



Get to know your DeltaCare[®] USA plan



DeltaCare USA offers you straightforward and affordable care from a trusted in-network dentist that you choose. You can see everything your plan covers and what each procedure costs. No surprises.

Visit your selected DeltaCare USA general dentist

You must visit a DeltaCare USA general dentist at your selected dental facility to get coverage. To review or update your selected dentist:

- Sign in to your account at **deltadentalins.com**. Under “Your dental facilities,” review your listed facility. To update your facility, select **Change facility**. You can choose to be automatically assigned to the facility closest to your address or you can enter the 6-digit facility number of your preferred facility.
- Call Customer Service at **800-422-4234** (TTY 711) Monday – Friday between 8 am – 9 pm ET.
- If you don’t have a selected dentist, you can schedule an appointment with an in-network dentist that is currently accepting new patients. This dentist will automatically become your selected provider when your claim is processed.
- **You can change your facility at any time.** If you select a new facility between the 1st and 15th of the month, you can start visiting the new facility right away. If it’s the 16th of the month or later, you can start visiting the new facility on the first day of the next month.
- You and your dependents can choose different DeltaCare USA general dentists. Adult dependents will need to make their own selections or authorize you to make selections for them. Dependent children can see a pediatric specialist through age 13 without a referral.

Select a facility for John Doe

Please choose how you want to select a facility

- ☒ Search for a facility by ZIP code
Enter ZIP code
- ☐ Select a facility by entering the facility ID
Enter 6-character facility ID
- ☐ Automatically assign a facility based on where you live

CancelContinue



deltadentalins.com/members

Learn about your plan benefits

With your DeltaCare USA plan, when you visit your selected in-network dentist, you get:

- Coverage for 350+ procedures with no annual maximums, no deductibles, no waiting periods and no paperwork
- Low or no-cost cleanings and exams to catch problems before they require costly, extensive treatments
- All-inclusive, predefined copayments per procedure with no hidden fees

Read your plan booklet for a complete list of covered procedures, copayments, plan limitations and exclusions. Reviewing the details of your plan benefits can help you prepare for treatment costs ahead of time and stick to your budget.

Get referrals for specialty care

When specialty dental care is needed, your general dentist (or pediatric dentist for children through age 13) will refer you to a trusted specialist in the network.

If you require specialist services and an in-network specialist is not within 35 miles of your home address, your general dentist must obtain authorization from Delta Dental to refer you to an out-of-network specialist. Services performed by an out-of-network specialist or out-of-network orthodontist that are not authorized by Delta Dental are not covered by your plan.¹

Complete in-progress orthodontic care

If you began orthodontic treatment under a previous employer-sponsored plan, you may be covered for continuing treatment with your current orthodontist. The copayments and fees of your previous plan would apply.



Create an online account

Check your coverage or select a dentist anytime at **deltadentalins.com**. You don't need an ID card to receive care, but if you would like one, you can print one by logging into your online account.

¹ Most services not performed by your general dentist must be authorized by Delta Dental. In some states, specialty care benefits are only available for services performed by a DeltaCare USA specialist.

DeltaCare USA is underwritten in these states by these entities: AL — Alpha Dental of Alabama, Inc.; AZ — Alpha Dental of Arizona, Inc.; CA — Delta Dental of California; AR, CO, IA, MA, ME, MI, MN, NC, ND, NE, NH, OK, OR, RI, SC, SD, VA, VT, WA, WI, WY — Dentegra Insurance Company; AK, CT, DC, DE, FL, GA, KS, LA, MS, MT, TN, WV — Delta Dental Insurance Company; HI, ID, IL, IN, KY, MD, MO, NJ, OH, TX — Alpha Dental Programs, Inc.; NV — Alpha Dental of Nevada, Inc.; UT — Alpha Dental of Utah, Inc.; NM — Alpha Dental of New Mexico, Inc.; NY — Delta Dental of New York, Inc.; PA — Delta Dental of Pennsylvania. Delta Dental Insurance Company acts as the DeltaCare USA administrator in all these states. These companies are financially responsible for their own products.

West Virginia: Learn about our commitment to providing access to a quality dentist network at deltadentalins.com/about/legal/index-enrollee.html.