



BENEFITS AT A GLANCE

STUDENT HEALTH INSURANCE PLAN | PLAN YEAR 2023/2024

DESIGNED EXCLUSIVELY FOR THE STUDENTS OF:

UNIVERSITY OF MASSACHUSETTS-BOSTON INTERNATIONAL DIRECT Boston, MA

UNDERWRITTEN BY:

Wellfleet Insurance Company | Fort Wayne, IN ("the Company") Fall Policy Number: WI2324MASHIP220-00 Fall Effective: 8/1/2023 – 7/31/2024 Spring Policy Number: WI2324MASHIP220-01 Spring Effective: 1/1/2024 – 12/31/2024 Summer Policy Number: WI2324MASHIP220-02 Summer Effective: 5/1/2024 – 4/30/2025 Group Number: ST2245SH

ADMINISTERED BY: Wellfleet Group, LLC



Welcome Students...

We are pleased to provide you with this summary of the 2023 – 2024 Student Health Insurance Plan ("Plan"), which is fully compliant with the Affordable Care Act. This is only a brief description of the coverage(s) available under Certificate form MA SHIP Cert (2023). The Certificate will contain reductions, limitations, exclusions, and termination provisions. Full details of coverage are contained in the Certificate. If there are any conflicts between this document and the Certificate, the Certificate shall govern in all cases.

"Benefits at a Glance" includes effective dates and costs of coverage, as well as other helpful information. For additional details about the Plan, please consult the Plan Certificate and other materials at <u>www.wellfleetstudent.com</u>.

This is not an insurance Policy and your receipt of this document does not constitute the insurance or delivery of a policy of insurance. Any provisions of the Policy, as described in this Summary, that may be in conflict with the laws of the state where the school is located will be administered to conform with the requirements of that state's laws, including those relating to mandated benefits.

The information contained in this Summary is accurate at the time of publication, but may change in accordance with state and federal insurance regulations during the course of the Policy year. The most current version of this document will be posted online at the website listed on the cover. In the case of a discrepancy between two versions of the Summary, the most recent will apply.

Important Contact Information & Resources



Contact Us

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711

Plan Administration

Enrollment, Eligibility, & Waivers, Servicing Agent Risk Strategies Education-University Health Plans 15 Pacella Park Drive, Suite 130 Randolph, MA 02368 www.universityhealthplans.com (800) 437-6448

Benefits, Claim Status, & ID Cards

Wellfleet Group, LLC PO Box 15369 Springfield, Massachusetts 01115-5369 (877) 657-5030, TTY 711 www.wellfleetstudent.com Monday–Thursday, 8:30 a.m. to 7:00 p.m. Eastern Time Friday, 9:00 a.m. to 5:00 p.m. Eastern Time

Claims

Cigna PO Box 188061 Chattanooga, Tennessee 37422-8061 Electronic Payor ID: 62308



PPO Network



Cigna www.mycigna.com



Pharmacy Benefits Manager

For information about the Wellfleet Rx/ESI Prescription Drug Program, please visit www.wellfleetstudent.com.

Your plan includes Wellfleet Rx – offering over 40 generics at a \$0 copay. Please ask your health care provider to review our formulary to see if these medications are right for you. Click here http://wellfleetrx.com/students/formularies/ for more information.

Member Pharmacy Help (877) 640-7940



For further information about your plan please use the QR code below.



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General Information

Am I Eligible

International Students

All eligible International Students are required to have health insurance coverage and will be automatically enrolled in this Student Health Insurance Plan and billed the plan costs for the Student Health Insurance Plan. Eligible students do not have the option to waive coverage.

Dependents

Insured Students who are enrolled in the Student Health Plan may also enroll their eligible Dependents.

How Do I Enroll My Dependents?

To Purchase coverage and Enroll your dependents:

- Go to www.universityhealthplans.com
- Click the "Enroll" tab and proceed as directed to enroll in and purchase the student health insurance plan.

Refer to the dates in the Effective Date & Costs section for the deadline dates to purchase dependent coverage.

All time periods begin at 12:00 A.M. local time and end at 11:59 P.M. local time at the Policyholder's address.			
Coverage Period	Coverage Start Date	Coverage End Date	Dependent Enrollment Deadline Date
Fall Annual	0 8/01/2023	07/31/2024	09/30/2023
Spring Annual	0 1/01/2024	12/31/2024	02/29/2024
Summer Annual	0 5/01/2024	04/30/2025	06/30/2024

Effective Dates & Costs

Plan Costs for Students and their Dependents		
Fall Annual	Spring Annual	Summer Annual
\$2,400	\$2,400	\$2,400
\$2,400	\$2,400	\$2,400
\$2,400	\$2,400	\$2,400
\$7,200	\$7,200	\$2,400
	Fall Annual \$2,400 \$2,400 \$2,400 \$2,400	Fall Annual Spring Annual \$2,400 \$2,400 \$2,400 \$2,400 \$2,400 \$2,400 \$2,400 \$2,400

*The above plan costs include an administrative service fee. The plan costs for Dependents are in addition to the plan costs for student.

Plan Benefits

UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE (IF APPLICABLE) WILL ALWAYS APPLY.

Pre-Certification required for Inpatient Services Care, selected Outpatient Services, and Outpatient Surgery. For a complete list of these services, see the Plan Certificate.

When You receive Emergency Services, or certain non-emergency Treatment by an Out-of-Network Provider at an In-Network Hospital or Ambulatory Surgical Center, You are protected from Surprise Billing. In these situations, Your cost sharing responsibility will be calculated as if the total amount that would be charged for the services by an In-Network Provider or facility were equal to the Recognized Amount for the services, which is generally defined either as an amount set by state law or the lesser of the billed charges and the Qualifying Payment Amount. Refer to the Preferred Provider Organization provision in the How The Plan Works And Description Of Benefits section for additional information.

Key Plan Benefits

BENEFIT	IN-NETWORK PROVIDER	OUT-OF-NETWORK PROVIDER
Policy Year Deductible* Individual (*Medical Deductible is waived if Covered Medical Expenses are incurred at the Student Health Center.)	\$100	\$200
to satisfy the In-Network Deduct Deductible will not be applied to		Dut-of-Network Deductible will not be applied ical Expenses that is applied to the In-Network tible.
Out-of-Pocket Maximum IndividualS2,500\$5,000Family\$2,500\$10,000Family\$10,000\$10,000The Out-of-Pocket Maximum is the amount of Covered Medical Expenses You have to incur before Covered Medical Expense will be paid at 100% for the reminder of the Policy Year. Any applicable Coinsurance amounts, Deductibles and Copayments paid by You, or paid on Your behalf by another person, will apply toward the Out-of-Pocket Maximum. Cost- sharing does not include balance billing amounts for Out-of-Network Providers. Cost sharing You incur for Covered Medical Expenses that is applied to the Out-of-Network Provider Out-of-Pocket Maximum will not be applied to satisfy the In-Network Provider Out-of-Pocket Maximum and cost sharing You incur for Covered Medical expenses that is applied to the In-Network Provider Out-of-Pocket Maximum will not be applied to satisfy the Out-of-Network Provider Out-of-Pocket Maximum will not be applied to the In-Network Provider Out-of-Pocket Maximum will not be applied to satisfy the Out-of-Network Provider Out-of-Pocket Maximum will not be applied to satisfy the Out-of-Network Provider Out-of-Pocket Maximum will not be applied to satisfy the In-Network Provider Out-of-Pocket Maximum will not be applied to satisfy the Out-of-Network Provider Out-of-Pocket Maximum will not be applied to satisfy the Out-of-Network Provider Out-of-Pocket Maximum will not be applied to satisfy the Out-of-Network Provider Out-of-Pocket Maximum.		
Coinsurance	90% of the Negotiated Charge (NC)	70% of Usual & Customary (U&C) Charge
Preventive Services	100% of the (NC) Deductible Waived	80% of (U&C) Charge Deductible, Coinsurance, and any Copayment are applicable
Physician and other Practitioner Office Visits including Specialists/Consultants *Check below for additional copayments if applicable	\$10 Copayment per visit then the plan pays 100% of the (NC) for Covered Medical Expenses Deductible Waived	80% of (U&C) Charge after Deductible for Covered Medical Expenses
Emergency Services in an emergency department for Emergency Medical Conditions.	90% of the (NC) after Deductible for Covered Medical Expenses	Paid the same as In-Network Provider subject to (U&C) Charge
Urgent Care Centers for non- life-threatening conditions	\$10 Copayment per visit then the plan pays 100% of the (NC) for Covered Medical Expenses Deductible Waived	80% of (U&C) Charge after Deductible for Covered Medical Expenses

Schedule of Benefits

THE COVERED MEDICAL EXPENSE FOR AN ISSUED CERTIFICATE WILL BE:

- 1. THOSE LISTED IN THE COVERED MEDICAL EXPENSES PROVISION;
- 2. ACCORDING TO THE FOLLOWING SCHEDULE OF BENEFITS; AND
- 3. DETERMINED BY WHETHER THE SERVICE OR TREATMENT IS PROVIDED BY AN IN-NETWORK OR OUT-OF-NETWORK PROVIDER.
- 4. UNLESS OTHERWISE SPECIFIED BELOW THE MEDICAL PLAN DEDUCTIBLE WILL ALWAYS APPLY.
- 5. UNLESS SPECIFIED BELOW, ANY APPLICABLE COPAYMENTS ARE APPLIED AFTER DEDUCTIBLE IS MET.
- 6. UNLESS OTHERWISE SPECIFIED BELOW ANY DAY OR VISIT LIMITS WILL BE APPLIED TO IN-NETWORK AND OUT-OF-NETWORK COMBINED.

BENEFITS FOR COVERED INJURY/SICKNESS	IN-NETWORK	OUT-OF-NETWORK
INPATIENT SERVICES		
Hospital Care Includes Hospital Room and Board Expenses and Hospital Miscellaneous Expenses.	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Subject to Semi-Private room rate unless intensive care unit is required.		
Room and Board includes intensive care.		
Pre-Certification Required		
Preadmission Testing	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Physician's Visits while Confined	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Skilled Nursing Facility Benefit	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for
Pre-Certification Required		Covered Medical Expenses
Inpatient Rehabilitation Facility Expense Benefit	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Pre-Certification Required		
Registered Nurse Services for private duty nursing while Confined	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Physical Therapy while Confined	90% of the Negotiated Charge after	70% of Usual and Customary
(inpatient)	Deductible for Covered Medical Expenses	Charge after Deductible for
		Covered Medical Expenses
MENTAL HEAL	I TH DISORDER AND SUBSTANCE ABUSE DISORDI	ER BENEFITS
In accordance with the federal Mental	Health Parity and Addiction Equity Act of 2008	(MHPAEA), the cost sharing
	ny Pre-certification requirements that apply to a	
	nore restrictive than those that apply to medical	and surgical benefits for any other
Covered Sickness. Inpatient Mental Health Disorder	90% of the Negotiated Charge after	70% of Usual and Customary
and Substance Abuse Disorder	Deductible for Covered Medical Expenses	Charge after Deductible for
Benefit		Covered Medical Expenses
Pre-Certification Required		
Outpatient Mental Health Disorder		
and Substance Abuse Disorder		
Benefit		
Physician's Office Visits including,	\$10 Copayment per visit then the plan pays	80% of Usual and Customary
but not limited to, Physician visits; individual and group therapy;	100% of the Negotiated Charge for Covered Medical Expenses	Charge after Deductible for Covered Medical Expenses
medication management		covered medical Expenses
	Deductible Waived	
All Other Outpatient Services	90% of the Negotiated Charge after	70% of Usual and Customary
including, but not limited to, Intensive Outpatient Programs (IOP);	Deductible for Covered Medical Expenses	Charge after Deductible for Covered Medical Expenses
partial hospitalization; Electronic		
Convulsive Therapy (ECT); Repetitive		
Transcranial Magnetic Stimulation		
(rTMS); Psychiatric and Neuro		
Psychiatric testing		
Annual Mental Health Screening	100% of the Negotiated Charge for Covered	100% of Usual and Customary
	Medical Expenses	Charge for Covered Medical
	Deductible Waived	Expenses
		Deductible Waived
[
Surgical Expenses	PROFESSIONAL AND OUTPATIENT SERVICES	
Inpatient and Outpatient Surgery		
includes:		
Pre-Certification Required		
Surgeon Services	00% of the Negatistad Charge ofter	70% of Lloual and Customer
Surgeon Services Anesthetist	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for
Assistant Surgeon	beddetible for covered medical Expenses	Covered Medical Expenses
Ŭ		
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Outpatient Surgical Facility and	90% of the Negotiated Charge after	70% of Usual and Customary
Miscellaneous expenses for services & supplies, such as cost of operating room, therapeutic services, oxygen, oxygen tent, and blood & plasma	Deductible for Covered Medical Expenses	Charge after Deductible for Covered Medical Expenses
Abortion and Abortion Related Care Expense Benefit	100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived, if applicable	100% of Usual and Customary Charge for Covered Medical Expenses Deductible Waived, if applicable
Bariatric Surgery & Morbid Obesity Benefit Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Organ Transplant Surgery Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Human Leukocyte Testing	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Bone Marrow Transplants for the Treatment of Breast Cancer	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Reconstructive Surgery Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Other Professional Services		
Home Health Care Expenses Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Hospice Care Coverage	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Office Visits		
Physician and other Practitioner Office Visits including Specialists/Consultants	\$10 Copayment per visit then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	80% of Usual and Customary Charge after Deductible for Covered Medical Expenses
	Deductible Waived	
Telemedicine or Telehealth Services	Paid the same as Physician and Other Practitic Specialists/Consultants	oner Office Visits including

Asumunatura Comisso Funance	000/ of the Negetisted Charge often	700/ of House and Customer
Acupuncture Services Expense	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for
Benefit (Medically Necessary	Deductible for covered medical expenses	Covered Medical Expenses
Treatment for Pain Management in		covered medical expenses
lieu of opioids)		
Acupuncture Services Expense	30	30
Benefit Maximum visits per Policy		
Year		
		70% (11 1 10 1
Allergy Testing and Treatment,	90% of the Negotiated Charge after	70% of Usual and Customary
including injections	Deductible for Covered Medical Expenses	Charge after Deductible for
		Covered Medical Expenses
Chiropractic Care Benefit	\$10 Copayment per visit after Deductible	80% of Usual and Customary
-	then the plan pays 100% of the Negotiated	Charge after Deductible for
	Charge for Covered Medical Expenses	Covered Medical Expenses
Chiropractic Care Benefit Maximum	30	30
visits per Policy Year		
Shots and Injections unless	90% of the Negotiated Charge after	70% of Usual and Customary
considered Preventive Services	Deductible for Covered Medical Expenses	Charge after Deductible for
considered Preventive Services	Deductible for covered medical expenses	Covered Medical Expenses
		covered medical Expenses
Tuberculosis screening (TB), Titers,	90% of the Negotiated Charge after	70% of Usual and Customary
QuantiFERON B tests including shots	Deductible for Covered Medical Expenses	Charge after Deductible for
(other than covered under		Covered Medical Expenses
Preventive Services)		
EMERGENCY	SERVICES, AMBULANCE AND NON-EMERGENC	
Emergency Services in an emergency	90% of the Negotiated Charge for Covered	Paid the same as In-Network
department for Emergency Medical	Medical Expenses	Provider subject to Usual and
Conditions.		Customary Charge.
		, C
Urgent Care Centers for non-life-	\$10 Copayment per visit then the plan pays	80% of Usual and Customary
threatening conditions	100% of the Negotiated Charge for Covered	Charge after Deductible for
	Medical Expenses	Covered Medical Expenses
	Deductible Waived	
Emergency Ambulance Service	90% of the Negotiated Charge after	Paid the same as In-Network
ground and/or air, water	Deductible for Covered Medical Expenses	Provider subject to Usual and
transportation		Customary Charge.
Non-Emergency Ambulance	90% of the Negotiated Charge after	70% of Usual and Customary
Expenses ground and/or air (fixed	Deductible for Covered Medical Expenses	Charge after Deductible for
wing) transportation		Covered Medical Expenses
Pre-Certification Required for non-		
emergency air Ambulance (fixed		
wing)		

DIAGNOSTIC LABORATORY, TESTING AND IMAGING SERVICES		
Diagnostic Imaging Services Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
CT Scan, MRI and/or PET Scans	90% of the Negotiated Charge after	70% of Usual and Customary
Pre-Certification Required	Deductible for Covered Medical Expenses	Charge after Deductible for Covered Medical Expenses
Laboratory Procedures (Outpatient)	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Chemotherapy and Radiation Therapy Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Infusion Therapy Pre-Certification Required	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Respiratory Therapy	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
RE	LEHABILITATION AND HABILITATION THERAPIES	5
Cardiac Rehabilitation	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Pulmonary Rehabilitation	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Short-Term Rehabilitation Therapy including, Physical Therapy, and Occupational Therapy and Speech Therapy	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Short-Term Rehabilitation Therapy Maximum Visits per Policy Year for Physical Therapy and Occupational Therapy Combined with Habilitation Services Therapy	60	60
The Maximum Visits do not apply to Rehabilitation Therapy for a Mental Health Disorder or Substance Abuse Disorder; Autism Spectrum Disorders; Speech Therapy; or Home Health Care.		

Habilitation Services	90% of the Negotiated Charge after	70% of Usual and Customary
including, Physical Therapy, and Occupational Therapy and Speech Therapy	Deductible for Covered Medical Expenses	Charge after Deductible for Covered Medical Expenses
Habilitation Services Maximum Visits per Policy Year for Physical Therapy, and Occupational Therapy and Speech Therapy. Combined with Rehabilitation Therapy	60	60
The Maximum Visits do not apply to Habilitation Services for a Mental Health Disorder or Substance Abuse Disorder.		
	OTHER SERVICES AND SUPPLIES	
Covered Clinical Trials Benefit for Cancer or Other Life-Threatening Disease	Same as any other Covered Sickness	
Diabetic Services and Supplies (including equipment and training)	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Refer to the Prescription Drug provision for diabetic supplies covered under the Prescription Drug benefit.		
Dialysis Treatment	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Durable Medical Equipment	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for
Pre-Certification Required		Covered Medical Expenses
Non-Prescription Enteral Formulas and Nutritional Supplements	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses
See the Prescription Drug section of this Schedule when purchased at a pharmacy.		
Hearing Aids for Insured Persons who are age 21 and under Limited to 1 hearing aid per ear up to a maximum of \$2,000 for each hearing aid per-36 month period	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses

Infertility Treatment	90% of the Negotiated Charge after	70% of Usual and Customary
	Deductible for Covered Medical Expenses	Charge after Deductible for
Pre-Certification Required		Covered Medical Expenses
Maternity Benefit	Same as any other Covered Sickness	
Prosthetic and Orthotic Devices	90% of the Negotiated Charge after	70% of Usual and Customary
	Deductible for Covered Medical Expenses	Charge after Deductible for
Pre-Certification Required		Covered Medical Expenses
Podiatry Care Benefit	90% of the Negotiated Charge after	70% of Usual and Customary
	Deductible for Covered Medical Expenses	Charge after Deductible for
		Covered Medical Expenses
Outpatient Private Duty Nursing	90% of the Negotiated Charge after	70% of Usual and Customary
	Deductible for Covered Medical Expenses	Charge after Deductible for
Pre-Certification Required		Covered Medical Expenses
Pain Management Alternatives to	Same as any other Covered Sickness	
Opiate Products		
Student Health Center/Infirmary	100% of the Negotiated Charge for Covered Medical Expenses	
Expense Benefit		
	Deductible Waived	
Sports Accident Expense Benefit -	Same as any other Covered Injury	Same as any other Covered
incurred as the result of the play or		Injury
practice of club sports		
Non-emergency Care While	70% of Actual Charge after Deductible for Covered Medical Expenses	
Traveling Outside of the United	Subject to \$10,000 maximum per Policy Year	
States		
Medical Evacuation Expense	100% of Actual Charge for Covered Medical E	xpenses
	Deductible Waived	
	Subject to \$50,000 maximum per Policy Year	
Repatriation Expense	100% of Actual Charge for Covered Medical E	xpenses
	Deductible Waived	
	Subject to \$25,000 maximum per Policy Year	
	DIATRIC AND ADULT DENTAL AND VISION CAR	
Pediatric Dental Care Benefit (to the	See the Pediatric Dental Care Benefit descrip	tion in the Certificate for further
end of the month in which the Insured Person turns age 19)	information.	
Proventive Dental Cara	100% of House and Customers Charge for Ca	variad Madical Evineman
Preventive Dental Care	100% of Usual and Customary Charge for Cov	vereu iviedicai expenses
Limited to 2 dental exams every 12 months		
montus		
The benefit payable amount for the		
following services is different from		

the benefit payable amount for Preventive Dental Care:	
Emergency Dental	80% of Usual and Customary Charge for Covered Medical Expenses
Routine Dental Care	50% of Usual and Customary Charge for Covered Medical Expenses
Endodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses
Prosthodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses
Periodontic Services	50% of Usual and Customary Charge for Covered Medical Expenses
Medically Necessary Orthodontic	50% of Usual and Customary Charge for Covered Medical Expenses
Care	Deductible Waived
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	
Adult Dental Care Benefit (age 19 and older)	See the Adult Dental Care Benefit description in the Certificate for further information.
Preventive Dental Care Limited to 2 dental exams every 12 months	100% of Usual and Customary Charge for Covered Medical Expenses
Routine Dental Care	75% of Usual and Customary Charge for Covered Medical Expenses
Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	Deductible Waived
Adult Dental Care (age 19 and older) Maximum benefit per Policy Year.	\$1,000
Pediatric Vision Care Benefit (to the end of the month in which the Insured Person turns age 19)	100% of Usual and Customary Charge after Deductible for Covered Medical Expenses
Limited to 1 vision examination per Policy Year and 1 pair of prescribed lenses and frames or contact lenses (in lieu of eyeglasses) per Policy Year.	
Claim forms must be submitted to Us as soon as reasonably possible.	

Refer to Proof of Loss provision contained in the General Provisions.			
	MISCELLANEOUS DENTAL SERVICES		
Accidental Injury Dental Treatment	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Sickness Dental Expense Benefit	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
Treatment for Temporomandibular Joint (TMJ) Disorders	90% of the Negotiated Charge after Deductible for Covered Medical Expenses	70% of Usual and Customary Charge after Deductible for Covered Medical Expenses	
PRESCRIPTION DRUGS			

Prescription Drugs Retail Pharmacy

No cost sharing applies to ACA Preventive Care medications filled at a participating network pharmacy or Student Health Center.

Your benefit is limited to a 30 day supply. Coverage for more than a 30 day supply only applies if the smallest package size exceeds a 30 day supply. See "Retail Pharmacy Supply Limits" section for more information.

TIER 1 (Including Enteral Formulas)	\$10 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$10 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses
For each fill up to a 30 day supply filled at a Retail pharmacy	Deductible Waived	Deductible Waived
Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		
Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.		
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses	\$20 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses
	Deductible Waived	Deductible Waived

More than a 60 day supply filled at a Retail pharmacy	\$30 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$30 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses Deductible Waived
TIER 2 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail pharmacy Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	\$20 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$20 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses Deductible Waived
See the Enteral Formula and Nutritional Supplements section of this Schedule for supplements not purchased at a pharmacy.		
More than a 30 day supply but less than a 61 day supply filled at a Retail pharmacy	\$40 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$40 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses Deductible Waived
More than a 60 day supply filled at a Retail pharmacy	\$60 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$60 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses Deductible Waived
TIER 3 (Including Enteral Formulas) For each fill up to a 30 day supply filled at a Retail Pharmacy	\$40 Copayment then the plan pays 100% of the Negotiated Charge for Covered Medical Expenses Deductible Waived	\$40 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses Deductible Waived
Out-of-Network Provider benefits are provided on a reimbursement basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.		

pays 100% of \$80 Copayment then the plan vered Medical pays 100% of Actual Charge for Covered Medical Expenses
Deductible Waived
n pays 100% of \$120 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses
Deductible Waived
pays 100% of \$40 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses
Deductible Waived
pays 100% of \$80 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses
Deductible Waived
n pays 100% of \$120 Copayment then the plan pays 100% of Actual Charge for Covered Medical Expenses

Specialty Prescription Drugs with Copayment Assistance Program

Copayment Assistance Program - Prior Authorization May Be Required: Amounts You pay out-of-pocket for covered Specialty Prescription Drugs will not exceed the applicable Tier's cost share per 30 day supply and will be applied towards the Deductible (if applicable) and Out-of-Pocket Maximum. Copayment Assistance may be available to You for certain Specialty Prescription Drugs when Your prescription is filled at a participating network pharmacy. Visit <u>www.wellfleetstudent.com</u> for the applicable Specialty Prescription Drugs. Copayment Assistance dollars paid by the drug manufacturer for covered Specialty Prescription Drugs will not be applied towards the Deductible (if applicable) or Out-of-Pocket Maximum. Any amounts paid by You for a covered Specialty Prescription Drug after Copayment Assistance will be applied to the deductible (if applicable) and Out-of-Pocket Maximum. For details, contact the Copayment Assistance Program at 636-271-5280.

For each fill up to a 30 day supply.	75% of the Negotiated for Covered Medical Expenses Deductible Waived	Not Covered
Zero Cost Drugs		
Out-of-Network Provider benefits are provided on a reimbursement	100% of the Negotiated Charge for Covered Medical Expenses	100% of Actual Charge for Covered Medical Expenses
basis. Claim forms must be submitted to Us as soon as reasonably possible. Refer to Proof of Loss provision contained in the General Provisions.	Deductible Waived	Deductible Waived
	ription Drugs (including Specialty Drugs)	
Benefit	 Greater of: Chemotherapy Benefit; or Infusion Therapy Benefit 	
Diabetic Supplies (for prescription su	pplies purchased at a pharmacy)	
Benefit	Paid the same as any other Retail Pharmacy P	rescription Drug Fill
	MANDATED BENEFITS	
BENEFITS FOR COVERED INJURY/SICKNESS	IN-NETWORK	OUT-OF-NETWORK
Autism Spectrum Disorder Benefit	Same as any other Covered Sickness	
Cytologic Screening (pap smear) and Mammographic Examination	Same as any other Covered Sickness, unless co	onsidered a Preventive Service
Early Intervention Services	Benefits are payable at 100%	
Fitness Benefit	Up to 2 months of a membership to a Fitness Facility, subject to a maximum of \$150 per Policy Year.	
Hormone Replacement Therapy Services	Same as any other Covered Sickness, unless considered a Preventive Service. Subject to the limitations described in the Benefit.	
Weight Loss Program Benefit	Up to 2 months of a membership to a Fitness Facility, subject to a maximum of \$150 per Policy Year.	
HIV Associated Lipodystrophy Treatment	Same as any other Covered Sickness	
Early Refill of Prescription Eye Drops	Same as any other Prescription Drug	
Pediatric Autoimmune Neuropsychiatric Disorders Benefit	Same as any other Covered Sickness	
Long-term Antibiotic Therapy for the Treatment of Lyme Disease	Same as any other Covered Sickness	
	•	
	Accidental Death and Dismemberment	

Loss must occur within 365 days of the date of a covered Accident.

Only one benefit will be payable under this provision, that providing the largest benefit, when more than one (1) Loss occurs as the result of any one (1) Accident. This benefit is payable in addition to any other benefits payable under this Certificate.

Exclusions and Limitations

Exclusion Disclaimer: Any exclusion in conflict with the Patient Protection and Affordable Care Act or any state-imposed requirements will be administered to comply with the requirements of the federal or state guideline, whichever is more favorable to You.

The Certificate does not cover Loss nor provide benefits for any of the following, except as otherwise provided by the benefits of the Certificate and as shown in the Schedule of Benefits.

General Exclusions

- International Students Only Eligible expenses within Your Home Country or country of origin that would be payable or medical Treatment that is available under any governmental or national health plan for which You could be eligible.
- Treatment, service or supply which is not Medically Necessary for the diagnosis, care or Treatment of the Sickness or Injury involved. This applies even if they are prescribed, recommended or approved by the Student Health Center or by Your attending Physician or dentist.
- Medical services rendered by a provider employed for or contracted with the Policyholder, including team Physicians or trainers, except as specifically provided in the Schedule of Benefits or as part of the Student Health Center benefits provided by this plan.
- Professional services rendered by an Immediate Family Member or anyone who lives with You.
- Charges of an institution, health service or infirmary for whose services payment is not required in the absence of insurance or services covered by Student Health Fees.
- Any expenses in excess of Usual and Customary Charges except as provided in the Certificate.
- Treatment, services, supplies or facilities in a Hospital owned or operated by the Veterans Administration or a national government or any of its agencies, except when a charge is made which You are required to pay.
- Services that are duplicated when provided by both a certified Nurse midwife and a Physician.
- Expenses payable under any prior policy which was in force for the person making the claim.
- Loss resulting from war or any act of war, whether declared or not, or Loss sustained while in the armed forces of any country or international authority.
- Injury sustained as the result of Your operation of a motor vehicle while not properly licensed to do so in the jurisdiction in which the motor vehicle Accident takes place.
- Expenses covered under any Workers' Compensation, occupational benefits plan, mandatory automobile no-fault plan, public assistance program or government plan, except Medicaid.
- Expenses incurred after:
 - The date insurance terminates as to an Insured Person, except as specified in the extension of benefits provision; and
 - The end of the Policy Year specified in the Policy.
 - Elective Surgery or Elective Treatment unless such coverage is otherwise specifically covered under the Certificate.
- You are:
 - o committing or attempting to commit a felony,
 - o engaged in an illegal occupation, or
 - o participating in a riot.
- Custodial Care service and supplies.
- Charges for hot or cold packs for personal use.
- Services of private duty Nurse except as provided in the Certificate.
- Expenses that are not recommended and approved by a Physician.
- Experimental or Investigative drugs, devices, Treatments or procedures unless otherwise covered under Covered Clinical Trials Benefit for Cancer or other Life-Threatening Disease. See the Other Benefits section for more information.
- Routine Harvesting and storage of stem cells from newborn cord blood, the purchase price of any organ or tissue, donor services if the recipient is not an Insured Person under this plan, or services for or related to the transplantation of animal or artificial organs or tissues.

- Loss incurred as the result of riding as a passenger or otherwise (including skydiving) in a vehicle or device for aerial navigation, except as a fare paying passenger in an aircraft operated by a scheduled airline maintaining regular published schedules on a regularly established route anywhere in the world.
- Non-chemical addictions.
- Non-physical, occupational, speech therapies (art, dance, etc.).
- Modifications made to dwellings.
- General fitness, exercise programs except as provided elsewhere in this Certificate.
- Hypnosis.
- Rolfing.
- Biofeedback.
- Vocational recreation: art, dance, poetry, music, or other similar-type therapies.
- Pregnancy that results under a surrogate parenting agreement.
- Wigs, or scalp hair prosthesis when hair loss is because of male pattern baldness, female pattern baldness or natural or premature aging.
- Personal convenience items such as missed appointments, completion of claim forms.
- Sleep Disorders, except for a sleep study performed in the Insured Person's home, the diagnosis and Treatment of obstructive sleep apnea.
- Routine foot care, including the paring or removing of corns and calluses, or trimming of nails, unless these services are determined to be Medically Necessary because of Injury, infection or disease.

Activities Related

- Braces and appliances used as protective devices during a student's participation in sports. Replacement braces and appliances are not covered.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any professional sport.
- Loss resulting from playing, practicing, traveling to or from, or participating in, or conditioning for, any Intercollegiate sports for which benefits are paid under another Sports Accident policy issued to the Policyholder; or for which coverage is provided by the National Collegiate Athletic Association (NCAA), National Association of Intercollegiate Athletic (NAIA) or any other sports association.
- Racing or speed contests, skin diving or sky diving, mountaineering (where ropes or guides are customarily used), ultra-light aircraft, parasailing, sail planing, hang gliding, bungee jumping, travel in or on ATV's (all terrain or similar type vehicles).

Weight Management/Reduction

- Weight management. Weight reduction. Nutrition programs. This does not apply to nutritional counseling or any
 screening or assessment specifically provided under the Preventive Services benefit, or otherwise specifically covered
 under the Certificate.
- Surgery for removal of excess skin or fat.

Family Planning

- Infertility Treatment (male or female)-this includes but is not limited to:
 - Procreative counseling;
 - Premarital examinations;
 - Genetic counseling and genetic testing;
 - Impotence, organic or otherwise;
 - o Injectable infertility medication, including but not limited to menotropins, hCG and GnRH agonists;
 - Sperm storage costs;
 - Ovulation induction and monitoring;
 - Hysteroscopy;
 - Laparoscopy;
 - Laparotomy;
 - Ovulation predictor kits;

- Reversal of tubal ligations;
- Reversal of vasectomies;
- Costs for and relating to surrogate motherhood (maternity services are covered for Insured Persons acting as surrogate mothers);
- o Cloning; or
- Medical and surgical procedures that are Experimental or Investigative unless Our denial is overturned by an External Appeal Agent.

Vision

- Expenses for radial keratotomy.
- Adult Vision unless specifically provided in the Certificate.
- Charges for office visit exam for the fitting of prescription contact lenses, duplicate spare eyeglasses, lenses or frames, non-prescription lenses or contact lenses that are for cosmetic purposes.

Dental

• Treatment to the teeth, including orthodontic braces and orthodontic appliances, unless otherwise covered under the Pediatric and Adult Dental Care Benefit.

Hearing

• Charges for hearing exams, hearing screening, and the fitting or repair or replacement of hearing aids except as specifically provided in the Certificate.

Cosmetic

- Treatment of Acne unless Medically Necessary.
- Charges for hair growth or removal unless otherwise specifically covered under the Certificate.
- Surgery or related services for cosmetic purposes to improve appearance, except to restore bodily function or correct deformity resulting from disease, or trauma. This does not apply to treat gender dysphoria or gender reassignment surgery.

Prescription Drugs

- Any drug or medicine which does not, by federal or state law, require a prescription order, i.e. over-the-counter drugs, even if a prescription is written, except as specifically provided under Preventive Services or in the Prescription Drug Benefit section of this Certificate. Insulin and OTC preventive medications required under ACA are exempt from this exclusion;
- Drugs with over-the-counter equivalents except as specifically provided under Preventive Services;
- Allergy sera and extracts administered via injection;
- Vitamins, and minerals, except as specifically provided under Preventive Services;
- Food supplements, dietary supplements; except as specifically provided in the Certificate;
- Cosmetic drugs or medicines including, but not limited to, products that improve the appearance of wrinkles or other skin blemishes;
- Refills in excess of the number specified or dispensed after 1 year of date of the prescription;
- Drugs labeled, "Caution limited by federal law to Investigational use" or Experimental Drugs;
- Any drug or medicine purchased after coverage under the Certificate terminates;
- Any drug or medicine consumed or administered at the place where it is dispensed;
- If the FDA determines that the drug is: contraindicated for the Treatment of the condition for which the drug was prescribed; or Experimental for any reason;
- Prescription digital therapeutics;
- Bulk chemicals;
- Non-insulin syringes, surgical supplies, Durable Medical Equipment/medical devices, except as specifically provided in the Prescription Drug Benefit section of the Certificate;
- Repackaged products;
- Blood components except factors;
- Any drug or medicine for the purpose of weight control;
- Sexual enhancements drugs;

• Vision correction products.

VALUE ADDED SERVICES

The following are not affiliated with Wellfleet Insurance Company and the services are not part of the Plan Underwritten by Wellfleet Insurance Company. These value-added options are provided by Wellfleet Student.

VISION DISCOUNT PROGRAM

For Vision Discount Benefits please go to: www.wellfleetstudent.com

EMERGENCY MEDICAL AND TRAVEL ASSISTANCE

Wellfleet Student provides access to a comprehensive program that will arrange emergency medical and travel assistance services, repatriation services and other travel assistance services when you are traveling. For general inquiries regarding the travel access assistance services coverage, please call Wellfleet Student at (877) 657-5030, TTY 711.

If you are traveling and need assistance in North America, call the Assistance Center toll-free at: (877) 305-1966 or if you are in a foreign country, call collect at: (715) 295-9311.

When you call, please provide your name, school name, the group number shown on your ID card, and a description of your situation. If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact the 24-hour Assistance Center.

How to Access Services

If you require medical assistance or you need assistance with a non-medical situation, such as lost luggage, lost documents or other travel issues, follow these steps:

- Inside the U.S. and Canada:Dial toll-free (877) 305-1966
- Outside the U.S. and Canada:
 - a) Request an international operator.
 - b) Request the operator to place a collect call to the U.S. at +1 (715) 295-9311.

Please provide the following information when you call:

- Policy number or school name
- Nature of your call and/or emergency
- Current location
- · Contact phone number and email address
- Secondary point of contact
- Date of birth

24 Hour Nurseline

Students who enroll and maintain medical coverage in this insurance plan have access to the 24 Hour Nurseline. This 24-Hour Nurseline program provides:

- Phone-based, reliable health information in response to health concerns and questions; and
- Assistance in decisions on the appropriate level of care for an injury or sickness.

Appropriate care may include:

- self-care at home
- a call to a physician
- or a visit to the emergency room.

Calls are answered 24 hours a day, 365 days a year by experienced registered nurses who have been specifically trained to handle telephone health inquiries.

This program is not a substitute for doctor visits or emergency response systems. The Nurseline does not answer health plan benefit questions. Health benefit questions should be referred to the Plan Administrator. The 24-Hour Nurseline toll-free number will be on the ID card.

(800) 634-7629



24/7 Behavioral Telehealth and Nurseline Access

CareConnect is an integrated behavioral health program offering students easy access to licensed behavioral health clinicians 24/7/365 via telephone (888) 857-5462.

Connect to a registered nurse within seconds, helping students manage their health on their terms through easy access.