

Aetna Student Health Plan Design and Benefits Summary Preferred Provider Organization (PPO)

The New School

Policy Year: 2025 – 2026 Policy Number: 246794 <u>https://www.aetnastudenthealth.com</u> (800) 878-1927





This is a brief description of the Student Health Plan. The plan is available for The New School students and their eligible dependents. The plan is insured by Aetna Life Insurance Company (Aetna). The exact provisions, including definitions, governing this insurance are contained in the Certificate issued to you and may be viewed online at <u>https://www.aetnastudenthealth.com</u>. If there is a difference between this Plan Summary and the Certificate, the Certificate will control.

STUDENT HEALTH SERVICES

In the event of an emergency, call 988

Student Health Services provides medical and counseling services both in-person and telehealth visits for all students whether or not they are enrolled in the Aetna Student Health Plan. Appointments can be scheduled online through the <u>Student Health Services portal</u> or by calling (212)229-1671. For more information, email <u>SHS@newschool.edu</u> or call (212) 229-1671.

Please visit <u>https://www.newschool.edu/health-services/</u> for hours and additional information.

FONEMED is an after-hours nurse advice line available to students in the United States whenever Student Health Services is closed. Experienced nurses will provide you with medical guidance, health information, assistance in decision making, and referrals. Call (212) 229-1671, option 1, after 5:00 p.m. on weekdays and anytime during the weekend.

STUDENT COVERAGE

Who is eligible?

All graduate and undergraduate degree-seeking (including online-only and non-matriculating), visiting, mobility (study abroad), maintenance of status, Lang and Parsons consortium, ESL + Certificate Program, and graduate certificate program are required to have health insurance and are eligible to enroll in the student health insurance plan.

OPT Students: Students participating in OPT are eligible to enroll in the SHIP for up to one consecutive year and initial enrollment must occur in the semester <u>immediately</u> following your enrollment as a student under the plan. Once you are approved for OPT and have received your Employment Authorization Document (EAD) card, you may submit the OPT Health Insurance enrollment form found under "Enrollment Form" in the navigation menu. Continuing OPT are eligible to enroll in the student insurance plan for Fall 2025 only. Starting OPT are eligible to enroll in the student insurance plan for the Fall 2025 only, or the full year. **The deadline to enroll for fall is October 1, 2025**.

Students enrolled in the Plan who start OPT in the spring semester are eligible to enroll for spring semester and may choose to continue enrollment for fall 2025 semester. **The deadline for <u>new</u> spring OPT students to enroll is April 1, 2026.**

OPT students are not eligible to use Student Health Services.

Enrollment

To enroll online visit <u>www.universityhealthplans.com/tns</u>. Deadlines to enroll: Fall: 9/9/25; Spring: 2/3/26.

Waive

To waive online visit <u>www.universityhealthplans.com/tns.</u> Deadlines to waive: Fall: 9/9/25; Spring: 2/3/26.

Dependent Coverage Eligibility

Covered students may also enroll their lawful spouse, domestic partner (any gender), and dependent children up to the age of 26.

Dependent Enrollment

Dependent enrollment is available. Dependent coverage, if elected, begins and ends with the student's coverage and must be purchased at the same time the student enrolls in the plan. To enroll the dependent(s) of a covered student, please complete the Enrollment Form by visiting <u>www.universityhealthplans.com/tns</u> and selecting the Dependent Enrollment form.

Coverage Dates and Rates

Coverage for all insured students and eligible dependents will become effective at 12:01 AM on the Coverage Start Date indicated below and will terminate at 11:59 PM on the Coverage End Date indicated. Coverage for insured dependents terminates in accordance with the Termination Provisions described in the Certificate of Coverage.

Medical Premium Rates:

	Annual 08/20/25–08/19/26 Deadline 09/09/2025	Fall 08/20/25-01/14/26 Deadline 09/09/2025	Spring/Summer 01/15/26–08/19/26 Deadline 02/03/2026
Student	\$4,172	\$1,692	\$2,480
Spouse	\$4,172	\$1,692	\$2,480
Child	\$4,172	\$1,692	\$2,480
Two or more children	\$8,344	\$3,384	\$4,960

Total Rates including Dental and Vision Plans:

	Annual 08/20/25–08/19/26 Deadline 09/09/2025	Fall 08/20/25-01/14/26 Deadline 09/09/2025	Spring/Summer 01/15/26–08/19/26 Deadline 02/03/2026
Student	\$4,310	\$1,748	\$2,562
Spouse	\$4,310	\$1,748	\$2,562
Child	\$4,310	\$1,748	\$2,562
Two or more children	\$8,620	\$3,496	\$5,124

*All enrolled in medical will be enrolled in dental and vision value added products.

Medicare Eligibility Notice

You are not eligible to enroll in the student health plan if you have Medicare at the time of enrollment in this student plan. The plan does not provide coverage for people who have Medicare.

Termination of Coverage

Coverage under the certificate will automatically be terminated on the first of the following to apply:

The student has failed to pay premiums within 30 days of when premiums are due. Coverage will terminate as of the last day for which premiums were paid.

The end of the month in which the student ceases to meet the eligibility requirements as defined by the policyholder. We will provide written notice to the student at least 30 days prior to when the coverage will cease.

Upon the student's death, coverage will terminate unless the student has coverage for dependents. If the student has coverage for dependents, then coverage will terminate as of the last day of the month for which the premium has been paid.

For spouses in cases of divorce, the date of the divorce. For children, until the end of the year in which the child turns 26 years of age. For all other dependents, the end of the year in which the dependent ceases to be eligible.

The end of the month following the student provision of written notice to us requesting termination of coverage, or on such later date requested for such termination by the notice.

If a student or the student's dependent has performed an act that constitutes fraud or the student has made an intentional misrepresentation of material fact in writing on his or her enrollment application, or in order to obtain coverage for a service, coverage will terminate immediately upon written notice of termination delivered by us to the student and/or the student's dependent, as applicable. If termination is a result of the student's action, coverage will terminate for the student and any dependents. If termination is a result of the dependent's action, coverage will terminate for the dependent.

The date that the policyholder's policy is terminated. If we decide to stop offering a particular class of policies, without regard to claims experience or health related status, to which the certificate belongs, we will provide the policyholder and students at least 90 days' prior written notice.

If we decide to stop offering all student accident and health insurance coverage in this state, we will provide written notice to the policyholder at least 180 days prior to when the coverage will cease. The policyholder has performed an act or practice that constitutes fraud or made an intentional misrepresentation of material fact under the terms of the coverage.

For such other reasons that are acceptable to the superintendent and authorized by the Health Insurance Portability and Accountability Act of 1996, Public Law 104-191, and any later amendments or successor provisions, or by any federal regulations or rules that implement the provisions of the Act. No termination shall prejudice the right to a claim for benefits which arose prior to such termination.

Participating Providers

Aetna Student Health offers Aetna's broad network of Participating Providers. You can save money by seeing Participating Providers because Aetna has negotiated special rates with them, and because the Plan's benefits are better your out-of-pocket expenses will generally be lower when you receive benefits from a Participating Provider. Some benefits under the Plan may only be covered when received from a Participating Provider.

If you need care that is covered under the Plan but not available from a Participating Provider, contact Member Services for assistance at the toll-free number on the back of your ID card. In this situation, Aetna may issue a pre-approval for you to receive the care from a Non- Participating Provider. When a pre-approval is issued by Aetna, the benefit level is the same as for Participating Providers.

Preauthorization

Some services must be preauthorized by Aetna beforehand if you want the Plan to cover them. Participating Providers are responsible for requesting preauthorization for their services. You are responsible for requesting preauthorization if you seek care from a Non- Participating Provider for any of the services listed in the Schedule of Benefits section of the Certificate. Preauthorization is not required for Participating facilities certified by the New York office of alcoholism and substance abuse services.

If you want the Plan to cover a service from a Non- Participating Provider that requires preauthorization, you must call Aetna at the number on your ID card. After Aetna receives a request for preauthorization, we will review the reasons for your planned treatment and determine if benefits are available.

You must contact Aetna to request preauthorization as follows:

- At least two (2) weeks prior to a planned admission or surgery when your provider recommends inpatient hospitalization. If that is not possible, then as soon as reasonably possible during regular business hours prior to the admission.
- At least two (2) weeks prior to ambulatory surgery or any ambulatory care procedure when your provider recommends the surgery or procedure be performed in an ambulatory surgical unit of a hospital or in an ambulatory surgical center.
- Within the first three (3) months of a pregnancy, or as soon as reasonably possible and again within 48 hours after the actual delivery date if your hospital stay is expected to extend beyond 48 hours for a vaginal birth or 96 hours for cesarean birth.
- Before air ambulance services are rendered for a non-emergency condition.

You must also contact Aetna to provide notification after the fact as follows:

- As soon as reasonably possible when air ambulance services are rendered for an emergency condition.
- If you are hospitalized in cases of an emergency condition, you must call Aetna within 48 hours after your admission or as soon thereafter as reasonably possible.

Description of Benefits

The Plan excludes coverage for certain services and has limitations on the amounts it will pay. While this Plan Summary document will tell you about some of the important features of the Plan, other features that may be important to you are defined in the Certificate. To look at the full Plan description, which is contained in the Certificate issued to you, go to <u>https://www.aetnastudenthealth.com</u>.

All coverage is based on the Allowed Amount.

"Allowed Amount" means the maximum amount Aetna will pay for the services or supplies covered under the certificate, before any applicable Copayment, Deductible and Coinsurance amounts are subtracted.

- The Allowed Amount for Non-Participating Providers will be determined as follows: **Facilities** -For Facilities, the Allowed Amount will be 140% of an amount based on cost information from the Centers for Medicare and Medicaid Services.
- For All Other Providers-For all other Providers, the Allowed Amount will be 105% of an amount based on cost information from the Centers for Medicare and Medicaid Services.

Our Allowed Amount is <u>not</u> based on the "usual, customary and reasonable charge." If a Non-Participating Provider's actual charge is more than the Allowed Amount, you are responsible for the difference. Call us at the number on your ID card or visit <u>https://www.aetnastudenthealth.com</u> for information on your financial responsibility when you receive services from a Non-Participating Provider.

This Plan will pay benefits in accordance with any applicable **New York** Insurance Law(s).

COST-SHARING	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing
Medical Deductible Individual Family 	\$150 None	\$300 None
Out-of-Pocket Limit Individual Family 	\$9,100 \$9,100	Unlimited See the Cost-Sharing Expenses and Allowed Amount section of this Certificate for a description of how We calculate the Allowed Amount. Any charges of a Non- Participating Provider that are in excess of the Allowed Amount do not apply towards the Deductible or Out-of-Pocket Limit. You must pay the amount of the Non-Participating Provider's charge that exceeds Our Allowed Amount.

cipating Provider Responsibility for ing	Limits
yment then You luctible	See benefit for description
yment then You luctible	See benefit for description
icipating Provider Responsibility for ing	Limits
surance after e	See benefit for description
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surance after e	
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PREVENTIVE CARE	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Bone Density Testing*	Covered in full	30% Coinsurance after Deductible	
Prostate Cancer Screening	Covered in full	30% Coinsurance after Deductible	
Screening for Colon Cancer	Covered in full	30% Coinsurance after Deductible	
All other preventive services required by USPSTF and HRSA.	Covered in full	30% Coinsurance after Deductible	
*When preventive services are not provided in accordance with the comprehensive guidelines supported by United States Preventive Services Task Force (USPSTF) and Health Resources and Services Administration (HRSA).	Use Cost Sharing for Appropriate service (Primary Care Office Visit; Specialist Office Visit; Diagnostic Radiology Services; Laboratory Procedures & Diagnostic Testing)	Use Cost Sharing for Appropriate service (Primary Care Office Visit; Specialist Office Visit; Diagnostic Radiology Services; Laboratory Procedures & Diagnostic Testing)	
EMERGENCY CARE	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Emergency Ambulance Transportation (Pre-Hospital Emergency Medical Services and Emergency Transportation including Air Ambulance Services)	15% Coinsurance after Deductible	Paid the same as Participating Provider	See benefit for description
Non-Emergency Ambulance Services (Ground and Air Ambulance)	15% Coinsurance after Deductible	15% Coinsurance after Deductible	See benefit for description

Limitations/Terms of Coverage.

- We do not Cover travel or transportation expenses, unless connected to an Emergency Condition or due to a Facility transfer approved by Us, even though prescribed by a Physician.
- We do not Cover non-ambulance transportation such as ambulette, van or taxi cab.
- Coverage for air ambulance related to an Emergency Condition or air ambulance related to nonemergency transportation is provided when Your medical condition is such that transportation by land ambulance is not appropriate; and Your medical condition requires immediate and rapid ambulance transportation that cannot be provided by land ambulance; and one (1) of the following is met:
 - \circ $\;$ The point of pick-up is inaccessible by land vehicle; or
 - Great distances or other obstacles (e.g., heavy traffic) prevent Your timely transfer to the nearest Hospital with appropriate facilities.

EMERGENCY CARE	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Emergency Department Copayment /Coinsurance waived if admitted to	15% Coinsurance after Deductible	Paid the same as Participating Provider	See benefit for description
Hospital.	Health care forensic examinations performed under Public Health Law § 2805-I are not subject to Cost-Sharing	Health care forensic examinations performed under Public Health Law § 2805-I are not subject to Cost-Sharing	
		Hospital emergency departmen	
Urgent Care Center	\$50 Copayment then You pay 0% after Deductible	30% Coinsurance after Deductible	See benefit for description
PROFESSIONAL SERVICES AND OUTPATIENT CARE	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Acupuncture	15% Coinsurance after Deductible	\$20 Copayment then You pay 40% after Deductible	
 Advanced Imaging Services Performed in a Specialist Office 	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
Advanced Imaging Services Performed in a Freestanding Radiology Facility 	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description

PROFESSIONAL SERVICES AND OUTPATIENT CARE	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
 Advanced Imaging Services Performed as Outpatient Hospital Services 	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
Allergy Testing & Treatment Performed in a PCP Office 	\$20 Copayment then You pay 0% not subject to Deductible	\$20 Copayment then You pay 30% after Deductible	See benefit for description
Allergy Testing & Treatment Performed in a Specialist Office 	\$20 Copayment then You pay 0% not subject to Deductible	\$20 Copayment then You pay 30% after Deductible	See benefit for description
Ambulatory Surgical Center Facility Fee	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
Anesthesia Services (all settings)	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
Cardiac & Pulmonary Rehabilitation • Performed in a Specialist Office	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefits for description
Cardiac & Pulmonary Rehabilitation Performed as Outpatient Hospital Services	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefits for description
Cardiac & Pulmonary Rehabilitation Performed as Inpatient Hospital Services	Included as Part of Inpatient Hospital Service Cost-Sharing	Included as Part of Inpatient Hospital Service Cost-Sharing	See benefits for description

PROFESSIONAL SERVICES AND OUTPATIENT CARE	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Chemotherapy and Immunotherapy • Performed in a PCP Office	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
 Chemotherapy and Immunotherapy Performed in a Specialist Office 	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
Chemotherapy and Immunotherapy • Performed as Outpatient Hospital Services	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
Chiropractic Services	\$20 Copayment then You pay 0% not subject to Deductible	\$20 Copayment then You pay 30% after Deductible	See benefit for description
Clinical Trials	Use Cost-Sharing for appropriate service	Use Cost-Sharing for appropriate service	See benefit for description
for You to receive the treatme	5 5	vices; the costs of non-health se research; or costs that would no vided in the clinical trial.	•
 Diagnostic Testing Performed in a PCP Office 	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
 Diagnostic Testing Performed in a Specialist Office 	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
 Diagnostic Testing Performed as Outpatient Hospital Services 	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description

Services

PROFESSIONAL SERVICES AND OUTPATIENT CARE	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
DialysisPerformed in a PCP Office	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
DialysisPerformed in a Specialist Office	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
 Dialysis Performed in a Freestanding Center 	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
 Dialysis Performed as Outpatient Hospital Services 	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
Habilitation Services (Physical Therapy, Occupational Therapy or Speech Therapy)	15% Coinsurance after Deductible	\$15 Copayment then You pay 40% after Deductible	
 Performed in a PCP Office Habilitation Services (Physical Therapy, Occupational Therapy or Speech Therapy) Performed in a Specialist 	15% Coinsurance after Deductible	\$15 Copayment then You pay 40% after Deductible	
 Habilitation Services (Physical Therapy, Occupational Therapy or Speech Therapy) Performed in an Outpatient Facility 	15% Coinsurance after Deductible	\$15 Copayment then You pay 40% after Deductible	

Infertility Services Us ap Vis Ser Lab	5% Coinsurance after eductible Se Cost Sharing for opropriate service (Office sit; Diagnostic Radiology	40% Coinsurance after Deductible Use Cost Sharing for	Forty (40) visits per Plan Year See benefit
ap Vis Set Lal Pro We do not Cover:	ppropriate service (Office sit; Diagnostic Radiology	Ũ	See benefit
	ervices; Surgery; boratory & Diagnostic ocedures)	appropriate service (Office Visit; Diagnostic Radiology Services; Surgery; Laboratory & Diagnostic Procedures)	for description
 Costs associated wit Cryopreservation an preservation service Cryopreservation an Ovulation predictor Reversal of tubal ligation Reversal of vasector 	an tube transfers or zygote th an ovum or sperm donor nd storage of sperm and ov es; nd storage of embryos; kits; ations; mies; es relating to surrogate mo	intrafallopian tube transfers; including the donor's medical e a except when performed as fer therhood that are not otherwise	tility

overturned by an External A	Appeal Agent.
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 Infusion Therapy Performed in a PCP Office 	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
 Infusion Therapy Performed in Specialist Office 	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
 Infusion Therapy Performed as Outpatient Hospital Services 	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description

PROFESSIONAL SERVICES AND OUTPATIENT CARE	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
 Infusion Therapy Home Infusion Therapy 	15% Coinsurance after Deductible	40% Coinsurance after Deductible	Home infusion counts towards home health care visit limits
Inpatient Medical Visits	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
Interruption of PregnancyAbortion services	Covered in full	30% Coinsurance after Deductible	See benefit for description
 Laboratory Procedures Performed in a PCP Office 	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See Benefit for Description
 Laboratory Procedures Performed in a Specialist Office 	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See Benefit for Description
 Laboratory Procedures Performed in a Freestanding Laboratory Facility 	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See Benefit for Description
 Laboratory Procedures Performed as Outpatient Hospital Services 	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See Benefit for Description

PROFESSIONAL SERVICES AND OUTPATIENT CARE	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Maternity & Newborn Care Prenatal Care Prenatal Care provided in accordance with the comprehensive guidelines supported by United States Preventive Services Task Force (USPSTF) and Health Resources and Services Administration (HRSA)	Covered in full	30% Coinsurance after Deductible	See Benefit for Description
 Maternity & Newborn Care Prenatal Care that is not provided in accordance with the comprehensive guidelines supported by United States Preventive Services Task Force (USPSTF) and Health Resources and Services Administration (HRSA) 	Use Cost-Sharing for appropriate service (Primary Care Office Visit, Specialist Office Visit, Diagnostic Radiology Services, Laboratory Procedures and Diagnostic Testing)	Use Cost-Sharing for appropriate service (Primary Care Office Visit, Specialist Office Visit, Diagnostic Radiology Services, Laboratory Procedures and Diagnostic Testing)	See Benefit for Description
Maternity & Newborn Care Inpatient Hospital Services and Birthing Center 	15% Coinsurance after Deductible	40% Coinsurance after Deductible	One (1) Home Care Visit is Covered at no Cost- Sharing if mother is discharged from Hospital early
 Maternity & Newborn Care Physician and Midwife Services for Delivery 	15% Coinsurance after Deductible	40% Coinsurance after Deductible	

PROFESSIONAL SERVICES AND OUTPATIENT CARE	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Maternity & Newborn Care Breastfeeding Support, Counseling and Supplies including Breast Pumps 	Covered in full	30% Coinsurance after Deductible	Covered for duration of breast feeding
 Maternity & Newborn Care Postnatal Care Postnatal Care provided in accordance with the comprehensive guidelines supported by USPSTF and HRSAP 	Covered in full	30% Coinsurance after Deductible	
 Maternity & Newborn Care Postnatal Care Postnatal Care that is not provided in accordance with the comprehensive guidelines supported by USPSTF and HRSA 	0% Coinsurance not subject to Deductible	30% Coinsurance after Deductible	
Outpatient Hospital Surgery Facility Charge	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
Preadmission Testing	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
 Prescription Drugs Administered in Office Performed in a PCP Office 	15% Coinsurance after Deductible	\$25 Copayment then You pay 40% after Deductible	See benefit for description

PROFESSIONAL SERVICES AND OUTPATIENT CARE	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
 Prescription Drugs Administered in Office Performed in Specialist Office 	15% Coinsurance after Deductible	\$25 Copayment then You pay 40% after Deductible	See benefit for description
Diagnostic Radiology Services Performed in a PCP Office	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
 Diagnostic Radiology Services Performed in a Specialist Office 	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
 Diagnostic Radiology Services Performed in a Freestanding Radiology Facility 	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
Diagnostic Radiology Services Performed as Outpatient Hospital Services	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
 Therapeutic Radiology Services Performed in a Specialist Office 	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
 Therapeutic Radiology Services Performed in a Freestanding Radiology Facility 	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description

PROFESSIONAL SERVICES AND OUTPATIENT CARE	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
 Therapeutic Radiology Services Performed as Outpatient Hospital Services 	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
 Rehabilitation Services (Physical Therapy, Occupational Therapy or Speech Therapy) Performed in a PCP Office 	15% Coinsurance after Deductible	\$15 Copayment then You pay 40% after Deductible	
 Rehabilitation Services (Physical Therapy, Occupational Therapy or Speech Therapy) Performed in a Specialist Office 	15% Coinsurance after Deductible	\$15 Copayment then You pay 40% after Deductible	
 Rehabilitation Services (Physical Therapy, Occupational Therapy or Speech Therapy) Performed in an Outpatient Facility 	15% Coinsurance after Deductible	\$15 Copayment then You pay 40% after Deductible	
Second Opinions on the Diagnosis of Cancer, Surgery & Other	\$20 Copayment then You pay 0% not subject to Deductible	 \$20 Copayment then You pay 30% after Deductible Second Opinions on Diagnosis of Cancer are Covered at participating Cost-Sharing for non- participating Specialist when a Referral is obtained. 	See benefit for description

PROFESSIONAL SERVICES AND OUTPATIENT CARE	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
		40% Coinsurance after Deductible ccommodations for donors or g	
newborn cord blood.	ransplant surgery; or routine r	arvesting and storage of stem o	
Surgical Services (Including Oral Surgery; Reconstructive Breast Surgery; Other Reconstructive & Corrective Surgery and Transplants • Outpatient Hospital Surgery	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
Surgical Services (Including Oral Surgery; Reconstructive Breast Surgery; Other Reconstructive & Corrective Surgery and Transplants • Surgery Performed at an Ambulatory Surgical Center	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
Surgical Services (Including Oral Surgery; Reconstructive Breast Surgery; Other Reconstructive & Corrective Surgery and Transplants • Office Surgery	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description

ADDITIONAL SERVICES, EQUIPMENT & DEVICES	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Diabetic Equipment, Supplies & Self-Management Education • Diabetic Equipment and Supplies (30 Day Supply)	\$15 Copayment then You pay 0% not subject to Deductible	\$15 Copayment then You pay 0% not subject to Deductible	See benefit for description
Diabetic Equipment, Supplies & Self-Management Education • Diabetic Education	\$20 Copayment then You pay 0% not subject to Deductible	\$20 Copayment then You pay 30% after Deductible	See benefit for description
Diabetic Equipment, Supplies & Self-Management Education • Diabetic Insulin (30 Day Supply)	Covered in full	\$15 Copayment then You pay 0% not subject to Deductible	See benefit for description
Diabetic Equipment, Supplies & Self-Management Education Oral anti-diabetic agents and injectable anti- diabetic agents (30 day supply) 	Covered in full	\$15 Copayment then You pay 0% not subject to Deductible	See benefit for description
	er only basic models of blood g	ance with the treatment plan d glucose monitors unless You hav cally Necessary.	
Durable Medical Equipment & Braces	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
conditioners, saunas, humidifie durable medical equipment. Braces.	ers, dehumidifiers, exercise equ	nvenience (e.g., pools, hot tubs uipment), as it does not meet th result of misuse or abuse by Yo	e definition of
 Prescription Hearing Aids 	15% Coinsurance after Deductible	40% Coinsurance after Deductible	Single purchase once every three (3)

years

ADDITIONAL SERVICES, EQUIPMENT & DEVICES	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Cochlear Implants	15% Coinsurance after Deductible	40% Coinsurance after Deductible	One (1) per year per plan year
Hospice CareInpatient	0% Coinsurance after Deductible	0% Coinsurance after Deductible	Three hundred sixty-five (365) days per Plan Year
Hospice Care● Outpatient	0% Coinsurance after Deductible	0% Coinsurance after Deductible	Five (5) visits for family bereavement counseling
We do not Cover: funeral arran or respite care.	gements; pastoral, financial, o	r legal counseling; or homemake	er, caretaker,
Medical Supplies	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
We do not Cover over-the-cour	nter medical supplies.		
Prosthetic DevicesExternal	15% Coinsurance after Deductible	40% Coinsurance after Deductible	One (1) prosthetic device, per limb, per Plan Year
We do not Cover dentures or o accidental injury to sound natu Eyeglasses and contact lenses a under the Pediatric Vision Care We do not Cover the cost of re is the result of misuse or abuse We do not Cover shoe inserts.	ther devices used in connectio ral teeth or necessary due to c are not Covered under this sect section of this Certificate. pair or replacement covered un by You.	tion of the Certificate and are or nder warranty or if the repair or	l due to an Ily Covered replacement
Prosthetic DevicesInternal	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description

INPATIENT SERVICES & FACILITIES	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Autologous Blood Banking	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefits for description
Inpatient Hospital for a Continuous Confinement (Including an Inpatient Stay for Mastectomy Care, Cardiac & Pulmonary Rehabilitation, & End of Life Care)	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
Observation Stay	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
Skilled Nursing Facility (Includes Cardiac & Pulmonary Rehabilitation)	15% Coinsurance after Deductible	40% Coinsurance after Deductible	Three hundred sixty-five (365) days per Plan Year
Inpatient Habilitation Services (Physical Speech and Occupational Therapy)	15% Coinsurance after Deductible	40% Coinsurance after Deductible	
Inpatient Rehabilitation Services (Physical, Speech & Occupational therapy)	15% Coinsurance after Deductible	40% Coinsurance after Deductible	Speech and physical therapy are only Covered following a Hospital stay or surgery

MENTAL HEALTH & SUBSTANCE USE DISORDER SERVICES	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Inpatient Mental Health Care for a continuous confinement when in a Hospital (including Residential Treatment)	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
Outpatient Mental Health Care (Including Partial Hospitalization & Intensive Outpatient Program Services) • Office Visits	\$20 Copayment then You pay 0% not subject to Deductible	\$20 Copayment then You pay 30% after Deductible	See benefit for description
Outpatient Mental Health Care (Including Partial Hospitalization & Intensive Outpatient Program Services) • All Other Outpatient Services	0% Coinsurance not subject to Deductible	30% Coinsurance not subject to Deductible	See benefit for description
Inpatient Substance Use Services for a continuous confinement when in a Hospital (including Residential Treatment)	15% Coinsurance after Deductible	40% Coinsurance after Deductible	See benefit for description
Outpatient Substance Use Services (including Partial Hospitalization, Intensive Outpatient Program Services, and Medication Assisted Treatment) • Office Visits	\$20 Copayment then You pay 0% not subject to Deductible	\$20 Copayment then You pay 30% after Deductible	Up to twenty (20) visits a plan year may be used for family counseling

MENTAL HEALTH & SUBSTANCE USE DISORDER SERVICES	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Outpatient Substance Use Services (including Partial Hospitalization, Intensive Outpatient Program Services, and Medication Assisted Treatment) • All Other Outpatient Services- Opioid Treatment Programs	Covered in full	30% Coinsurance after Deductible	
Outpatient Substance Use Services (including Partial Hospitalization, Intensive Outpatient Program Services, and Medication Assisted Treatment) • All Other Outpatient Services	0% Coinsurance not subject to Deductible	30% Coinsurance not subject to Deductible	
ABA Treatment for Autism Spectrum Disorder	Covered in full	30% Coinsurance not subject to Deductible	See benefit for description
Assistive Communication Devices for Autism Spectrum Disorder	Covered in full	30% Coinsurance not subject to Deductible	See benefit for description
Limitations. We do not Cover any services or treatment set forth above when such services or treatment are provided pursuant to an individualized education plan under the New York Education Law. The provision of services pursuant to an individualized family service plan under Section 2545 of the New York Public Health Law, an individualized education plan under Article 89 of the New York Education Law, or an individualized service plan pursuant to regulations of the New York State Office for People With Developmental Disabilities shall not affect coverage under this Certificate for services provided on a			

supplemental basis outside of an educational setting if such services are prescribed by a licensed Physician or licensed psychologist

Gender Affirming treatment			
Medically necessary surgical,	Use Cost Sharing for	Use Cost Sharing for	
hormone replacement	Appropriate service	Appropriate service	
therapy, and counseling			
treatment			
Visit <u>https://www.aetna.com/heal</u>			
th-care-professionals/clinical-			
policy-bulletins.html for			
detailed information about			
this benefit, including			
eligibility and medical			
necessity requirements. You			
can also call the toll-free			
number on your ID card.			
Gender affirming treatment	Participating Provider	Non-Participating Provider	
Additional Services	Member Responsibility for	Member Responsibility for	
	Cost-Sharing	Cost-Sharing	
dysphoria. These additional services are:	Cover the following additiona	l services in connection with ger	lder
Reduction thyroid	15% Coinsurance after	40% Coinsurance after	
chondroplasty (tracheal	Deductible	Deductible	
shave)			
Nipple reconstruction when	15% Coinsurance after	40% Coinsurance after	
not associated with breast	Deductible	Deductible	
surgery			
3,			
Hair removal other than for	15% Coinsurance after	40% Coinsurance after	
skin used for genital surgery	Deductible	Deductible	
(e.g., electrolysis, laser hair			
removal)			
Voice and Communication	15% Coinsurance after	\$15 Copayment then You	
Therapy, voice lessons	Deductible	pay 40%	
		after Deductible	
Chest Binder	15% Coinsurance after	40% Coinsurance after	
	Deductible	Deductible	

Gender affirming treatment Additional Services Blepharoplasty (surgery of the eyelid and eye region) Brow lift	Participating Provider Member Responsibility for Cost-Sharing 15% Coinsurance after Deductible	Non-Participating Provider Member Responsibility for Cost-Sharing 40% Coinsurance after Deductible	
Cheek implants Chin implants Facial bone reduction or augmentation Forehead lift Lip enhancement or reduction	15% Coinsurance after Deductible	40% Coinsurance after Deductible	
Hair transplantation	15% Coinsurance after Deductible	40% Coinsurance after Deductible	
Rhinoplasty or nose implants	15% Coinsurance after Deductible	40% Coinsurance after Deductible	
Rhytidectomy (face lift, facial liposuction, neck tightening)	15% Coinsurance after Deductible	40% Coinsurance after Deductible	
Voice modification surgery, laryngoplasty	15% Coinsurance after Deductible	40% Coinsurance after Deductible	

PRESCRIPTION DRUGS	Participating Provider Member Responsibility for	Non-Participating Provider Member Responsibility for	Limits
Prescription Drugs are not	Cost-Sharing	Cost-Sharing	
subject to Cost-Sharing when			
provided in accordance with			
the comprehensive guidelines			
supported by Health			
Resources and Services			
Administration (HRSA) or if			
the item or service has an "A"			
or "B" rating from the United			
States Preventive Services			
Task Force (USPSTF) and			
obtained at a participating			
pharmacy			

Preauthorization is not required for a Covered Prescription Drug used to treat a substance use disorder, including a Prescription Drug to manage opioid withdrawal and/or stabilization and for opioid overdose reversal.

You have a three (3) tier plan design, which means that Your out-of-pocket expenses will generally be lowest for Prescription Drugs on tier 1 and highest for Prescription Drugs on tier 3. Your out-of-pocket expense for Prescription Drugs on tier 2 will generally be more than for tier 1 but less than tier 3.

Retail Pharmacy 30-day supply Tier 1	\$15 Copayment then You pay 0% not subject to Deductible	30% Coinsurance not subject to the Deductible	See benefit for description
Retail Pharmacy 30-day supply Tier 2	\$40 Copayment then You pay 0% not subject to Deductible	30% Coinsurance not subject to the Deductible	See benefit for description
Retail Pharmacy 30-day supply Tier 3	\$50 Copayment then You pay 0% not subject to Deductible	30% Coinsurance not subject to the Deductible	See benefit for description

PRESCRIPTION DRUGS	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
Mail Order Pharmacy Up to a 90-day supply Tier 1	\$37.50 Copayment then You pay 0% not subject to Deductible	Non-Participating Provider services are not covered and You pay the full cost	See benefit for description
Mail Order Pharmacy Up to a 90-day supply Tier 2	\$100 Copayment then You pay 0% not subject to Deductible	Non-Participating Provider services are not covered and You pay the full cost	See benefit for description
Mail Order Pharmacy Up to a 90-day supply Tier 3	\$125 Copayment then You pay 0% not subject to Deductible	Non-Participating Provider services are not covered and You pay the full cost	See benefit for description
Enteral Formulas Tier 1	\$15 Copayment then You pay 0% not subject to Deductible	30% Coinsurance not subject to the Deductible	See benefit for description
Enteral Formulas Tier 2	\$40 Copayment then You pay 0% not subject to Deductible	30% Coinsurance not subject to the Deductible	See benefit for description
Enteral Formulas Tier 3	\$50 Copayment then You pay 0% not subject to Deductible	30% Coinsurance not subject to the Deductible	See benefit for description

Limitations/Terms of Coverage.

- 1. We reserve the right to limit quantities, day supply, early Refill access and/or duration of therapy for certain medications based on Medical Necessity including acceptable medical standards and/or FDA recommended guidelines.
- 2. If We determine that You may be using a Prescription Drug in a harmful or abusive manner, or with harmful frequency, Your selection of Participating Pharmacies may be limited. If this happens, We may require You to select a single Participating Pharmacy that will provide and coordinate all future pharmacy services. Benefits will be paid only if You use the selected single Participating Pharmacy. If You do not make a selection within 31 days of the date We notify You, We will select a single Participating Pharmacy for You.
- 3. Compounded Prescription Drugs will be Covered only when they contain at least one (1) ingredient that is a Covered legend Prescription Drug, they are not essentially the same as a Prescription Drug from a manufacturer and are obtained from a pharmacy that is approved for compounding.
- 4. Various specific and/or generalized "use management" protocols will be used from time to time in order to ensure appropriate utilization of medications. Such protocols will be consistent with standard medical/drug treatment guidelines. The primary goal of the protocols is to provide Our Members with a quality-focused Prescription Drug benefit. In the event a use management protocol is implemented, and You are taking the drug(s) affected by the protocol, You will be notified in advance.
- 5. Injectable drugs (other than self-administered injectable drugs) and diabetic insulin, oral hypoglycemics, and diabetic supplies and equipment are not Covered under this section but are Covered under other sections of this Certificate.
- 6. We do not Cover charges for the administration or injection of any Prescription Drug. Prescription Drugs given or administered in a Physician's office are Covered under the Outpatient and Professional Services section of this Certificate.
- 7. We do not Cover drugs that do not by law require a prescription, except for smoking cessation drugs, over-the-counter preventive drugs or devices provided in accordance with the comprehensive guidelines supported by HRSA or with an "A" or "B" rating from USPSTF, or as otherwise provided in this Certificate. We do not Cover Prescription Drugs that have over-the-counter non-prescription equivalents, except if specifically designated as Covered in the drug Formulary. Non-prescription equivalents are drugs available without a prescription that have the same name/chemical entity as their prescription counterparts. [We do not Cover repackaged products such as therapeutic kits or convenience packs that contain a Covered Prescription Drug unless the Prescription Drug is only available as part of a therapeutic kit or convenience pack. Therapeutic kits or convenience packs contain one or more Prescription Drug(s) and may be packaged with over-the-counter items, such as glove, finger cots, hygienic wipes or topical emollients.
- 8. We do not Cover Prescription Drugs to replace those that may have been lost or stolen.
- 9. We do not Cover Prescription Drugs dispensed to You while in a Hospital, nursing home, other institution, Facility, or if You are a home care patient, except in those cases where the basis of payment by or on behalf of You to the Hospital, nursing home, Home Health Agency or home care services agency, or other institution, does not include services for drugs.
- 10. We reserve the right to deny benefits as not Medically Necessary or experimental or investigational for any drug prescribed or dispensed in a manner contrary to standard medical practice. If

coverage is denied, You are entitled to an Appeal as described in the Utilization Review and External Appeal sections of this Certificate.

11. A pharmacy need not dispense a Prescription Order that, in the pharmacist's professional judgment, should not be filled.

WELLNESS BENEFITS	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing
Exercise Facility Reimbursement	Up to \$200 per six (6) month perio month period for Spouse	d; up to an additional \$100 per six (6)

Reimbursement is limited to actual workout visits. We do not reimburse:

- Memberships in tennis clubs, country clubs, weight loss clinics, spas or any other similar facilities;
- Lifetime memberships;
- Equipment, clothing, vitamins or other services that may be offered by the facility (e.g., massages, etc.); or
- Services that are amenities, such as a gym, that are included in Your rent or homeowners association fees.

PEDIATRIC DENTAL & VISION CARE	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
 Preventive Dental care Oreventive Dental care 	\$35 Copayment then You pay 0% not subject to Deductible	\$35 Copayment then You pay 0% not subject to Deductible	One (1) dental exam & cleaning per six (6)- month period Full mouth x- rays or
			panoramic x- rays at thirty-six (36) month intervals and bitewing x- rays at six (6) month intervals
 Pediatric Dental Care Routine Dental Care 	\$100 Copayment then You pay 0% not subject to Deductible	\$100 Copayment then You pay 0% not subject to Deductible	
 Pediatric Dental Care Major Dental Care (Oral Surgery, Endodontics, Periodontics & Prosthodontics) 	\$250 Copayment then You pay 0% not subject to Deductible	\$250 Copayment then You pay 0% not subject to Deductible	
 Pediatric Dental Care Orthodontics Orthodontics & Major Dental Require Preauthorization 	50% Coinsurance not subject to Deductible	50% Coinsurance not subject to Deductible	

Pediatric Vision Care			
PEDIATRIC DENTAL & VISION CARE	Participating Provider Member Responsibility for Cost-Sharing	Non-Participating Provider Member Responsibility for Cost-Sharing	Limits
 Pediatric Vision Care Exams 	\$20 Copayment then You pay 0% not subject to Deductible	30% Coinsurance not subject to Deductible	One (1) exam per twelve (12)- month period
Pediatric Vision Care Lenses & Frames 	\$40 Copayment then You pay 0% not subject to Deductible	30% Coinsurance not subject to Deductible	One (1) prescribed lenses & frames per twelve (12)- month period
 Pediatric Vision Care Contact Lenses 	\$40 Copayment then You pay 0% not subject to Deductible	30% Coinsurance not subject to Deductible	

All in-network Preauthorization requests are the responsibility of Your Participating Provider. You will not be penalized for a Participating Provider's failure to obtain a required Preauthorization. However, if services are not covered under the Certificate, you will be responsible for the full cost of the services.

OTHER COVERED SERVICES	
Emergency Medical Evacuation	0% Coinsurance of actual cost not subject to Deductible
Medical Repatriation	0% Coinsurance of actual cost not subject to Deductible
Transportation to Join a Hospitalized Member	0% Coinsurance of actual cost not subject to Deductible
Return of Minor Children	0% Coinsurance of actual cost not subject to Deductible
Repatriation of Mortal Remains	0% Coinsurance of actual cost not subject to Deductible

Accidental Death and Dismemberment Benefits		
Loss	Benefit Amount	
Life	\$10,000	
Loss of Two or More Hands or Feet	\$10,000	
Loss of Use of Two or More Hands or Feet	\$10,000	
Loss of Sight in Both Eyes	\$10,000	
Loss of Speech and Hearing (in Both Ears)	\$5 <i>,</i> 000	
Loss of one Hand or Foot and Sight in One Eye	\$10,000	
Loss of One Hand or Foot	\$5 <i>,</i> 000	
Loss of Sight in One Eye	\$5 <i>,</i> 000	
Loss of Speech	\$2 <i>,</i> 500	
Loss of Hearing (in Both Ears)	\$2 <i>,</i> 500	
Loss of Thumb and Index Finger on the Same Hand	\$2 <i>,</i> 500	
Loss of all Four Fingers on the Same Hand	\$2,500	
Loss of all Toes on the Same Foot	\$2 <i>,</i> 500	
Loss of Thumb	\$2,500	

Exclusions

No coverage is available under the certificate for the following:

Aviation.

We do not Cover services arising out of aviation, other than as a fare-paying passenger on a scheduled or charter flight operated by a scheduled airline.

Convalescent and Custodial Care.

We do not Cover services related to rest cures, custodial care or transportation. "Custodial care" means help in transferring, eating, dressing, bathing, toileting and other such related activities. Custodial care does not include Covered Services determined to be Medically Necessary.

Conversion Therapy.

We do not Cover conversion therapy. Conversion therapy is any practice by a mental health professional that seeks to change the sexual orientation or gender identity of a Member under 18 years of age, including efforts to change behaviors, gender expressions, or to eliminate or reduce sexual or romantic attractions or feelings toward individuals of the same sex. Conversion therapy does not include counseling or therapy for any individual who is seeking to undergo a gender transition or who is in the process of undergoing a gender transition, that provides acceptance, support and understanding of an individual or the facilitation of an individual's coping, social support, and identity exploration and development, including sexual orientation-neutral interventions to prevent or address unlawful conduct or unsafe sexual practices, provided that the counseling or therapy does not seek to change sexual orientation or gender identity.

Cosmetic Services.

We do not Cover cosmetic services, Prescription Drugs, or surgery, unless otherwise specified, except that cosmetic surgery shall not include reconstructive surgery when such service is incidental to or follows surgery resulting from trauma, infection or diseases of the involved part, and reconstructive surgery because of congenital disease or anomaly of a covered Child which has resulted in a functional defect. We also Cover services in connection with reconstructive surgery following a mastectomy, as provided elsewhere in this Certificate. Cosmetic surgery does not include surgery determined to be Medically Necessary. If a claim for a procedure listed in 11 NYCRR 56 (e.g., certain plastic surgery and dermatology procedures) is submitted retrospectively and without medical information, any denial will not be subject to the Utilization Review process in the Utilization Review and External Appeal sections of this Certificate unless medical information is submitted.

Dental Services.

We do not Cover dental services except for care or treatment due to accidental injury to sound natural teeth within 12 months of the accident; dental care or treatment necessary due to congenital disease or anomaly; or dental care or treatment specifically stated in the Outpatient and Professional Services and Pediatric Dental Care sections of this Certificate.

Experimental or Investigational Treatment.

We do not Cover any health care service, procedure, treatment, device or Prescription Drug that is experimental or investigational. However, we will Cover experimental or investigational treatments, including treatment for Your rare disease or patient costs for Your participation in a clinical trial as described in the Outpatient and Professional Services section of this Certificate, when Our denial of services is overturned by an External Appeal Agent certified by the State. However, for clinical trials, we will not Cover the costs of any investigational drugs or devices, non-health services required for You to receive the treatment, the costs of managing the research, or costs that would not be Covered under this Certificate for non-investigational treatments. See the Utilization Review and External Appeal sections of this Certificate for a further explanation of Your Appeal rights.

Felony Participation.

We do not Cover any illness, treatment or medical condition due to Your participation in a felony, riot or insurrection. This exclusion does not apply to Coverage for services involving injuries suffered by a victim of an act of domestic violence or for services as a result of Your medical condition (including both physical and mental health conditions).

Foot Care.

We do not Cover routine foot care in connection with corns, calluses, flat feet, fallen arches, weak feet, chronic foot strain or symptomatic complaints of the feet. However, we will Cover foot care when You have a specific medical condition or disease resulting in circulatory deficits or areas of decreased sensation in Your legs or feet.

Government Facility.

We do not Cover care or treatment provided in a Hospital that is owned or operated by any federal, state or other governmental entity, except as otherwise required by law unless You are taken to the Hospital because it is close to the place where You were injured or became ill and Emergency Services are provided to treat Your Emergency Condition.

Medically Necessary.

In general, we will not Cover any health care service, procedure, treatment, test, device or Prescription Drug that We determine is not Medically Necessary. If an External Appeal Agent certified by the State overturns Our denial, however, we will Cover the service, procedure, treatment, test, device or Prescription Drug for which coverage has been denied, to the extent that such service, procedure, treatment, test, device or Prescription Drug for Prescription Drug is otherwise Covered under the terms of this Certificate.

Medicare or Other Governmental Program.

We do not Cover services if benefits are provided for such services under the federal Medicare program or other governmental program (except Medicaid). When You are enrolled for Medicare, We will reduce Our benefits by the amount Medicare pays for Covered Services. Benefits for Covered Services will not be reduced if We are required by federal law to pay first or if You are not enrolled for premium-free Medicare.

Military Service.

We do not Cover an illness, treatment or medical condition due to service in the Armed Forces or auxiliary units.

No-Fault Automobile Insurance.

We do not Cover any benefits to the extent provided for any loss or portion thereof for which mandatory automobile no-fault benefits are recovered or recoverable. This exclusion applies even if You do not make a proper or timely claim for the benefits available to You under a mandatory no-fault policy.

Services Not Listed.

We do not Cover services that are not listed in this Certificate as being Covered.

Services Provided by a Family Member.

We do not Cover services performed by a covered person's immediate family member. "Immediate family member" means a child, stepchild, spouse, parent, stepparent, sibling, stepsibling, parent-in-law, child-in-law, sibling-in-law, grandparent, grandparent's spouse, grandchild, or grandchild's spouse.

Services Separately Billed by Hospital Employees.

We do not Cover services rendered and separately billed by employees of Hospitals, laboratories or other institutions.

Services with No Charge.

We do not Cover services for which no charge is normally made.

Vision Services.

We do not Cover the examination or fitting of eyeglasses or contact lenses, except as specifically stated in the Pediatric Vision Care section(s) of this Certificate.

War.

We do not Cover an illness, treatment or medical condition due to war, declared or undeclared.

Workers' Compensation.

We do not Cover services if benefits for such services are provided under any state or federal Workers' Compensation, employers' liability or occupational disease law.

The New School Student Health Insurance Plan is underwritten by Aetna Life Insurance Company. Aetna Student HealthSM is the brand name for products and services provided by Aetna Life Insurance Company and its applicable affiliated companies (Aetna).

Sanctioned Countries

If coverage provided by this policy violates or will violate any economic or trade sanctions, the coverage is immediately considered invalid. For example, Aetna companies cannot make payments for health care or other claims or services if it violates a financial sanction regulation. This includes sanctions related to a blocked person or a country under sanction by the United States, unless permitted under a written Office of Foreign Asset Control (OFAC) license. For more information, visit <u>http://www.treasury.gov/resource-center/sanctions/Pages/default.aspx</u>.

Assistive Technology

Persons using assistive technology may not be able to fully access the following information. For assistance, please call 1-877-480-4161.

Smartphone or Tablet

To view documents from your smartphone or tablet, the free WinZip app is required. It may be available from your App Store.

Non-Discrimination

Aetna is committed to being an inclusive health care company. Aetna does not discriminate on the basis of ancestry, race, ethnicity, color, religion, sex/gender (including pregnancy), national origin, sexual orientation, gender identity or expression, physical or mental disability, medical condition, age, veteran status, military status, marital status, genetic information, citizenship status, unemployment status, political affiliation, or on any other basis or characteristic prohibited by applicable federal, state or local law.

Aetna provides free aids and services to people with disabilities and free language services to people whose primary language is not English.

These aids and services include:

- Qualified language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Qualified interpreters
- Information written in other languages

If you need these services, contact the number on your ID card. Not an Aetna member? Call us at 1-877-480-4161.

If you have questions about our nondiscrimination policy or have a discrimination-related concern that you would like to discuss, please call us at 1-877-480-4161.

Please note, Aetna covers health services in compliance with applicable federal and state laws. Not all health services are covered. See plan documents for a complete description of benefits, exclusions, limitations, and conditions of coverage.

Language accessibility statement

Interpreter services are available for free.

Attention: If you speak English, language assistance service, free of charge, are available to you. Call **1-877-480-4161** (TTY: **711**).

Español/Spanish

Atención: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-877-480-4161** (TTY: **711**).

አጣርኛ**/Amharic**

ልብ ይበሉ: ኣማርኛ ቋንቋ የሚናንሩ ከሆነ፥ የትርጉም ድ*ጋ*ፍ ሰጪ ድርጅቶች፣ ያለምንም ክፍያ እርስዎን ለማንልንል ተዘጋጅተዋል። የሚከተለው ቁጥር ላይ ይደውሉ **1-877-480-4161** (መስማት ለተሳናቸው: **711**).

Arabic/العربية

ملحوظة: إذا كنت تتحدث اللغة العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم **161-480-487 (**رقم الهاتف النصي: .(**711**

Ɓàsວ່ວໍ Wùdù/Bassa

Dè dε nìà kε dyἑdἑ gbo: Ͻ jǔ kἑ m̀ dyi Ɓàsɔ̓ɔ̀-wùdù-po-nyɔ̀ jǔ nʲ, nìi à wudu kà kò dò po-poɔ̀ bἑ m̀ gbo kpa̓a. Đaٰ **1-877-480-4161** (TTY: **711**).

中文/Chinese

注意:如果您说中文,我们可为您提供免费的语言协助服务。请致电 1-877-480-4161 (TTY: 711)。

Farsi/فارسی

توجه: اگر به زبان فارسی صحبت می کنید، خدمات زبانی رایگان به شما ارایه میگردد، با شماره TTY: **711) (TTY-480-4161)** تماس بگیرید.

Français/French

Attention : Si vous parlez français, vous pouvez disposer d'une assistance gratuite dans votre langue en composant le **1-877-480-4161** (TTY: **711**).

ગુજરાતી/Gujarati

ધ્યાન આપો: જો તમે ગુજરાતી બોલતા હો તો ભાષાકીય સહ્રાયતા સેવા તમને નિ:શુલ્ક ઉપલબ્ધ છે. કૉલ કરો 1-877-480-4161 (TTY: 711).

Kreyòl Ayisyen/Haitian Creole

Atansyon: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele **1-877-480-4161** (TTY: **711**).

Igbo

Nrubama: O buru na i na asu Igbo, oru enyemaka asusu, n'efu, diiri gi. Kpoo **1-877-480-4161** (TTY: **711**).

한국어/Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스가 무료로 제공됩니다. 1-877-480-

4161(TTY: **711**)번으로 전화해 주십시오.

Português/Portuguese

Atenção: a ajuda está disponível em português por meio do número **1-877-480-4161** (TTY: **711**). Estes serviços são oferecidos gratuitamente.

Русский/Russian

Внимание: если вы говорите на русском языке, вам могут предоставить бесплатные услуги перевода. Звоните по телефону **1-877-480-4161** (ТТҮ: **711**).

Tagalog

Paunawa: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng serbisyo ng tulong sa wika nang walang bayad. Tumawag sa **1-877-480-4161** (TTY: **711**).

Urdu/اردو

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توجه دیں: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت دستیاب ہیں ۔ TTY: 711) (TTY-480-4161) پر کال کریں.
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Tiếng Việt/Vietnamese

Lưu ý: Nếu quý vị nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho quý vị. Gọi số **1-877-480-4161** (TTY: **711**).

Yorùbá/Yoruba

Àkíyèsí: Bí o bá nsọ èdè Yorùbá, ìrànlówó lórí èdè, lófèé, wà fún ọ. Pe **1-877-480-4161** (TTY: **711**).

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