어로 언어 지원을 받고 싶으시면 무료 통화번호인 1-800-481-8814 번으로 전화해 주십시오.		
Kru-Bassa -	Ɓε´m`ké gbo-kpá-kpá dyé pidyi dé Ɓašɔɔ́-̀wùdุùùn wɛ̃ɛ, dá 1-800-481-8814		
Kurdish -	بر ای ر اهنمایی به زبان فارسی با شمار ه 814-481-800-1 به خوّر ایی پهیومندی بکهن.		
Laotian -	ຖ້າທ່ານຕ້ອງການຄວາມຊ່ວຍເຫຼືອໃນການແປພາສາລາວ, ກະລຸນາໂທຫາ1-800-481-8814 ໂດຍບໍ່ເສຍຄ່າໂທ.		
Marathi -	कोणत्याही शुल्काशिवाय भाषा सेवा प्राप्त करण्यासाठी, 1-800-481-8814 वर फोन करा.		
Marshallese -	Ñan bōk jipañ ilo Kajin Majol, kallok 1-800-481-8814 ilo ejjelok wōnān.		
Cronesian- chnpeyan- Ohng palien sawas en soun kawewe ni omw lokaia Ponape koahl 1-800-481-8814 ni sol			
Mon-Khmer, Cambodian -	សម្ភរាប់ជំនួយភាសាជា ភាសាខ្មមរែ សូមទូរស័ព្ ទទ ៅកាន់លខេ 1-800-481-8814 ដោយឥតគិតថ្លល់។		
Navajo -	T'áá shi shizaad k'ehjíbee shíká a'doowol nínízingo Diné k'ehjíkoji' t'áá jíík'e hólne' 1-800-481-8814		
Nepali -	(नेपाली) मा निःशुल्क भाषा सहायता पाउनका लागि १- 🔋 ⁸⁰⁰⁻⁴⁸¹⁻⁸⁸¹⁴ मा फोन गर्नुहोस् ।		
Nilotic-Dinka -	Tën kuoony ë thok ë Thuonjän col 1-800-481-8814 kecin avöc.		
Norwegian -	For språkassistanse på norsk, ring 1-800-481-8814 kostnadsfritt.		
Panjabi -	ਪੰਜਾਬੀ ਵਿੱਚ ਭਾਸ਼ਾਈ ਸਹਾਇਤਾ ਲਈ, 1-800-481-8814 'ਤੇ ਮੁਫ਼ਤ ਕਾਲ ਕਰੋ।		
Pennsylvania Dutch -	Fer Helfe in Deitsch, ruf: 1-800-481-8814 aa. Es Aaruf koschtet nix.		
Persian - Polish -	برای راهنمایی به زبان فارسی با شماره ۱-۵۵۵-۱۹۱۰ بدون هیچ هزینه ای تماس بگیرید. انگلیسی Aby uzyskać pomoc w języku polskim, zadzwoń bezpłatnie pod numer 1-800-481-8814.		

Portuguese -	Para obter assistência linguística em português ligue para o 1-800-48	31-8814 gratuitamente.
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- Romanian Pentru asistență lingvistică în românește telefonați la numărul gratuit 1-800-481-8814
- Russian Чтобы получить помощь русскоязычного переводчика, позвоните по бесплатному номеру 1-800-481-8814.
- Samoan Mo fesoasoani tau gagana I le Gagana Samoa vala'au le 1-800-481-8814 e aunoa ma se totogi.
- Serbo-Croatian Za jezičnu pomoć na hrvatskom jeziku pozovite besplatan broj 1-800-481-8814.
- Spanish Para obtener asistencia lingüística en español, llame sin cargo al 1-800-481-8814.
- Sudanic-Fulfude Fii yo on heɓu balal e ko yowitii e haala Pular noddee e oo numero ɗoo 1-800-481-8814. Njodi woo fawaaki on.
- Swahili Ukihitaji usaidizi katika lugha ya Kiswahili piga simu kwa 1-800-481-8814 bila malipo.
- Tagalog -Para sa tulong sa wika na nasa Tagalog, tawagan ang 1-800-481-8814 nang walang bayad.
- Telugu భాషతో సాయం కొరకు ఎలాంటి ఖర్పు లేకుండా 1-800-481-8814 కు కాల్ చేయండి. (తెలుగు)
- Thai- สำหรับความช่วยเหลือทางด้านภาษาเป็น ภาษาไทย โทร 1-800-481-8814 ฟรีไม่มีค่าใช้จ่าย
- Tongan- Kapau 'oku fiema'u hā tokoni 'i he lea faka-Tonga telefoni 1-800-481-8814 'o 'ikai hā ōtōngi.
- Trukese Ren áninnisin chiakú ren (Kapasen Chuuk) kopwe kékkééri 1-800-481-8814 nge esapw kamé ngonuk.
- Turkish (Dil) çağrısı dil yardım için. Hiçbir ücret ödemeden 1-800-481-8814.
- Ukrainian Щоб отримати допомогу перекладача української мови, зателефонуйте за безкоштовним номером 1-800-481-8814.
- Urdu -

بلاقیمت زیان سے متعلقہ خدمات حاصل کرنے کے لیے [،] '₄₈₁₋₈₈₁₄ ۔ پر بات کریں۔

- Vietnamese Đê'được hố trợ ngôn ngữ băng (ngôn ngữ), hấy gọi miến phi đên số 1-800-481-8814.
- Yiddish- פאר שפראך הילף אין אידיש רופט 1-800-481-8814 פריי פון אפצאל.
- Yoruba Fún ìrànlowo nípa èdè (Yorùbá) pe 1-800-481-8814 lái san owó kankan rárá.