Total Choice PPO

Visittotalchoiceppo.com for more information

Coverage Summary for Risk Strategies Student Plan Group Number 007516

Plan Year 9/1/24-08/31/25

Plan Year (9/1/2024 – 8/31/2025) In Network Plan Year Deductible:\$50 per individual/\$150 family (3 or more) on all services excluding Preventive/Diagnostic Plan Year (9/1/2024 – 8/31/2025) Out of Network Plan Year Deductible:\$100 per person on all services Plan Year (9/1/2024 – 8/31/2025) Plan Year Maximum: \$1,000 per person.

*Important Note: This plan runs on a benefit period of September 1st through August 31st. Your \$1,000 Plan Year Maximum and deductible will refreshed every September

Qualifications	In	Out of
	Network*	Network
	100%	80%
Once every 60 months.		
Twice per plan year.		
Once every 60 months.		
Twice per plan year.		
As needed.		
	100%	80%
members age 16 up to age 19 with a recent cavity and are at risk for decay.		
(3 month waiting period)	80%	60%
Once every 24 months per surface per tooth.		
Once every 24 months per surface per tooth.		
Covered only for single surfaces. Once every 24 months per surface, per tooth, multi-surfaces will be		
processed as a silver filling and the patient is responsible for the difference between the silver filling and the		
Delta Dental negotiated fee for white fillings, where permitted by state law. For non-participating providers,		
the patient may be responsible for paying up to the provider's full submitted charge for white fillings.		
Once per tooth.		
Once every 24 months per tooth on deciduous (baby) teeth only.		
(3 month waiting period)	80%	60%
Once per tooth.		
General Anesthesia and IV sedation allowed with covered surgical impacted teeth only (up to one hour).		
(3 month waiting period)	80%	60%
One surgical procedure per quadrant in 36 months.		
Once in 24 months, per quadrant, No more than 2 quadrants per date of service		
	100%	80%
		60%
	<u> 200/</u>	60%
	80%	00%
•		
·		
	80%	60%
	80%	00%
· · ·		
Unce per denture every 36 months.		
	80%	60%
(3 month waiting period)	50%	30%
(3 month waiting period)	50%	30%
When teeth cannot be restored with regular fillings. Once within 60 months pertooth (age 12 and older).		
Once per tooth per 60 months only benefitted to retain a crown (age 12 and older).		
	wice per plan year. hnce every 60 months. wice per plan year. Fwice per plan year. Fwice per plan year for members under age 19. Required due to the peremature loss of teeth. For members under age 14 and not for the replacement of primary or permanent molers, once per tooth for members through age 15. Sealants also covered for members age 16 up to age 19 with a recent cavity and are at risk for decay. 3 month waiting period) hore every 24 months per surface per tooth. Droce every 24 months per tooth on deciduous (baby) teeth only. 3 month waiting period) Droce per tooth. Droce per tooth. Droce per tooth. Droce per tooth. Droce per tooth. Droce per tooth. 3 month waiting period) Droce ever 37 months following active period notal treatment. Not to be combined with preventive cleanings. Droce per tooth and the patient is 36 months on natural teeth. 3 month waiting period) Droce per tooth and the period is finitial treatment. Droce per tooth and the period is finitial placement Droce per tooth and the period period procedure per 12 months, after 24 months of initial treatment. Droce per tooth per 12 months after 24 months of initial placement Droce per tooth per 12 months. 3 month waiting period) Droce per tording period) Droce per tooth conts (age 16 and older). Droce per inplant only when replacing one missing tooth and when adjacent teeth are healthy and do not equire crowns. Once per 60 months (age 16 and older). Droce per im	wice per plan year. 100% brice every 60 months. 100% wice per plan year. 100% wice per plan year for members under age 19. 100% Required due to the premature loss of teeth. For members under age 14 and not for the replacement of primary or permanent anterior teeth. 100% Jurestored permanent molars, once per tooth for members through age 15. Sealants also covered for members age 16 up to age 19 with a recent cavity and are at risk for decay. 80% Jnce every 24 months per surface per tooth. 80% 90% Drece every 24 months per surface per tooth. 80% 90% Drece every 24 months per surface per tooth. 80% 90% Drece every 24 months per surface per tooth. 80% 90% Drece every 24 months per surface per tooth. 80% 90% Drece every 24 months per surface. 80% 90% Drece per tooth. 80% 90% 90% Drece every 24 months per uper advant in 36 months. 80% 90% Drece every 3 months following active periodontal treatment. 80% 90% Drece per tooth. 80% 90% 90% Drece per tooth after 24 mon

Additional Benefit Information

Ask your dentist to submit a pre-treatment estimate to Delta Dental for any procedure that exceeds \$300. This will help you estimate any outof-pocket expenses you may incur.

3 month waiting period on Type 2 services (Basic Restorative)

3 month waiting period on Type 3 services (Major Restorative)

* Non-participating dentists may balance bill. Subscribers are responsible for the difference between the non-participating maximum plan allowance and the full fee charged by the dentist.

Total Choice PPO

The benefits you need and the network choice you want.

Total Choice PPO gives you and your family the comprehensive quality coverage and choice of dentists you expect from Delta Dental of Massachusetts. The planalso gives you even better discounts on dental care – keeping your out-of-pocket costs low. And you get to take advantage of our great savings every time you get covered care from a participating provider.

Your network

Total Choice PPO offers the largest PPO network in Massachusetts, with more than 4,300 unique providers. That's more than 80% of all dentists in the Commonwealth, so chances are your dentist is in our network. You also always have the option to see dentists out of our extensive network, though you will pay more for out-of-network care.

Your coverage

Your Total Choice PPO plan offers coverage for things like cleanings and exams, fillings and crowns, rootcanals and oral surgery. One great feature about your plan is that every time you get covered care in network, you take advantage of the Delta Dental Discount-significantly cutting your out-of-pocket costs.

Sign up for our newsletter

A great way to get started is to sign up for our Total Choice PPO email newsletter. This delivers information about dental health, tips on maximizing your dental benefits and other information rightto your mailbox.

Just visit www.totalchoice ppo.com to get started

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Learn more at totalchoiceppo.com

Visitour web site at **www.totalchoiceppo.com** to find plan information, look up dentists and get started using your plan. If you need additional information, you can call customer service at 1-800-872-0500.

You can also get more information about your plan by logging into our member area. Once you are registered and logged in, you'll be able to see your claims, benefit maximums, and much more

The information on this coverage summary should be used only as a guideline for your dental benefits plan. For detailed information on your group's plan, riders, terms and conditions, or limitations and exclusions, refer to your plan's Subscriber Certificate, which is a vailable through your benefits administrator.

Your Plan is administered by **Delta Dental of Massachusetts** 1-800-872-0500 www.totalchoiceppo.com

465 Medford Street Boston, MA 02129

Non-Discrimination Notice

Delta Dental of Massachusetts complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Delta Dental of Massachusetts does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Delta Dental of Massachusetts:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, and accessible electronic formats)
- Provides free language services to people whose primary language is not English, such as:
 - o Qualified interpreters
 - o Information written in other languages

If you need these services, visit: <u>http://www.deltadentalma.com</u> or call the number on your member ID card.

If you believe that Delta Dental of Massachusetts has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Ugonna Onyekwu Civil Rights Coordinator Compliance Department 465 Medford Street Boston, MA 02129 Fax: 617-886-1390 Phone: 617-886-1683 Email: FairTreatment@greatdentalplans.com TTY: 711

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Ugonna Onyekwu is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights. Complaint forms are available at <u>http://www.hhs.gov/ocr/office/file/index.html</u>. You can file a complaint electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Delta Dental of Massachusetts PPO and Premier insurance products are offered by Dental Service of Massachusetts, Inc. Delta Dental of Massachusetts EPO and DeltaCare insurance products are offered by DSM Massachusetts Insurance Company, Inc.

Foreign Language Assistance

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-872-0500. ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-800-872-0500. 注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-800-872-0500. ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-872-0500. CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-872-0500. BHИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-872-0500.

.(1-800-872-0500

ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតឈ្នួល គឺអាចមានសំរាប់បំរើរអ្នក។ ចូរ ទូរស័ព្ទ 1-800-872-0500.។

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-872-0500. ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-872-0500.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-872-0500 번으로 전화해 주십시오.

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-800-872-0500.

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-800-872-0500. ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-800-872-0500. पर कॉल करें।

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-800-872-0500.