

# 2020–2021 (2020-519-3)

## Student Injury and Sickness Plan for Rutgers, The State University of New Jersey, Part-Time



### Who is eligible to enroll?

All part-time degree seeking students taking at least 1 credit hour are eligible to enroll in this insurance Plan.

Summer Coverage: All new part-time degree seeking students taking at least 1 credit hour are eligible to enroll in this insurance Plan.

F1, F2, J1, J2 Rutgers Visa Sponsored student are not eligible.

Online only degree programs and non-matriculated students registered for online courses only, do not fulfill the eligibility requirements.

### Important Information for Students:

If you have Eligible Dependents in the fall or, are a student in the fall semester and Eligible to purchase coverage and you choose not to enroll for coverage before the Fall Enrollment Deadline of **9/15/20\***, your Dependents or you, will not be Eligible to enroll again until the start of the spring/summer unless you experience a Qualifying Life Event during the year.

\*For new Dependents or new or renewing students in the spring semester, your open enrollment deadline is **2/3/20**.

\*For new Dependents or new students in the summer semester, your open enrollment deadline is **6/30/21**.

### How do I Enroll / Waive?

Eligible part-time students may elect to purchase coverage for themselves and their Eligible dependents on a voluntary basis. All enrollments and payments must be received prior to the posted deadline. To complete the Enrollment process, please go to [www.universityhealthplans.com](http://www.universityhealthplans.com). For enrollment issues, please contact University Health Plans directly at 1-800-437-6448. Payment is made directly to University Health Plans for Part-Time students and their dependents and cannot be added to the Rutgers term bill.

Non F1,F2,J1,J2 Rutgers Visa Sponsored Part-Time students must follow the applicable process for part-time Domestic Students to enroll in the student health insurance plan at [www.universityhealthplans.com](http://www.universityhealthplans.com).

Ph.D and Ed.D students taking only research credits and Part-Time considered Full-Time by the student’s department, are Eligible to enroll under the Full Time Student Policy (2020-519-3). Visit:

<http://riskmanagement.rutgers.edu/student-information/forms> for the enrollment form. You do not enroll online.

### Important dates or deadlines

- Fall Deadline: **September 15, 2020**
- Spring Deadline: **February 3, 2021**
- Summer Deadline: **June 30, 2021**

Students must actively attend classes for at least the first 31 days after the date for which coverage is purchased. Home study and correspondence courses do not fulfill the Eligibility requirements that the student actively attend classes.

### Coverage Dates and Plan Cost

Part-Time Domestic & Non F1,F2,J1,J2 Rutgers Visa Sponsored Students	Student	Spouse	One Child	Two or More Children	Spouse + Two or More Children
<b>Fall:</b> (8/15/20 – 1/14/21)	\$2,291.50	\$2,291.50	\$2,291.50	\$4,583.00	\$6,874.50
<b>Spring/Summer:</b> (1/15/21 – 8/14/21)	\$3,173.50	\$3,173.50	\$3,173.50	\$6,347.00	\$9,520.50
<b>Summer:</b> (5/26/21 - 8/14/21)	\$1,212.00	\$1,212.00	\$1,212.00	\$2,424.00	\$3,636.00

NOTE: The amounts stated above include certain fees charged by the school you are receiving coverage through. Such fees may, for example, cover your school’s administrative costs associated with offering this health plan.

This plan is underwritten by UnitedHealthcare Insurance Company and is based on policy number 2020-519-3. The Policy is a Non-Renewable One-Year Term Policy.

**Highlights of the Student Injury and Sickness Insurance Plan Benefits offered by  
UnitedHealthcare StudentResources**

METALLIC LEVEL –PLATINUM WITH ACTUARIAL VALUE OF 86.990%

**Preferred Providers:** The Preferred Provider Network for this plan is UnitedHealthcare Choice Plus. Preferred Providers can be found using the following link: [UHC Choice Plus](#)

**Student Health Center Benefits:** The Deductible and Copays will be waived and benefits will be paid at 100% of Covered Medical Expenses incurred when treatment is rendered at the Student Health Center.

	Preferred Providers	Out-of-Network Providers
<b>Overall Plan Maximum</b>	There is no overall maximum dollar limit on the policy	
<b>Plan Deductible</b>	\$300 per Insured Person, per Policy Year	\$1,000 per Insured Person, per Policy Year
<b>Out-of-Pocket Maximum</b> <i>After the Out-of-Pocket Maximum has been satisfied, Covered Medical Expenses will be paid at 100% for the remainder of the Policy Year subject to any applicable benefit maximums. Refer to the plan certificate for details about how the Out-of-Pocket Maximum applies.</i>	\$4,000 Per Insured Person, Per Policy Year \$8,000 For all Insureds in a Family, Per Policy Year	\$10,000 Per Insured Person, Per Policy Year \$20,000 For all Insureds in a Family, Per Policy Year
<b>Coinsurance</b> <i>All benefits are subject to satisfaction of the Deductible, specific benefit limitations, maximums and Copays as described in the plan certificate.</i>	80% of Preferred Allowance for Covered Medical Expenses	60% of Usual and Customary Charges for Covered Medical Expenses
<b>Prescription Drugs</b> <i>Prescriptions must be filled at a UHCP network pharmacy. Mail order through UHCP at 2.5 times the retail Copay up to a 90 day supply.</i>	\$15 Copay per prescription Tier 1 \$45 Copay per prescription Tier 2 \$60 Copay per prescription Tier 3 Up to a 31-day supply per prescription filled at a UnitedHealthcare Pharmacy (UHCP)	60% of Usual and Customary Charges Up to a 31-day supply per prescription
<b>Preventive Care Services</b> <i>Including but not limited to: annual physicals, GYN exams, routine screenings and immunizations. No Copay or Deductible when the services are received from a Preferred Provider. Please see <a href="http://www.healthcare.gov/preventive-care-benefits/">www.healthcare.gov/preventive-care-benefits/</a> for complete details of the services provided for specific age and risk groups.</i>	100% of Preferred Allowance	No Benefits
<b>Pediatric Dental and Vision Benefits</b>	Refer to the plan certificate for details (age limits apply).	
<b>Outpatient Physician's Visit</b> <i>(Please read the plan certificate for complete listing of Copays/Deductibles)</i>	100% of Preferred Allowance / \$30 Copay per visit	60% of Usual and Customary Charges

## Exclusions and Limitations:

No benefits will be paid for: a) loss or expense caused by, contributed to, or resulting from; or b) treatment, services or supplies for, at, or related to any of the following:

1. Acupuncture, except as specifically provided in the Policy.
2. Behavioral problems. Developmental delay or disorder or intellectual disability. Learning disabilities.

This exclusion does not apply to benefits specifically provided in Mental Health Condition and Substance Use Disorder Treatment.

3. Cosmetic procedures, except reconstructive procedures to:
  - Correct an Injury or treat a Sickness for which benefits are otherwise payable under the Policy. The primary result of the procedure is not a changed or improved physical appearance.
  - Treat or correct a functional defect caused by a Congenital Condition.

4. Custodial Care.
  - Care provided in: rest homes, health resorts, homes for the aged, halfway houses, or places mainly for domiciliary or Custodial Care.
  - Extended care in treatment or Substance Use Disorder facilities for domiciliary or Custodial Care.

5. Dental treatment, except as described in Dental Treatment in the Policy.

This exclusion does not apply to benefits specifically provided in Pediatric Dental Services.

6. Elective Surgery or Elective Treatment.

7. Flight in any kind of aircraft, except while riding as a passenger on a regularly scheduled flight of a commercial airline.

8. Foot care for the following:
  - Flat foot conditions.
  - Supportive devices for the foot.
  - Subluxations of the foot.
  - Fallen arches.
  - Weak feet.
  - Chronic foot strain.
  - Routine foot care including the care, cutting and removal of corns, calluses, toenails, except for the removal of nail roots, and bunions.

This exclusion does not apply to Medically Necessary open surgery of the foot or to preventive foot care for Insured Persons with diabetes.

9. Hearing examinations. Hearing aids. Other treatment for hearing defects and hearing loss. "Hearing defects" means any physical defect of the ear which does or can impair normal hearing, apart from the disease process.

This exclusion does not apply to:

- Hearing defects or hearing loss as a result of an infection or Injury.
- Benefits specifically provided in the Policy.

10. Hirsutism. Alopecia.

11. Injury or Sickness for which benefits are paid or payable under any Workers' Compensation or Occupational Disease Law or Act, or similar legislation.

12. Injury sustained while:
  - Participating in any intercollegiate or professional sport, contest or competition.
  - Traveling to or from such sport, contest or competition as a participant.
  - Participating in any practice or conditioning program for such sport, contest or competition.

13. Lipectomy.

14. Participation in a riot or civil disorder. Loss to which a contributing cause was the Insured Person's commission of or attempt to commit a felony or engagement in an illegal occupation.

15. Prescription Drugs, services or supplies as follows:

- Therapeutic devices or appliances, including: hypodermic needles, syringes, support garments and other non-medical substances, regardless of intended use, except as specifically provided in the Policy.
- Immunization agents, except as specifically provided in the Policy.
- Drugs labeled, "Caution - limited by federal law to investigational use" or experimental drugs, except for a drug for a treatment for which it has not been approved by the Food and Drug Administration if the drug is recognized as being medically appropriate for the specific treatment for which it has been prescribed in one of the following established reference compendia: (1) the American Hospital Formulary Service Drug Information; (2) the United States Pharmacopeia Drug Information; or it is recommended by a clinical study or review article in a major peer-reviewed professional journal. Any coverage of a drug shall also include Medically Necessary services associated with the administration of the drug.
- Products used for cosmetic purposes, except as specifically provided in the Policy.
- Drugs used to treat or cure baldness. Anabolic steroids used for body building.
- Anorectics - drugs used for the purpose of weight control.
- Sexual enhancement drugs, such as Viagra.
- Refills in excess of the number specified or dispensed after one (1) year of date of the prescription.

16. Reproductive services for the following:

- Procreative counseling.
- Genetic counseling and genetic testing.
- Cryopreservation of reproductive materials. Storage of reproductive materials.
- Premarital examinations.
- Impotence, organic or otherwise.
- Female sterilization procedures, except as specifically provided in the Policy.
- Vasectomy except as specifically provided in the Policy.
- Reversal of sterilization procedures.

This exclusion does not apply to benefits specifically provided for in Benefits for Infertility Treatment, Benefits for Fertility Preservation Services, or Benefits for Contraceptive Services and Devices.

17. Research or examinations relating to research studies, or any treatment for which the patient or the patient's representative must sign an informed consent document identifying the treatment in which the patient is to participate as a research study or clinical research study, except as specifically provided in the Policy.

18. Routine eye examinations. Eye refractions. Eyeglasses. Contact lenses. Prescriptions or fitting of eyeglasses or contact lenses. Vision correction surgery. Treatment for visual defects and problems.

This exclusion does not apply as follows:

- When due to a covered Injury or disease process.
- To benefits specifically provided in Pediatric Vision Services.
- To one pair of eyeglasses or contact lenses for the initial replacement for the loss of a natural lens.

19. Services provided normally without charge.
20. Skeletal irregularities of one or both jaws, including orthognathia and mandibular retrognathia. Deviated nasal septum, including submucous resection and/or other surgical correction thereof. Nasal and sinus surgery, except for treatment of a covered Injury or treatment of chronic sinusitis.
21. Stand-alone multi-disciplinary smoking cessation programs. These are programs that usually include health care providers

specializing in smoking cessation and may include a psychologist, social worker or other licensed or certified professional.

22. Supplies, except as specifically provided in the Policy.
23. Surgical breast reduction, breast augmentation, breast implants or breast prosthetic devices, or gynecomastia, except as specifically provided in the Policy.
24. Treatment in a Government hospital, unless there is a legal obligation for the Insured Person to pay for such treatment.
25. War or any act of war, declared or undeclared, while the Insured Person:
  - Is serving in the armed forces of any country.
  - Is serving in any civilian non-combatant unit supporting or accompanying any armed forces of any country or international organization.
  - Is not serving in any armed forces if the Injury or Sickness occurs outside the 50 states of the United States of America, the District of Columbia, or Canada.

A pro-rata premium contribution will be refunded upon request for such period not covered.

26. Weight management. Weight reduction. Nutrition programs, except for prescribed nutritional counseling for the management of a disease which has a specific diagnostic criteria that can be verified. Treatment for obesity (except morbid obesity). Surgery for removal of excess skin or fat. This exclusion does not apply to benefits specifically provided in Benefits for Treatment of Inherited Metabolic Disease or as specifically provided in the Policy.

# Highlights of Services offered by UnitedHealthcare StudentResources

## Healthiest You: 24/7 Doctor Access

Starting on the effective date of your coverage under the student insurance plan, you have 24/7 access to medical advice through HealthiestYou, a national telehealth service. By calling the toll-free number listed on the front of your medical ID card or visiting [www.telehealth4students.com](http://www.telehealth4students.com), you have access to board-certified physicians via phone and/or video, where permitted. This service is especially helpful for minor illnesses, such as allergies, sore throat, earache, pink eye, etc. Based on the condition being treated, the doctor can also prescribe certain medications, saving you a trip to the doctor's office. Using HealthiestYou can save you money and time, while avoiding costly trips to a doctor's office, urgent care facility, or emergency room. As an insured with StudentResources, there is no consultation fee for this service.\* Every call with a HealthiestYou doctor is covered 100% during your policy period.

This service is meant to complement your Student Health Center. If possible, we encourage you to visit your SHC first before using this service.

HealthiestYou is not health insurance. HealthiestYou is designed to complement, and not replace, the care you receive from your primary care physician. HealthiestYou physicians are an independent network of doctors who advise, diagnose, and prescribe at their own discretion. HealthiestYou physicians provide cross coverage and operate subject to state regulations. Physicians in the independent network do not prescribe DEA controlled substances, non-therapeutic drugs and certain other drugs which may be harmful because of their potential for abuse. HealthiestYou does not guarantee that a prescription will be written. Services may vary by state.

\* Available to Insured students and their covered Dependents ages 18 and over. If you call prior to the effective date of your coverage under the insurance plan, you will be charged a \$40 service fee before being connected to a board-certified physician.

## 24/7 Student Support

Insureds have immediate access to the Student Assistance Program, a service that coordinates care using a network of resources. Services available include counseling, financial and legal advice, as well as mediation. Counseling services are offered by Licensed Clinicians who can provide insureds with someone to talk to when everyday issues become overwhelming. Financial services, provided by licensed CPA's and Certified Financial Planners offer consultations on issues such as financial planning, credit and collection issues, home buying and renting and more. Legal Services are provided by fully credentialed attorneys with at least 5 years of experience practicing

law. Mediation services are available to help resolve family-related disputes. Translation services are available in over 170 languages for most services. Insureds also have access to LiveAndWorkWell.com where they can take health risk assessments and participate in personalized self-help programs. More information about these services is available by logging into My Account at [www.firststudent.com](http://www.firststudent.com).

## HealthiestYou: Virtual Counselor Access

Starting on the effective date of your coverage under the student insurance plan, you have access to mental health providers through a national virtual counseling service.\* Psychiatrists, psychologists and licensed therapists are available to you through a variety of communication methods, including phone and video.

When you sign up, you'll complete a questionnaire, choose your provider and select a date and time for your appointment. Appointments are available 7 days a week. Visits are secure, discreet and confidential, and you have ongoing support with the same provider.

As an insured with StudentResources, there is no consultation fee for this service. Every communication with a provider is covered 100% during your policy period.

\*Available to Insured students and their covered Dependent; age restrictions may apply, depending on your state.

## ID Cards

Insured students will receive emailed instructions on how to create a **My Account** and access their electronic ID card. From the My Account at [www.firststudent.com](http://www.firststudent.com) website, ID cards can be downloaded, faxed, emailed or printed. Additionally, students can request delivery of an ID card through the U.S. mail from their **My Account**. Access to ID card information is also available on the UHCSR mobile app, available on the App Store or Google Play.

## Online Services

UnitedHealthcare StudentResources Insureds have online access to their claims status, EOBs, ID Cards, network providers, correspondence and coverage account information by logging in to **My Account** at [www.firststudent.com](http://www.firststudent.com). To create an online account, select the "create My Account Now" link and follow the simple, onscreen directions. All you need is your School ID number or the email address on file. Insureds can also download our UHCSR Mobile App available on Google Play and the App Store.

This Summary Brochure is based on Policy #2020-519-3.

NOTE: The information contained herein is a summary of certain benefits which are offered under a student health insurance policy issued by UnitedHealthcare. This document is a summary only and may not contain a full or complete recitation of the benefits and restrictions/exclusions associated with the relevant policy of insurance. This document is not an insurance policy document and your receipt of this document does not constitute the issuance or delivery of a policy of insurance. Neither you nor UnitedHealthcare has any rights or responsibilities associated with your receipt of this document. Changes in federal, state or other applicable legislation or regulation or changes in Plan design required by the applicable state regulatory authority may result in differences between this summary and the actual policy of insurance.

## NON-DISCRIMINATION NOTICE

UnitedHealthcare StudentResources does not treat members differently because of sex, age, race, color, disability or national origin.

If you think you were treated unfairly because of your sex, age, race, color, disability or national origin, you can send a complaint to:

Civil Rights Coordinator  
United HealthCare Civil Rights Grievance  
P.O. Box 30608  
Salt Lake City, UTAH 84130  
[UHC\\_Civil\\_Rights@uhc.com](mailto:UHC_Civil_Rights@uhc.com)

You must send the written complaint within 60 days of when you found out about it. A decision will be sent to you within 30 days. If you disagree with the decision, you have 15 days to ask us to look at it again.

If you need help with your complaint, please call the toll-free member phone number listed on your health plan ID card, Monday through Friday, 8 a.m. to 8 p.m. ET.

You can also file a complaint with the U.S. Dept. of Health and Human Services.

**Online** <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

**Phone:** Toll-free **1-800-368-1020, 800-537-7697** (TDD)

**Mail:** U.S. Dept. of Health and Human Services. 200 Independence Avenue, SW  
Room 509F, HHH Building Washington, D.C. 20201

We also provide free services to help you communicate with us. Such as, letters in other languages or large print. Or, you can ask for free language services such as speaking with an interpreter. To ask for help, please call the toll-free member phone number listed on your health plan ID card, Monday through Friday, 8 a.m. to 8 p.m. ET.

## LANGUAGE ASSISTANCE PROGRAM

**We provide free services to help you communicate with us, such as, letters in other languages or large print. Or, you can ask for free language services such as speaking with an interpreter. To ask for help, please call toll-free 1-866-260-2723, Monday through Friday, 8 a.m. to 8 p.m. ET.**

### English

Language assistance services are available to you free of charge. Please call 1-866-260-2723.

### Albanian

Sherbimet e ndihmes ne gjuhen amtare ofrohen falas. Ju lutemi telefononi ne numrin 1-866-260-2723.

### Amharic

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### Arabic

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### Armenian

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### Bantu-Kirundi

Uronswa ku buntu serivisi zifatiye ku rurimi zo kugufasha. Utegerezwa guhamagara 1-866-260-2723.

### Bisayan-Visayan (Cebuano)

Magamit nimo ang mga serbisyo sa tabang sa lengguwahe nga walay bayad. Palihug tawag sa 1-866-260-2723.

### Bengali-Bangala

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### Cherokee

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### Chinese

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### Choctaw

Chahta anumpa ish anumpuli hokmvt tohsholi yvt peh pilla hQ chi ape la hinl a. I paya 1-866-260-2723.

### Cushite-Oromo

Tajaajilliwwan gargaarsa afaanii kanfalttii malee siifjira. Maaloo karaa lakkoofsa bilbilaa 1-866-260-2723 bilbili.

### Dutch

Taalbijstandsdienst en zijn gratis voor u beschikbaar. Gelieve 1-866-260-2723 op te bellen.

### French

Des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-866-260-2723.

### French Creole-Haitian Creole

Gen sevis ed pou Jang ki disponib gratis pou ou. Rele 1-866-260-2723.

### German

Sprachliche Hilfsdienstleistungen stehen Ihnen kostenlos zur Verfügung. Bitte rufen Sie an unter: 1-866-260-2723.

### Greek

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### Gujarati

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### Hawaiian

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### Hindi

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### Hmong

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### Ibo

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### Ilocano

Adda awan bayadna a serbisio para iti language assistance. Pangngaasim ta tawagam ti 1-866-260-2723.

### Indonesian

Layanan bantuan bahasa bebas biaya tersedia untuk Anda. Harap hubungi 1-866-260-2723.

### Italian

Sono disponibili servizi di assistenza linguistica gratuiti. Chiamare ii numero 1-866-260-2723.

### Japanese

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### Karen

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### Korean

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### Kru-Bassa

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### Kurdish Sorani

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**Marathi**

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**Marshallese**

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**Micronesia- Pohnpeian**

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**Navajo**

Saad bee aka'e'eyeed bee aka'nida'wo'igii t'aajjik'eh bee nich'i' bee na'ahoot'i'. T'aa shQQdi kohji' 1-866-260-2723 hodiilniin.

**Nepali**

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**Nilotic-Dinka**

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**Nonvegian**

Du kan fa gratis sprakhjelp. Ring 1-866-260-2723.

**Pennsylvania Dutch**

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**Persian-Farsi**

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**Polish**

Mozesz skorzystac z bezplatnej pomocy j;,:zykoweJ. Zadzwon pod numer 1-866-260-2723.

**Portuguese**

Oferecemos servi<;o gratuito de assistencia de idioma. Ligue para 1-866-260-2723.

**Punjabi**

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**Romanian**

Vise punla dispoziti,eM mod gra t uit, servicii de traducere. Va rugam sa sunati la 1-866-260-2723.

**Russian**

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**Samoan- Fa'asamoa**

0 loo maua fesoasoani mo gagana mo oe ma e le totogia. Faamolemole telefoni le 1-866-260-2723.

**Serbo- Croatian**

Mozete besplatno koristiti usluge prevodioca. Molima nazovite 1-866-260-2723.

**Somali**

Adeegyada taageerada luqadda oo bilaash ah ayaa la heli karaa. Fadlan wac 1-866-260-2723.

**Spanish**

Hay servicios de asistencia de idiomas, sin cargo, a su disposici6n. Llame al 1-866-260-2723.

**Sudanic- Fulfulde**

E woodi walliinde dow wolde caahu ngam maacfa. Noodu 1-866-260-2723.

**Swahili**

Huduma za msaada wa lugha zinapatikana kwa ajili yako bure. Tafadhali piga simu 1-866-260-2723.

**Syriac- Assyrian**

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**Tagalog**

Ang mga serbisyo ng tulong sa wika ay available para sa iyo ng walang bayad. Mangyaring tumawag sa 1-866-260-2723.

**Telugu**

eJ'on5&i oe.'i.065 :::i s,) E; Oon" oeue:N:xif' E;;;J"l<iii. adi:l ;=, 1-866-260-2723 S S"eJ i=,di:loc..

**Thai**

ihJ5fl'iA17UJ.11Ul1,1f1<1il1t1m 111,11:r;imiiAm":uGfo'1LifoA11'fsi1 mLGimi7,:i1r; 'itl'iGl'i vm,,wvii'i,i1,1muw1'll · 1-866-260-2733

**Tongan- Fakatonga**

'Oku 'i ai pe 'a e sevesi ki he lea' ke tokoni kiate koe pea 'oku 'ata ia ma'au 'o 'ikai ha totongi. Kataki 'o ta ki he 1-866-260-2723.

**Trukese (Chuukese)**

En mei tongeni angei aninisin emon chon chiakku, ese kamo. Kase mochen kopwe kokkori 1-866-260-2723.

**Turkish**

Dil yard1m hizmetleri size iicretsiz olarak sunulmaktadrr. Liitfen 1-866-260-2723numaray1 aray1mz.

**Ukrainian**

Ilocnyn1 rrepeKna1ly H3/13!0TbC51 BaM 6e3K0IIT0BHO. [(3BOHiTb 33 HOMepoM 1-86 6-260-2723.

**Urdu**

.u!!c.,,t\_;;,;,;,\_...Jt.... 2 y l ci,...; cs3-i.JL... C c1l\_.,,2 ul,,j <Y..fi Jts .J; 1-866-260-2723 u-3L,,Y. IY.

**Vietnamese**

Dich vu h6 trq ng6n ngfr, miSn phi, danh cha quy vi. Xin vui long g9i 1-866-260-2723.

**Yiddish**

!!!":J .7N:!!IN J!! "1!! 1 "N1N!!7:J!7'111NJI!:JIII O!10'111110 '17':7 1N1!!!/ .1-866 260-2723 !!!11

**Yoruba**

Ise iran16w6 ede ti 6 je ofe, wa fun Q Pe 1- 866-260 - 2723.